

## Meng Yan (LKK Auto)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Monday, 25 October, 2021 3:36 PM  
**To:** Sarah; 'assignments'  
**Cc:** Claims Dept of CTI; Irene Tay; sur@lkkauto.com  
**Subject:** RE: OUR REF: SNM21D204221/C02/SJT2110D/TAYHP & YOUR REF: KS.0303.21, FBF8265U TO CONDUCT PRS

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Dear Sarah,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Sarah <sarah@islandlaw.com.sg>  
**Sent:** Monday, October 25, 2021 3:06 PM  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tay <irene.tay@sg.cntaiping.com>  
**Subject:** RE: OUR REF: SNM21D204221/C02/SJT2110D/TAYHP & YOUR REF: KS.0303.21, FBF8265U TO CONDUCT PRS

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Dear Sir/Mdm,

Our client is not agreeable to your proposed list of surveyor and propose Mr Low Sar Huei from Advance Automotive Consultancy Pte Ltd.

*Thank you.*

***Best Regards,***

***Sarah Liu***  
***Legal Secretary***

**ISLAND LAW PRACTICE LLC**

101 Upper Cross Street

#04-04 People's Park Centre

Singapore 058357

Tel : (65) 6221 3211

Fax : (65) 6225 3210

Email : [sarah@islandlaw.com.sg](mailto:sarah@islandlaw.com.sg)

Web : [www.islandlaw.com.sg](http://www.islandlaw.com.sg)



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**From:** Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]

**Sent:** Monday, 25 October 2021 12:25 PM

**To:** [sarah@islandlaw.com.sg](mailto:sarah@islandlaw.com.sg)

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM21D204221/C02/SJT2110D/TAYHP & YOUR REF: KS.0303.21, FBF8265U TO CONDUCT PRS

**Without Prejudice**

Dear Sarah,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

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Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Friday, October 22, 2021 6:00 PM  
**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>;  
[sarah@islandlaw.com.sg](mailto:sarah@islandlaw.com.sg)  
**Subject:** OUR REF: SNM21D204221/C02/SJT2110D/TAYHP & YOUR REF: KS.0303.21, FBF8265U TO CONDUCT PRS

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear Kah Leong,

Please **conduct PRS FBF8265U** soonest possible on behalf of Irene Tay.

Please contact our claims department **Irene Tay 6389 6192** the officer in charge.

\*Kindly quote our claim reference number when replying.\*

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Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Sarah <[sarah@islandlaw.com.sg](mailto:sarah@islandlaw.com.sg)>  
**Sent:** Friday, October 22, 2021 5:24 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** FW: OUR REF: KS.0303.21 / YOUR VEH: SJT 2110D

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Dear Sirs,

**ACCIDENT INVOLVING FBF 8265U & SJT 2110D ON 28 JULY 2021 AT 1830 HOURS ALONG PIE**

(NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We act for Daemian Siah Lei, who has appointed the undermentioned workshop to repair his/her motor vehicle no. **FBF 8265U**.

Please be informed that the said vehicle can be inspected at:

Name: Equator Brotherhood  
Address: 25 Kaki Bukit Road 4 #03-79 Singapore 417800  
Contact Person: Mr. Willie  
Contact Number: 9011 3391

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

*Thank you.*

*Best Regards,*

**Sarah Liu**  
**Legal Secretary**

**ISLAND LAW PRACTICE LLC**  
101 Upper Cross Street  
#04-04 People's Park Centre  
Singapore 058357

Tel : (65) 6221 3211  
Fax : (65) 6225 3210  
Email : [sarah@islandlaw.com.sg](mailto:sarah@islandlaw.com.sg)  
Web : [www.islandlaw.com.sg](http://www.islandlaw.com.sg)



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