


RE: OUR REF: SNM21D206107/C02/PC4047J/CHNGPW & YOUR REF: CC6/CTI21010908/gS3/SJG53S- TPP DIRECT SETTLEMENT

Adeline Chng <adeline.chng@sg.cntaiping.com>

Sun 11/14/2021 4:23 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

 1 attachments (991 KB)
bill (15).pdf;

[Strictly Confidential]

Without Prejudice, Save as to Costs

Dear Cecilia/Su Li

Attached herewith our insured SAS report for your perusal.

Please assist to check damages consistency as OID mentioned that no collision.

To add on, please note that TP has another accident on the same date with SBS8481T.

ACCIDENT STATEMENT

Date of Submission	14/10/2021 10:20 (SGT)
Date of Accident	12/10/2021 18:33 (SGT)
Exact Location of Accident	Singapore
Additional Location Information	Tampines Rd
Country/State of Loss	Singapore

DETAILS OF OWN VEHICLE

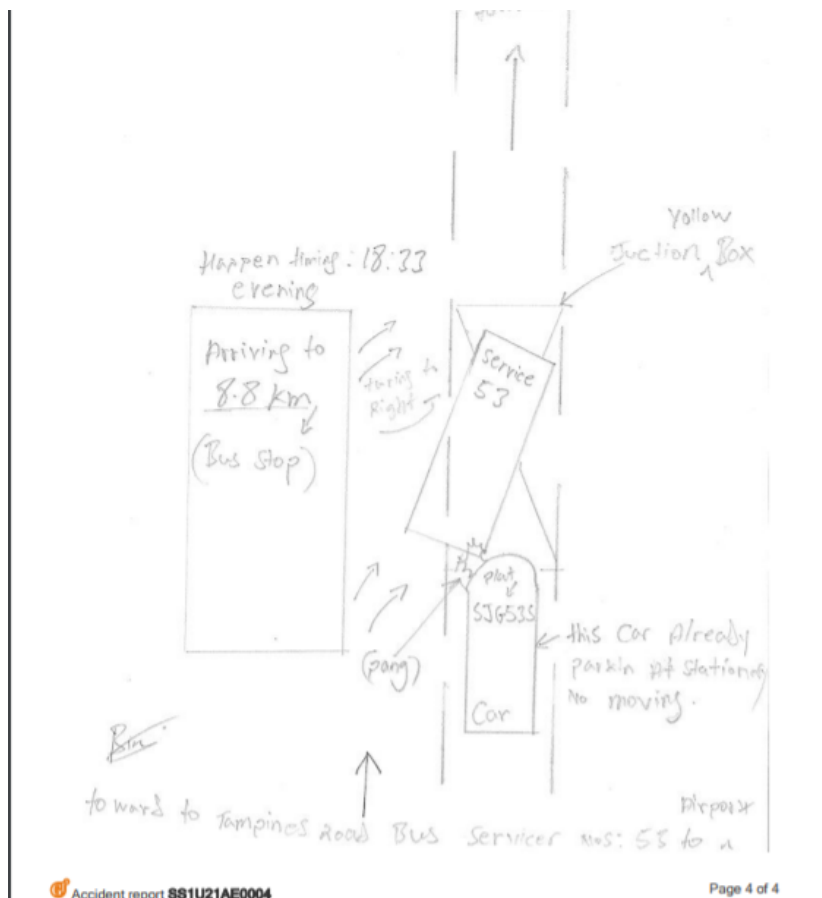
Vehicle Registration Number	SBS8481T
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INSURED/POLICYHOLDER

CIRCUMSTANCES OF ACCIDENT

During incident period, I was driving bus svc 53 along the said rd and make a lane change to right my bus right rear grazed with a stationary m/car (SJG53S). As a result, my bus sustained scratches on right rear whereas the said car sustained damage on left front. Bus continue service after exchanged our particulars.

ATTACHMENT(S)

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, November 12, 2021 4:22 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: OUR REF: SNM21D206107/C02/PC4047J/CHNGPW & YOUR REF: CC6/CTI21010908/g53/SJG53S- TPP DIRECT SETTLEMENT

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Adeline,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, October 26, 2021 1:37 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: OUR REF: SNM21D206107/C02/PC4047J/CHNGPW & YOUR REF: CC6/CTI21010908/g53/SJG53S- TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Adeline,

Please revert to **LKK on Direct Settlement SJG53S** soonest possible. (Our Insured has not filed SAS Report)

Please contact our claims department **Adeline Chng 6389 6155** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Monday, October 25, 2021 3:44 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: Direct Settlement - Accident Involving PC 4047J (OI : CTI - TBA) and SJG 53S (TP : LKK REF - CC6/CTI21010908/gS3) on 12/10/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have received a new assignment from M/s MODERN AUTOMOTIVE PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Note : no survey done yet.

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd