

Our Ref: CT1021/SHA1145J/JW(st)
Date: 12.11.2021

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY.AIG BUILDING #07-16
Singapore 079120

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 22.10.2021 INVOLVING SHA1145J & EZ 20X ALONG JLN BUKIT HO SWEE TWDS
LOWER DELTA RD**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHA1145J, which was involved in the captioned accident with your insured vehicle No EZ 20X.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,750.65
2. Loss of Rental	5 days x S\$ 125.19	S\$	625.95
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **2,778.60**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING Hyundai Ioniq SHA1145J , EZ20X ON 22-Oct-21 16:10
ALONG JLN BUKIT HO SWEE TWDS LOWER DELTA RD

I / We **LEE HOCK KIM** (Hirer) NRIC No.: **SXXXX145C**

and/or **LOW CHU KAWN** (Relief) NRIC No.: **SXXXX844C**

Taxi Number **SHA1145J**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **23-Oct-2021**

Name of Hirer **LEE HOCK KIM**
Hirer NRIC **SXXXX145C**

Signature :

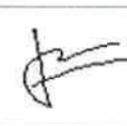
 X

Address **144 JALAN BUKIT MERAH #03-1120**
160144

Contact No. **91003434**

Name of Relief **LOW CHU KAWN**
Relief NRIC **SXXXX844C**

Signature :



Address **1A CANTONMENT RD #04-05**
085101

Contact No. **91382923**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **COMFORTDELGRO ENGINEERING PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for ~~S\$2,450.00~~ (Global Sum) for vehicle no. **SHA 1145J** that was damaged pursuant to the accident which occurred on **22/10/2021** (date) along **JLN BUKIT HO SWEE** (location) involving vehicle no/s **EZ 20X**.

This is pursuant to the inspection conducted on **25/10/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** (“the third party claimant”) of vehicle no. **SHA 1145J** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHA 1145J** (vehicle no.) as a result of the accident.

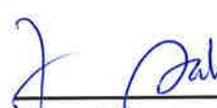
We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15 (day) of Dec (month) 2021 (year)



Signed by appointed surveyor


Signed by “the workshop” (with chop)

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 530804

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

“The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document.”

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA1145J

MAKE
HYUNDAI

MODEL
IONIQ(G3)

DATE OF REG
30.03.2021

CHASSIS CODE
KMHC851CVLU192900

INV. NO/DATE
91611688 02.11.2021

JOB NO.
305491930

ODOMETER READING

DATE/TIME IN
23.10.2021 10:20

Items total		1,636.12
Add GST @	7.000 %	114.53
Invoice amount		1,750.65

Issued by : KATHERINETAN 02.11.2021 08:38:22
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR GABS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND KEPT AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT, IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91611688	1,750.65	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21100345

Date: 02 November 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 22/10/2021 @ 16:10 hrs
ALONG JLN BUKIT HO SWEE TWDS LOWER DELTA RD
INVOLVING EZ20X

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA1145J** (the "Taxi"). The Taxi was hired to **LEE HOCK KIM IC NO SXXXX145C** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SAA 1145 J

DATE	NAME OF DRIVER	MILEAGE READING		MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAI
		54842	54842		FROM	TO		
19-10-21	wong	54958	54842	116	2005	0030		
20/10/21	WV	55018	54842	60	0600	0920		
20/10/21	JL	55131	54842	112	1000	0800		
	wong	55238	54842	107	2005	2310		
21/10/21	JL	55378	54842	140	1100	600		
	wong	55458	54842	80	2000	2300		
22/10/21	JL	55582	54842	124	1000	600		
	wong	55728	54842	146	2000	0125		
23/10	Accident			In	1020			
27/10	Repair			Out		1130		

(Handwritten signature)

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

EZ20X

Date of Accident

22/10/2021 📅

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **20/01/2021 - 19/01/2022**

Requested By **Por Moy Juan (COMFORTDELG...**

Requested Date **23/10/2021 11:28**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SHA 1148J

Claim Notification - ACCIDENT INVOLVING EZ20X(AIG) AND SHA1145J AT/ALONG JALAN BUKIT HO SWEE ON 22/10/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Fri 29/10/2021 4:45 PM

To: TIANITLIN@YAHOO.COM.SG <TIANITLIN@YAHOO.COM.SG>

29 Oct 2021

Mg Ng Tian It

[By Email Only]

Dear Sir/Madam,

You Ref: EZ20X

Our Ref: CC4/AIG21010901/R1pa3

ACCIDENT INVOLVING EZ20X(AIG) AND SHA1145J AT/ALONG JALAN BUKIT HO SWEE ON 22/10/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHA1145J against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	25 Oct 2021 14:15	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] HOW MEI KWAN
2	25 Oct 2021 14:15	Clim Veh Model Changed	(206517) HYUNDAI AE IONIQ HEV FL 1.6 DCT (A).	[A] HOW MEI KWAN
3	25 Oct 2021 14:15	Clim Created	Reg No: SHA1145J. Acct Date: 2021/10/22. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyan g)	[A] HOW MEI KWAN
4	25 Oct 2021 14:15	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	25 Oct 2021 14:15	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/11/03	[A] HOW MEI KWAN
6	25 Oct 2021 14:15	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	25 Oct 2021 14:15	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	25 Oct 2021 14:15	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	25 Oct 2021 14:15	Label Added	(23):Express.	[A] HOW MEI KWAN
10	25 Oct 2021 14:15	Adj Adjuster Assigned	[None] -> MOHD RASUL	[A] HOW MEI KWAN
11	29 Oct 2021 12:33	Video Downloaded	Downloaded Video - Accident	[I] Syed-Yusoff, Saliha
12	29 Oct 2021 16:39	Video Downloaded	Downloaded Video - Accident	[A] CHEW HSIAO TONG
13	24 Nov 2021 15:33	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
14	24 Nov 2021 15:33	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
15	24 Nov 2021 15:33	Clim Dtl Modified	JPJ Reg. Date: -> 2021/03/30.	[A] JOANNE LEE KHANG MIN
16	24 Nov 2021 15:33	Clim Details Notified		[A] JOANNE LEE KHANG MIN
17	24 Nov 2021 17:55	Adj Mandate Request	Cur.Req:2453.41:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$1,750.65 + (b)LOR(4days x \$125.19): \$500.76+(c)LOI(4daysx\$50.00):\$200.00+(d)Search fee: \$2.00 = Total: \$2,453.41 *3 recommendation repair days *For your approval please.	[A] CHEW HSIAO TONG
18	01 Dec 2021 11:20	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/11/03. Mandate Remarks: please proceed with settlement @ \$2,453.41 [COR- \$1,750.65 LOR-\$500.76 LOI-\$200 LTA-\$2] ** subject to final repair bill & LTA	[I] Syed-Yusoff, Saliha
19	01 Dec 2021 11:20	Adj Mandate Set	Approved:2453.41:please proceed with settlement @ \$2,453.41 [COR- \$1,750.65 LOR-\$500.76 LOI-\$200 LTA-\$2] ** subject to final repair bill & LTA	[I] Syed-Yusoff, Saliha

Date From Date To Audit Type

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2735535	25 Oct 2021 14:24:02	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHA1145J	EZ20X	11.00
2736126	26 Oct 2021 17:07:05	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHA1145J	Low, Xianyu	xx.xx
2743440	24 Nov 2021 15:33:08	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants	LKK Auto Consultants	SHA1145J	EZ20X	11.00

				Pte Ltd	Pte Ltd (HQ)			
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