

## Meng Yan (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Monday, 25 October, 2021 10:47 AM  
**To:** Nitha; 'LKK Auto'  
**Cc:** Claims Dept of CTI; billy@movva.com.sg; 'Suann'  
**Subject:** RE: OUR REF: SNM21D205992/C02/GBH8300R/CHNGPW & YOUR REF: SMF8845R  
- TO CONDUCT PRS

**Without Prejudice, Save as to Costs**

Dear LKK

Please refer to below email and liaise with third party workshop.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**  
Claims Department

### **China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Nitha <nitha@movva.com.sg>  
**Sent:** Monday, October 25, 2021 11:04 AM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; billy@movva.com.sg; 'Suann' <suann@movva.com.sg>  
**Subject:** RE: OUR REF: SNM21D205992/C02/GBH8300R/CHNGPW & YOUR REF: SMF8845R - TO CONDUCT PRS

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Dear Adeline,

Kindly assign Kenneth Kong (LKK)

Thank you,  
Best Regards,

*Nitha*

Claims Officer  
Mova Automotive Pte Ltd  
Tel: 6272 3892 Fax: 6270 8314



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**From:** Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]  
**Sent:** Monday, 25 October 2021 8:31 AM  
**To:** [nitha@moval.com.sg](mailto:nitha@moval.com.sg)  
**Cc:** Claims Dept of CTI  
**Subject:** RE: OUR REF: SNM21D205992/C02/GBH8300R/CHNGPW & YOUR REF: SMF8845R - TO CONDUCT PRS

Without Prejudice, Save as to Costs

Dear Nitha

Any update? Please advise.

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Thank you.

Adeline Chng  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
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**From:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>  
**Sent:** Wednesday, October 20, 2021 4:23 PM  
**To:** [nitha@moval.com.sg](mailto:nitha@moval.com.sg)

Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Subject: RE: OUR REF: SNM21D205992/C02/GBH8300R/CHNGPW & YOUR REF: SMF8845R - TO CONDUCT PRS

**Without Prejudice, Save as to Costs**

Our reference: **SNM21D205992C02/ GBH8300R/Chngpw**

Your reference: SMF8845R

Dear Sirs

**ACCIDENT INVOLVING GBH8300R & SMF8845R ON 15/10/2021**

We refer to your email of 20/10/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Thank you.**

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, October 20, 2021 3:34 PM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; [nitha@nova.com.sg](mailto:nitha@nova.com.sg)

**Subject:** OUR REF: SNM21D205992/C02/GBH8300R/CHNGPW & YOUR REF: SMF8845R - TO CONDUCT PRS

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear Adeline,

Please **conduct PRS SMF8845R** soonest possible. (Our Insured has not filed SAS Report)

Please contact our claims department **Adeline Chng 6389 6155** the officer in charge.

\*Kindly quote our claim reference number when replying.\*

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Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Nitha <[nitha@nova.com.sg](mailto:nitha@nova.com.sg)>

**Sent:** Wednesday, 20 October 2021 11:52 am

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

Cc: 'Suann' <[suann@nova.com.sg](mailto:suann@nova.com.sg)>; [billy@nova.com.sg](mailto:billy@nova.com.sg)

Subject: TP CLAIMS - SMF8845R AGAINST GBH8300R DOA 15/10/2021

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Ref : GBH8300R

Dear All,

Kindly assign surveyor and revert officer in charge.

Thank you

Best Regards,

*Nitha*

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314

