

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Friday, 5 November 2021 3:48 PM
To: Claims Dept; SUR
Subject: RE: RE: OD / 4846081464SG / SMZ3280Y - Request undertaking letter and interview form

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SMZ 3280Y ,(Excess \$0).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Potential recovery, please ensure to have all repair process

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept [mailto:claims@premiumauto.com.sg]
Sent: Friday, 5 November 2021 1:37 PM
To: 'Hor, Yinrul' <Yinrul.Hor@aig.com>
Cc: 'Mohd Rizal, Nur Mariah Huibrechts' <NurMariahHuibrechts.MohdRizal@aig.com>; 'Premiumauto Claims' <claims@premiumauto.com.sg>; 'Nadaraja, Deeban' <Deeban.Nadaraja@aig.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: RE: OD / 4846081464SG / SMZ3280Y - Request undertaking letter and interview form

Dear Yinrul,

Attached document for your kind reference

Thank you.

Best Regards,
Tony Foong
Claims Advisor

· **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



Email Disclaimer

This email, including any attachments, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other people. Thank you

From: Hor, Yinrul [<mailto:Yinrul.Hor@aig.com>]

Sent: Friday, 5 November 2021 8:50 AM

To: Claims Dept

Cc: Mohd Rizal, Nur Mariah Huibrechts; Nadaraja, Deeban; 'Admin A'; 'SUR'

Subject: RE: RE: OD / 4846081464SG / SMZ3280Y - Request undertaking letter and interview form



This is a secure, encrypted message. To read it, open the attachment.

这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ

เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을
읽으려면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya,
membuka attachment.

Email này đã được mã hóa, để đọc nội dung vui lòng mở tập
tin đính kèm và làm theo hướng dẫn.

[Click here](#) by 2021-11-12 08:49 +08 to read your message.
After that, open the attachment.

[More Info](#)

Disclaimer: This email and its content are confidential and intended solely for the use of the addressee. Please notify the sender if you have received this email in error or simply delete it.

Secured by Proofpoint Encryption, Copyright © 2009-2021 Proofpoint, Inc. All rights reserved.