

Our Ref : SMR3754P / TP#1436
Your Ref : GBD4484R / 20/21/21/VC00/025012

WITHOUT PREJUDICE

Date : 18 January 2022

LONPAC INSURANCE BHD

300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Attention: Motor Claims Department

**ACCIDENT INVOLVING SMR3754P & GBD4484R ON 05/10/2021
ALONG OCEAN DRIVE**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$ 5,957.76
- Loss of Use	S\$ 600.00 (\$120.00 x 05 Days)
- LTA / GIA Search	S\$ 2.00
Grand Total	S\$ 6,559.76

If you have any enquiries, please contact our representative, Mr. Joseph at 6481-1522 or email joseph@ow.sg

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

This is a computer generated printout and no signature is required.

TO WHOM IT MAY CONCERN

AUTHORIZATION TO ACT

I/We(owner) THEODORE VAN GOH SING SHANG ('the third-party claimant') of

(Address) 289 OCEAN DRIVE #12-12 S098531 registered owner of

(Vehicle Number) SMP3754P hereby authorize ('the vehicle repairer workshop')

OPTIMA WERKZ PTE LTD to act for me/us with respect of my/our claim for repair costs and /or


rental and/or loss of use for my/our vehicle number SMP3754P that was

damaged pursuant to the accident which occurred on 05/10/2021 along OCEAN DRIVE

CARPADE involving vehicle number GBD4484R.

I/We further authorize the workshop to settle my/our above-mentioned claim in a manner that they deem fit and the workshop is further authorized to receive full payment in the settlement of my/our claim with full cheque(s) payment being made in the favor of the workshop.

Dated this 21 day of OCTOBER year 2021.



Signature of Vehicle Registered Owner
Company's stamp (if applicable)



LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VC00/025012
DATE : 08 FEBRUARY 2022

DISCHARGE VOUCHER

I/We, OPTIMA WERKZ PTE LTD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GBD 4484R the sum of Singapore Dollar Six Thousand Two Hundred Fifty Only (\$6,250.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBD 4484R and SMR 3754P on 05 OCTOBER 2021 along OCEAN DR.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ DISTINCTIDENTITY PTE LTD AND/OR HO SOON KONG**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **OPTIMA WERKZ PTE LTD**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 09/02/2022
.....
Signature of vehicle owner/Date


.....
Name of vehicle owner /Date

Without Prejudice

"The contents of this document apply to property damages claim only. All personal injuries and damages arising therefore are not included from the ambit and application of this document."

Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

TAX INVOICE

To: LONPAC INSURANCE BHD

100 BEACH ROAD
#19-00 SHAW TOWER
SINGAPORE 189702

Tel: 62507388
Fax: 62962706

INV NO. : 322200057
INVOICE DATE : 18/01/2022
REF : TP#1436
VEH NO. : SMR3754P
MAKE : AUDI
CAR MODEL : A1 SB ADVANCED
CURRENT MILEAGE:
ADVISOR : VICTOR SENG
TERMS : COD
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
HEADLAMP RH	1	PCS	SR	2,610.00	2,610.00
FRONT FENDER RH	1	PCS	SR	648.00	648.00
FRONT BUMPER VINYL WRAP	1	PCS	SR	300.00	300.00
BONNET VINYL WRAP	1	PCS	SR		300.00
FRONT FENDER RH VINYL WRAP	1	PCS	SR		300.00
FRONT DOOR RH VINYL WRAP	1	PCS	SR		300.00
LABOUR CHARGES TO REMOVE, REFIX, REPAIR & READJUST ACCIDENT AREA.	1	JOB	SR	400.00	400.00
LABOUR CHARGES TO SUPPLY PAINT & FURNISHING MATERIALS AT ACCIDENT AREA.	1	JOB	SR	600.00	600.00
TO TUFF KOTE & UNDERSEAL MATERIALS.	1	JOB	SR	30.00	30.00
TO CHECK WIRING & ELECTRICAL SYSTEM & ETC.	1	JOB	SR	20.00	20.00
TO DIAGNOSE & RESET FAULT CODE.	1	JOB	SR	60.00	60.00

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CURRENT MILEAGE:
ADVISOR : VICTOR SENG
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MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
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Remarks: DOA: 05/10/2021 @ 0915HRS
CLAIMANT: THEODORE VON GOH SING SHANG
TP VEHICLE: GBD4484R

Singapore Dollars: Five Thousand Nine Hundred Fifty-Seven And Cent Seventy-Six Only

SUB TOTAL	SGD	5,568.00
GST 7.00%	SGD	389.76
TOTAL	SGD	5,957.76
OUTSTANDING	SGD	5,957.76

Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	5,568.00

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via Bank Transfer or PayNow:
Beneficiary Name: Optima Werkz Pte Ltd
Beneficiary Bank Name: DBS Bank Ltd
Bank Account No.:0039441282
Swift Code: DBSSSGSG
OR
PayNow UEN: 201212455WDB1
Note: Please include your invoice number under the reference section

Customer Acknowledgement

Customer Name and Signature

For Optima Werkz Pte Ltd

Authorised Signature


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

GBD4484R

Date of Accident

05/10/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **27/10/2020 - 26/10/2021**Requested By **EVE TAN (OPTIMA WERKZ PTE ...**Requested Date **21/10/2021 11:18****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Friday, 28 January 2022 4:34 pm
To: Cecilia Chong (LKK Auto); Su Li (LKK Auto)
Cc: Admin A; MT_Claim_SG
Subject: RE: PRI - SMR3754P CLAIMING AGAINST GBD4484R (LONPAC), DOA: 05/10/2021 OUR CLAIMS NO. : 20/21/21/VC00/025012 LKK REF : CC4/LPC21010881/Kgs3

Lonpac External - General

Dear Cecilia

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Friday, 28 January 2022 2:27 PM
To: ONG LI LI <llong@lonpac.com>; Su Li (LKK Auto) <suli@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: PRI - SMR3754P CLAIMING AGAINST GBD4484R (LONPAC), DOA: 05/10/2021 OUR CLAIMS NO. : 20/21/21/VC00/025012 LKK REF : CC4/LPC21010881/Kgs3

Lonpac Ref: **20/21/21/VC00/025012**

LKK Ref: CC4/LPC21010881/Kgs3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 02/11/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a BOLA S24. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**OPTIMA WERKZ PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 11,603.62	\$ 5,957.76
2. Loss of Use (5days x \$120.00)	\$ 600.00	\$ 300.00 (5days x \$60.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 12,205.62	<u>\$ 6,259.76</u>

**05days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Wishing You Happiness & Prosperity Chinese New Year 2022"