

RE: PRI - SMR3754P CLAIMING AGAINST GBD4484R (LONPAC), DOA: 05/10/2021 OUR CLAIMS NO. : 20/21/21/VC00/025012

ONG LI LI <llong@lonpac.com>

Mon 10/25/2021 3:34 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Lonpac External - General

Dear Su Li

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Friday, 22 October 2021 7:06 PM

To: ONG LI LI <llong@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: PRI - SMR3754P CLAIMING AGAINST GBD4484R (LONPAC), DOA: 05/10/2021 OUR CLAIMS NO. : 20/21/21/VC00/025012

Dear Li Li,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, October 22, 2021 4:59 PM

To: 'ONG LI LI' <llong@lonpac.com>; 'Eve Tan' <Eve.tan@ow.sg>; 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: PRI - SMR3754P CLAIMING AGAINST GBD4484R (LONPAC), DOA: 05/10/2021 OUR CLAIMS NO. : 20/21/21/VC00/025012

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 25-10-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <llong@lonpac.com>

Sent: Friday, 22 October, 2021 4:39 PM

To: Eve Tan <Eve.tan@ow.sg>; MT_Claim_SG <mt_claim@lonpac.com>; Summer (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com
Cc: Joseph Low <joseph@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>
Subject: RE: PRI - SMR3754P CLAIMING AGAINST GBD4484R (LONPAC), DOA: 05/10/2021 OUR CLAIMS NO. : 20/21/21/VC00/025012

Lonpac External - General

Without Prejudice

Dear Eve

We are appointing LKK Auto Consultants Pte Ltd to conduct the survey.

Dear Summer

FYA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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From: Eve Tan <Eve.tan@ow.sg>
Sent: Friday, 22 October 2021 4:09 PM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Joseph Low <joseph@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>
Subject: PRI - SMR3754P CLAIMING AGAINST GBD4484R (LONPAC), DOA: 05/10/2021

Dear Motor Claims Department,

Kindly arrange PRI at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.

Thank you

Best Regards,
Eve Tan (Ms.)
Motor Claims Assistant



Head Office: 6 Kung Chong Road Singapore 159143

Branch: 9A Serangoon North Ave 5 Singapore 554500

Branch: Blk 10 Ang Mo Kio Ind Park 2A #01-05/06 Singapore 568047

Tel: (+65) 6472 1313

Tel: (+65) 6484 9919

Tel: (+65) 6481 1522

Fax: (+65) 6472 2112

Fax: (+65) 6481 1993

Fax: (+65) 6481 1011

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