

RE: PRI - SMR3754P CLAIMING AGAINST GBD4484R (LONPAC), DOA: 05/10/2021 OUR CLAIMS NO. : 20/21/21/VC00/025012

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Fri 10/22/2021 4:59 PM

To: 'ONG LI LI' <llong@lonpac.com>; 'Eve Tan' <Eve.tan@ow.sg>; 'MT_Claim_SG' <mt_claim@lonpac.com>; **assignments** <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 25-10-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI <llong@lonpac.com>

Sent: Friday, 22 October, 2021 4:39 PM

To: Eve Tan <Eve.tan@ow.sg>; MT_Claim_SG <mt_claim@lonpac.com>; Summer (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com

Cc: Joseph Low <joseph@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>

Subject: RE: PRI - SMR3754P CLAIMING AGAINST GBD4484R (LONPAC), DOA: 05/10/2021 OUR CLAIMS NO. : 20/21/21/VC00/025012

Lonpac External - General

Without Prejudice

Dear Eve

We are appointing LKK Auto Consultants Pte Ltd to conduct the survey.

Dear Summer

FYA

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Eve Tan <Eve.tan@ow.sg>

Sent: Friday, 22 October 2021 4:09 PM

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Joseph Low <joseph@ow.sg>; Kaitlyn Chio <kaitlyn.chio@ow.sg>; Victor Seng <victor.seng@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ngai Kar Kit <karkit.ngai@ow.sg>

Subject: PRI - SMR3754P CLAIMING AGAINST GBD4484R (LONPAC), DOA: 05/10/2021

Dear Motor Claims Department,

Kindly arrange PRI at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.

Thank you

Best Regards,

Eve Tan (Ms.)

Motor Claims Assistant

OPTIMA//WERKZ™ PTE. LTD.

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