

HueyYon (LKK Auto)

To: 'Hansel Ang'
Cc: Shiau Chan (LKKAuto); SUR; Huey Yon (LKKAuto); 'claims@budgetdirect.com.sg'
Subject: RE: TPPD survey: Claim ref: C10010263 || OI - SKJ8509P TP - SLM516T
Attachments: AGI-LKKInvoice-AC2107544.pdf; LKKAdjustment.pdf; LKKLetter-SLM 516T.pdf

Dear Hansel,

Enclose Evaluation Report of SLM 516T.

Thank You

Thanks & Regards,

Elaine | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]

Sent: Tuesday, 2 November 2021 11:38 AM

To: 'Hansel Ang' <hansel.ang@budgetdirect.com.sg>; SUR <sur@lkkauto.com>; Reports (LKKAuto) <report@lkkauto.com>

Subject: RE: TPPD survey: Claim ref: C10010263 || OI - SKJ8509P TP - SLM516T

Dear Hansel,

Please be informed that we are in the midst of preparing report.

Dear Reports Team,

Kindly expedite.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 2 November 2021 11:32 am

To: 'Hansel Ang' <hansel.ang@budgetdirect.com.sg>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: TPPD survey: Claim ref: C10010263 || OI - SKJ8509P TP - SLM516T

Dear Hansel,

Thank you for your email.

Dear Shiau Chan,

Kindly assist.

FYNA Our Ref : CS1/AGI21010879/Uqf3

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Hansel Ang <hansel.ang@budgetdirect.com.sg>

Sent: Tuesday, 2 November, 2021 11:25 AM

To: Summer (LKK Auto) <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: TPPD survey: Claim ref: C10010263 || OI - SKJ8509P TP - SLM516T

Importance: High

Dear Summer

We refer to the above captioned.

We would appreciate if you could update us the status of your paper re-survey urgently as claimant's solicitor have issued us 10 days notice since last week.

Thank you in advance.

Regards,

Hansel Ang
Executive, Claims

T +65 6989 3695

F +65 6725 0853

E hansel.ang@budgetdirect.com.sg



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From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Friday, October 22, 2021 5:34 PM

To: Hansel Ang <hansel.ang@budgetdirect.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: TPPD survey: Claim ref: C10010263 || OI - SKJ8509P TP - SLM516T

Dear Hansel,

Now can open the file already.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Hansel Ang <hansel.ang@budgetdirect.com.sg>
Sent: Friday, 22 October, 2021 5:29 PM
To: Summer (LKK Auto) <admin-d@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: TPPD survey: Claim ref: C10010263 || OI - SKJ8509P TP - SLM516T

Hi Summer

My apologize, I have resend as per enclosure and please try again.

Thank you.

Regards,

Hansel Ang
Executive, Claims

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F +65 6725 0853
E hansel.ang@budgetdirect.com.sg



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From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, October 22, 2021 5:19 PM
To: Hansel Ang <hansel.ang@budgetdirect.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: TPPD survey: Claim ref: C10010263 || OI - SKJ8509P TP - SLM516T

Dear Hansel,

Thank you for your assignment.

Please be inform that unable to open the attach,use this passsword C10010263 still cannot open.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Hansel Ang <hansel.ang@budgetdirect.com.sg>
Sent: Friday, 22 October, 2021 5:13 PM
To: SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Subject: TPPD survey: Claim ref: C10010263 || OI - SKJ8509P TP - SLM516T

Hi Team

Please assist to do a paper resurvey for third party's vehicle. Copies of both parties' GIA reports, TP survey reports enclose for your reference. The enclosure is protected by password and the password is our claim number.

Thank you in advance.

Regards,

Hansel Ang
Executive, Claims

T +65 6540 2187
F +65 6725 0853
E hansel.ang@budgetdirect.com.sg



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From: Kenneth Lim <kenneth.lim@budgetdirect.com.sg>

Sent: Tuesday, May 25, 2021 3:58 PM

To: Ivy Ratilla <ivy.r@budgetdirect.com.sg>; Derrick Quok <derrick.q@budgetdirect.com.sg>

Cc: Hansel Ang <hansel.ang@budgetdirect.com.sg>

Subject: RE: TPPD survey: Claim ref: C10010263/HA || OI- SKJ8509P(Black) TP- SLM516T || Est: || Precise Auto

PRS resurvey after repair on 25.05.2021 at 10:15am.

Best Regards,
Kenneth Lim
Executive, Claims

M +65 9788 8708

T +65 6540 2190

F +65 6725 0853 (Claims) / 6725 0611 (CC)

E kenneth.lim@budgetdirect.com.sg



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From: Kenneth Lim <kenneth.lim@budgetdirect.com.sg>

Sent: Friday, 21 May 2021 10:16 am

To: Ivy Ratilla <ivy.r@budgetdirect.com.sg>; Derrick Quok <derrick.q@budgetdirect.com.sg>

Cc: Hansel Ang <hansel.ang@budgetdirect.com.sg>

Subject: Re: TPPD survey: Claim ref: C10010263/HA || OI- SKJ8509P(Black) TP- SLM516T || Est: || Precise Auto

PRS resurvey dismantled items on 21.05.2021 at 9am.

Best Regards,
Kenneth Lim
Budget Direct Insurance

From: Kenneth Lim <kenneth.lim@budgetdirect.com.sg>

Sent: Monday, May 17, 2021 3:02:52 PM

To: Ivy Ratilla <ivy.r@budgetdirect.com.sg>; Derrick Quok <derrick.q@budgetdirect.com.sg>

Cc: Hansel Ang <hansel.ang@budgetdirect.com.sg>

Subject: Re: TPPD survey: Claim ref: C10010263/HA || OI- SKJ8509P(Black) TP- SLM516T || Est: || Precise Auto

Pre Repair Survey done on 17.05.2021 at 3pm.

No estimate given.

Best Regards,
Kenneth Lim
Budget Direct Insurance

From: Ivy Ratilla <ivy.r@budgetdirect.com.sg>
Sent: Monday, May 17, 2021 1:35:59 PM
To: Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>
Cc: Hansel Ang <hansel.ang@budgetdirect.com.sg>
Subject: TPPD survey: Claim ref: C10010263/HA || OI- SKJ8509P(Black) TP- SLM516T || Est: || Precise Auto

Hi Both,

TP survey for SLM516T.

Workshop information:

Yan Hong

T : 6745 7367 | F : 6841 3390

E : support@preciseauto.sg

W: www.preciseauto.sg

A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883

Thank you.

Regards,

Ivy Ratilla
Admin Executive, Claims
T +65 6540 2185
F +65 6725 0853
E ivy.r@budgetdirect.com.sg



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From: Precise Auto Service <Support@preciseauto.sg>

Sent: Monday, 17 May 2021 1:30 PM

To: Ivy Ratilla <ivy.r@budgetdirect.com.sg>

Cc: Claims <claims@budgetdirect.com.sg>; Hansel Ang <hansel.ang@budgetdirect.com.sg>

Subject: Re: Pre-repair Inspection for SLM 516T. Your Insured Vehicle no. SKJ 8509D. (D.O.A : 13/05/2021) || C10010263

Dear Sirs,

We regret to inform you that we are unable to agree to your list of surveyors.

Our list of proposed surveyors for Single Joint Expert is as follows:-

1. Andrew OwYong;
2. Vincent Ng;
3. Anthony Lim;
4. Leslie Lim;
5. Tan Chin Suan;
6. Patrick Ng Kong Beng;
7. Matthew Yong Chin Ng;
8. Ong Hock Leng;
9. Jayson Liaw Leong San; and
10. Fong Kok Heng.

Thank you

Regards,
Yan Hong

On Mon, 17 May 2021 at 11:18, Ivy Ratilla <ivy.r@budgetdirect.com.sg> wrote:

WITHOUT PREJUDICE

Our vehicle number should be SKJ8509P.

Please find the list of our proposed surveyors.

Mr. William Ng (A-PAC Adjusters & Surveyors Pte Ltd)
Mr. TT Garajan (A-pac Adjusters & Surveyors Pte Ltd)
Mr. Xing Guo Qiang (LKK Auto Consultant Pte Ltd)
Mr. Mohammed Rasul (LKK Auto Consultant Pte Ltd)
Mr. Mohamad Taufihk (LKK Auto Consultant Pte Ltd)
Mr. Adrian Ling (LKK Auto Consultant Pte Ltd)
Mr. Marcus Chua (LKK Auto Consultant Pte Ltd)
Mr. Kenneth Kong (LKK Auto Consultant Pte Ltd)
Mr. Pang Kiah Keen (Frankie) (FormTeam Adjusters Pte Ltd)
Mr. Chua Soo Teck (Benjamin) (FormTeam Adjusters Pte Ltd)
Mr. Ng You Han (FormTeam Adjusters Pte Ltd)
Mr. Soon HanXin (Gary) (FormTeam Adjusters Pte Ltd)

Mr. Chow Bo Xiong (FormTeam Adjusters Pte Ltd)

Mr. Derrick Quok – our in house surveyor

Mr. Kenneth Lim – our in house surveyor

Kindly let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors.

Regards,

Ivy Ratilla

Admin Executive, Claims

T +65 6540 2185

F +65 6725 0853

E ivy.r@budgetdirect.com.sg



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Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance**.

From: Ivy Ratilla

Sent: Monday, 17 May 2021 9:03 AM

To: Precise Auto Service <Support@preciseauto.sg>; Claims <claims@budgetdirect.com.sg>

Subject: RE: Pre-repair Inspection for SLM 516T. Your Insured Vehicle no. SKJ 8509D. (D.O.A : 13/05/2021)

WITHOUT PREJUDICE

Dear Sir,

We are not able to find this vehicle number SKJ 8509D. Can you help us check again? Or can we have a copy of your client's GIA report?

Regards,

Ivy Ratilla

Admin Executive, Claims

T +65 6540 2185

F +65 6725 0853

E ivy.r@budgetdirect.com.sg



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Claims +65 6221 2199

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From: Precise Auto Service <Support@preciseauto.sg>

Sent: Friday, 14 May 2021 5:28 PM

To: Claims <claims@budgetdirect.com.sg>

Subject: Pre-repair Inspection for SLM 516T. Your Insured Vehicle no. SKJ 8509D. (D.O.A : 13/05/2021)

Dear Sirs

We refer to the above matter, herewith enclosed the 2 days notice for your attention.

Please arrange a date and time to do a pre-repair inspection for our client vehicle (SLM 516T) in our workshop ASAP.

Thank You.

Best Regards

Yan Hong

--

T : 6745 7367 | **F** : 6841 3390

E : support@preciseauto.sg

W: www.preciseauto.sg

A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883

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E : support@preciseauto.sg

W: www.preciseauto.sg

A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883

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