

Hsiao Tong (LKKAuto)

From: Derrick Tan <DerrickTan@iii.com.sg>
Sent: Tuesday, 26 October 2021 9:34 AM
To: Hsiao Tong (LKKAuto); Admin-D (LKKAuto); SUR; Admin A; assignments
Cc: Motor Claim - III
Subject: RE: [EXTERNAL] - Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBB2498A; Our Vehicle SMD5955L Accident involving SMD5955L & GBB2498A On 22 Oct 2021

Hi Hsiao Tong,

Thank you for your updates.

Workshop will withdraw this claim and let us have your bill for this survey.

Please consider to bill us the fee of a lesser amount just like PRI survey.

Best Regards,

Derrick Tan
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street, #04/#05 IOB Building, Singapore 049711
Tel: 6347 6100, Ext – 264

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Tuesday, 26 October 2021 8:55 am
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Derrick Tan <DerrickTan@iii.com.sg>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Motor Claim - III <motorclaim@iii.com.sg>
Subject: Re: [EXTERNAL] - Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBB2498A; Our Vehicle SMD5955L Accident involving SMD5955L & GBB2498A On 22 Oct 2021

Hi Derrick,

Our surveyor had conducted survey on 25 Oct 2021.

In view of this, we will submit our report to your good office for closure.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 26 October 2021 8:30 am

To: 'Derrick Tan' <DerrickTan@iii.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'Motor Claim - III' <motorclaim@iii.com.sg>

Subject: RE: [EXTERNAL] - Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBB2498A; Our Vehicle SMD5955L Accident involving SMD5955L & GBB2498A On 22 Oct 2021

Dear Derrick,

Noted with thanks.

Dear Hsiao Tong,

Kindly assist.

FYNA Our Ref : CC4/III21010877/pa3

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Derrick Tan <DerrickTan@iii.com.sg>

Sent: Monday, 25 October, 2021 8:45 PM

To: Ryder Auto workshop <ryderautoworkshop@gmail.com>; 'SUR' <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com>

Cc: Motor Claim - III <motorclaim@iii.com.sg>

Subject: RE: [EXTERNAL] - Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBB2498A; Our Vehicle SMD5955L

Accident involving SMD5955L & GBB2498A On 22 Oct 2021

Importance: High

Without Prejudice

Dear San Choon,

Please note that insured driver has settled the property damage claim with your client as per attached below:-

Aside to LKK,

Do not conduct survey for this vehicle.



Inform recipient

PayNow name:

Abdul Razzak

Amount (SGD)

1,000.00

From

Savings Account



Purpose of transfer

Other

Aside to LKK,

Do not conduct survey for this vehicle.

Thank you.

Best Regards,

Derrick Tan

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street, #04/#05 IOB Building, Singapore 049711

Tel: 6347 6100, Ext – 264

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Friday, 22 October 2021 4:15 pm

To: Ryder Auto workshop <ryderautoworkshop@gmail.com>; 'SUR' <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com>

Cc: Derrick Tan <DerrickTan@iii.com.sg>

Subject: RE: [EXTERNAL] - Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBB2498A; Our Vehicle SMD5955L
Accident involving SMD5955L & GBB2498A On 22 Oct 2021

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SMD5955L](#) and let us have your report urgently.

This claim will be handled by [Mr Derrick](#).

*Kindly upload this survey request email to merimen.

Thank You.

Bhuaneswari

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Friday, 22 October 2021 4:04 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Cc: Gabriel Wee <Gabriel@iii.com.sg>

Subject: Re: [EXTERNAL] - Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBB2498A; Our Vehicle SMD5955L
Accident involving SMD5955L & GBB2498A On 22 Oct 2021

Dear Sir/Mdm,

Kindly assign LKK.

Thank you

Best regards

Orson

On Fri, 22 Oct 2021 at 4:02 PM, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Automobile Inspection Services Pte Ltd
- Autoprobe Consultants
- VP Appraisal
- Form Team Adjusters Pte Ltd
- LBS Auto Consultants Pte Ltd
- Priority Services
- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Bhuvanewari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd

[64 Cecil Street #04-02](#) IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Friday, 22 October 2021 3:16 pm

To: Motor Claim - III <motorclaim@iii.com.sg>; Gabriel Wee <Gabriel@iii.com.sg>

Subject: [EXTERNAL] - Urgent: PRE-REPAIR INSPECTION: Your Vehicle GBB2498A; Our Vehicle SMD5955L Accident involving SMD5955L & GBB2498A On 22 Oct 2021

Dear Sir/Mdm,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use your in-house surveyor. Kindly arrange your in-house surveyor.

Thank you.

Best regards

Zeph



2 [Kaki Bukit Ave 2, #02-19 / 22](#) AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277



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2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277



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