# **Veron Chen (LKKAuto)**

From: Zhang Xi <zhangxi@sbstransit.com.sg>
Sent: Friday, 5 November 2021 3:56 PM

**To:** Veron Chen (LKKAuto) **Cc:** Chew Poh Seng

**Subject:** SBS8308L Estimate & Pictures -- Re: aigencrypt accident involving SBS Transit bus

SBS8308L and vehicle no: YP7584E had taken place at/along Bedok Nth Ave 4, Junction

with Upp Changi Rd , after 0.0km(b/s 84431) on 21/10/2021 at 0532hrs.

PHOTO-2021-10-23-09-21-02[1].jpg; PHOTO-2021-10-23-09-21-01.jpg;

PHOTO-2021-10-23-09-21-02.jpg

Good afternoon Veron,

As per requet.

Attachments:









Accident Reference & Bus No: E/4520/2021 - SBS8308L with YP7584E

Activated date: Fri 22/10/2021 14:33

Activated by: Yao Tianhao <yaoth@sbstransit.com.sg>

# Estimate for

Stock Code	Description	Quantity	Total Material cost(S\$)
		0	\$0.00
30107529	MOUNTING BRKT; MALE; 540N; MIRROR ARM. MA	1	\$20.00
30107530	MOUNTING BRKT; FEMALE; 540N; MIRROR ARM. MA	1	\$17.00
(MO Number: BN2110002176 )		Sub Total S\$	37.00

Parts cost: \$ 37  Contractor Labour cost: \$ 0  Workshop Labour cost: \$ 184  Advertisement Cost: \$ 0  Repair period: 0.5 day	
Tow Cost: \$ 0  Loss of use: \$ LKK not required  Overheads: \$ LKK not required	

Thank you and best regards,

Simon Zhang Xi Snr Technical Officer Bedok North Workshop SBS Transit Ltd

Tel: 62444515

From: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Sent: Tuesday, 2 November 2021 11:28

To: Yao Tianhao <yaoth@sbstransit.com.sg>; Zhang Xi <zhangxi@sbstransit.com.sg>; Chew Poh Seng

<pschew@sbstransit.com.sg>

**Cc:** Linda Yeung Fook Mooi Iindayeung@comfortdelgro.com>; Seah Hai Hua <seahhh@sbstransit.com.sg>; Norlela Binte Ahmad Yusoff <norlelabay@sbstransit.com.sg>

**Subject:** FW: aigencrypt accident involving SBS Transit bus SBS8308L and vehicle no: YP7584E had taken place at/along Bedok Nth Ave 4, Junction with Upp Changi Rd, after 0.0km(b/s 84431) on 21/10/2021 at 0532hrs.

**CAUTION**: This email originated from an external party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

Dear Sir/Madam,

Kindly forward copy of vehicle repair estimate.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yao Tianhao < <u>yaoth@sbstransit.com.sg</u>>

**Sent:** Friday, October 22, 2021 2:35 PM

To: AIG SGP, Claims-Survey < AIGSGP ClaimsSurvey@aig.com>

Cc: Zhang Xi < <a href="mailto:zhangxi@sbstransit.com.sg">zhangxi@sbstransit.com.sg</a>; Linda Yeung Fook Mooi < <a href="mailto:lindayeung@comfortdelgro.com">lindayeung@comfortdelgro.com</a>; Seah Hai Hua < <a href="mailto:seahhh@sbstransit.com.sg">seahhh@sbstransit.com.sg</a>; Norlela Binte Ahmad Yusoff < <a href="mailto:norlelabay@sbstransit.com.sg">norlelabay@sbstransit.com.sg</a>; Chew Poh Seng < <a href="mailto:pschew@sbstransit.com.sg">pschew@sbstransit.com.sg</a>;

**Subject:** [EXTERNAL] accident involving SBS Transit bus SBS8308L and vehicle no: YP7584E had taken place at/along Bedok Nth Ave 4, Junction with Upp Changi Rd , after 0.0km(b/s 84431) on 21/10/2021 at 0532hrs.

This message is from an external sender; be cautious with links and attachments.

### **DEAR AIG**

#### PLS REPLY ALL IN THIS EMAIL

1. Please be informed that an accident involving SBS Transit bus SBS8308L and vehicle no: YP7584E had taken place at/along Bedok Nth Ave 4, Junction with Upp Changi Rd, after 0.0km(b/s 84431) on 21/10/2021 at 0532hrs.

2. TAC report was lodged, the Report number is: E/4520/2021.

Kindly let us know within 2 working days from the date of this notice if you wish to carry out or waive a pre-repair inspection.

If we do not hear from you within the next 2 working days, we shall proceed to repair our vehicle without further notice to you.

\* We have no objection to your panel of surveyors. Please appoint any surveyor from your panel to conduct the pre-repair survey.

# TO ARRANGE FOR THE INSPECTION: PLS CALL

## SBST Workshop:

4. Workshop Address:

Bedok North

Depot

1470 Bedok

North Ave 4

Singapore 489946 Fax: 624436811

5. Name of Contact person (s): Zhang Xi / Chew Poh Seng.

6. Office number: 6244 4515 / 6244 4522 (8125 6292).

7. Email of contact person: zhangxi@sbstransit.com.sg / pschew@sbstransit.com.sg.

Thanks and Regards, Tianhao Bus Safety (Investigation)

SBS Transit Ltd

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