

30.06.2022

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building 78 Shenton way
#07-16
Singapore 079120

Attn: Motor Claims Department

Dear Sirs,

ACCIDENT INVOLVING VEHICLE: FBQ4145B & SDM693J on 11.10.2021.

We are the authorized repair workshop for the owner of motor vehicle no: FBQ4145B which was involved in the captioned accident with your insured vehicle: SDM693J . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01)	Lump sum repair	\$	2,650.00
02)	GIA search fee	\$	1.87
		\$	<u>2,651.87</u>
	GST 7%	\$	185.63
	Sub total	\$	<u>2,837.50</u>
03)	Loss of use 4 days @\$50 /DAY	\$	200.00
	Grand Total	\$	<u><u>3,037.50</u></u>

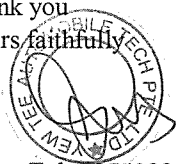
We enclosed herewith the following documents to support the claims:-

- a) Tax Invoice
- b) GIA report

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours faithfully



Shaun Toh - 97432262

LETTER OF AUTHORITY

To whom it may concern,

ACCIDENT INVOLVING : FBQ4145B and SDM693J on 11/10/2021


I/We MUHAMMAD FARHAN BIN SHADON Reg No.:S9516437D

Owner of motor vehicle no : FBQ4145B do hereby appoint M/S YEW TEE AUTOMOBILE TECH PTE LTD as my/our authorized representative to write,negotiate and settle my/our claims against the other party involved in the abovementioned accident. M/S YEW TEE AUTOMOBILE TECH PTE LTD shall have absolute discretion to **settle** the matter at the best terms.

I/WE also confirm and instruct that any agreed settlement sum in respect of my/our claims be paid to M/S YEW TEE AUTOMOBILE TECH PTE LTD and such payment will constitute a full and final discharge of my/our claims.

I/WE further authorize M/S YEW TEE AUTOMOBILE TECH PTE LTD to execute the discharge voucher on my/our behalf.

Signature of Owner,

 19/11/2021

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **YEW TEE AUTOMOBILE TECH PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **SS2,950.00** (Global Sum) for vehicle no. **FBQ 4145B** that was damaged pursuant to the accident which occurred on **11/10/2021** (date) along **JURONG WEST STREET 93** (location) involving vehicle no/s **SDM 693J**.

This is pursuant to the inspection conducted on **22/10/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **MUHAMMAD FARHAN BIN SHADON** (the third party claimant”) of vehicle no. **FBQ 4145B** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **FBQ 4145B** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 10 (day) of AUGUST (month) 2022 (year)


Signed by appointed surveyor


Signed by “the workshop” (with chop)



YEW TEE AUTOMOBILE TECH PTE LTD

BR: SYNERGY@KB, 25 KAKI BUKIT ROAD 4 #01-61 S(417800)BR:
MEGA@WOODLANDS, 39 WOODLANDS CLOSE #01-12 S(737856)GST Reg
No. 200311009C
Singapore 737856
67653373 67023113
INFO@YEWTEEGROUP.COM
WWW.YEWTEEGROUP.COM
Company Registration No. 200311009C

ADDRESS

AIG ASIA PACIFIC INSURANCE
PTE LTD
null

TP Tax Invoice MC22060010

DATE 30/06/2022

VEHICLE NO.

FBQ4145B

ACTIVITY	QTY	RATE	TAX	AMOUNT
LUMP SUM REPAIR	1	2,650.00	7% SR	2,650.00

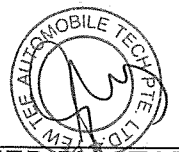
Cheque should be crossed & made payable to "YEW TEE AUTOMOBILE TECH PTE LTD" and strictly send to our HQ address.

SUBTOTAL 2,650.00
GST TOTAL 185.50

TOTAL SGD 2,835.50

Accepted By

Accepted Date



ISSUED BY STAFF

E. & O.E.


INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SDM693J

Date of Accident

11/10/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **30/09/2021 - 29/09/2022**

Requested By **TOH TZE CHANG (YEW TEE AUT...**

Requested Date **12/10/2021 18:56**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: T E <ddsixe@gmail.com>
Sent: Tuesday, 26 October 2021 6:48 PM
To: Hsiao Tong (LKKAuto)
Subject: Re: ACCIDENT INVOLVING SDM 693J AND FBQ 4145B ON 11/10/2021 11:55 ALONG/AT JURONG WEST STREET 93
Attachments: Police Report page 3.jpg; Police Report page 2.jpg; Police Report page 1.jpg

Dear Hsiao Tong,

The Police Report as attached.

Thank you.

Regards,

Mr Kong

On Mon, Oct 25, 2021 at 5:06 PM Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> wrote:

Our Ref: CC4/AIG21010862/pa3

AIG Ref: 2163417046SG

Lian Chuen Pei

666B Jurong West Street 65

#13-207

SINGAPORE 642666

Dear Sir / Madam,

ACCIDENT INVOLVING SDM 693J AND FBQ 4145B ON 11/10/2021 11:55 ALONG/AT JURONG WEST STREET 93

We, LKK Auto Consultants Pte Ltd has been appointed to act on the behalf of your insurer, AIG Asia Pacific Insurance Pte Ltd (AIG) to settle a THIRD-PARTY claim against you for an accident which happened on the above-mentioned date and location.

Kindly proceed to lodge your GIA report within five (05) working days of receipt of this letter, giving the version of the accident amongst other things related to the accident. The GIA report can be lodged at any of AIG reporting centres. You may refer to your Certificate of Insurance for the list of the reporting centres.

If you have any information to add or any amendments to make, please contact the undersigned within five days from the date of this letter.

Please note that the standing of your insurance policy such as NCD, premium & etc would be affected.

Yours faithfully,



Hsiao Tong

Claims

Tel : 6742 3197

Fax: 6741 4108

Email : chewht@lkkauto.com

c.c. Claims Manager

AIG Asia Pacific Insurance Pte Ltd

(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	22 Oct 2021 13:39	Clim Dtl Modified	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	22 Oct 2021 13:39	Clim Veh Model Changed	(204644) YAMAHA FZ150I 150cc.	[A] HOW MEI KWAN
3	22 Oct 2021 13:39	Clim Created	Reg No: FBQ4145B. Acct Date: 2021/10/11. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). Workshop: Yew Tee Automobile Tech Pte Ltd (Woodlands)	[A] HOW MEI KWAN
4	22 Oct 2021 13:39	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	22 Oct 2021 13:39	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/11/02	[A] HOW MEI KWAN
6	22 Oct 2021 13:39	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	22 Oct 2021 13:39	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (E xpress)	[A] Merimen Administrator
8	22 Oct 2021 13:39	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	22 Oct 2021 13:40	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	22 Oct 2021 13:40	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
11	25 Oct 2021 16:47	Clim Veh Model Changed	(204644) -> (205272) YAMAHA SNIPER T150 150cc.	[A] HOW MEI KWAN
12	27 Oct 2021 17:06	Clim Registration Modified	Acct Time:00:00:00->11:50:00. Pol No:2100484396->2100484396-05.	[I] AIG OneClaim Integration User
13	27 Oct 2021 17:08	Video Downloaded	Downloaded OI VIDEO(1)	[I] Ng, Jeffrey-SK
14	27 Oct 2021 17:09	Video Downloaded	Downloaded OI VIDEO(2)	[I] Ng, Jeffrey-SK
15	05 Nov 2021 10:15	Video Downloaded	Downloaded OI VIDEO(1)	[A] CHEW HSIAO TONG
16	05 Nov 2021 10:15	Video Downloaded	Downloaded OI VIDEO(2)	[A] CHEW HSIAO TONG
17	28 Mar 2022 12:44	Video Downloaded	Downloaded OI VIDEO(2)	[A] MOHD TAUFIKH BIN HAMID
18	28 Mar 2022 12:45	Video Downloaded	Downloaded OI VIDEO(1)	[A] MOHD TAUFIKH BIN HAMID
19	05 May 2022 23:11	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
20	05 May 2022 23:11	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
21	05 May 2022 23:11	Clim Dtl Modified	JPJ Reg. Date: -> 2019/09/25.	[A] JOANNE LEE KHANG MIN
22	05 May 2022 23:11	Clim Details Notified		[A] JOANNE LEE KHANG MIN
23	29 Jun 2022 10:00	Adj Mandate Request	Cur Req:3022.95:Liability: 100%(B9a) *Quantum: (a)CORw/GST: \$2,835.50 + (b)LOU(6days x \$30.00): \$180.00 + (c)Search fee: \$7.45 = Total: \$3,022.95 *4 recommendation repair days + 1Sunday + 1PRS = 6days *For your approval please.	[A] CHEW HSIAO TONG
24	01 Aug 2022 16:48	Video Downloaded	Downloaded OI VIDEO(1)	[I] Ler, Bernard-JQ
25	01 Aug 2022 16:50	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/11/02. Mandate Remarks: Subject to all docs in place.	[I] Ler, Bernard-JQ

AUDIT TRAIL				
No.	On	Audit	Remarks	By
26	01 Aug 2022 16:50	Adj Mandate Set	Approved:3022.95:Subject to all docs in place.	[I] Ler, Bernard-JQ
27	05 Aug 2022 16:14	Video Downloaded	Downloaded OI VIDEO(1)	[A] CHEW HSIAO TONG
28	05 Aug 2022 16:15	Video Downloaded	Downloaded OI VIDEO(2)	[A] CHEW HSIAO TONG

Date From Date To Audit Type

ACTIVITY

[27/10/2021 15:49] CHEW HSIAO TONG:
Called OID Mr Kong to get a copy of his car video footage. He will send in via whatsapp.

[26/10/2021 13:10] CHEW HSIAO TONG:
Spoken to driver Mr Kong(OI's husband). He had lodge the police report. Advise him to lodge GIA report at AIG ARC/online reporting. He noted. He has repaired his car after the accident. But he did take some scene photos.

[25/10/2021 16:49] HOW MEI KWAN:
OINR // 1ST LETTER SENT VIA EMAIL

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2735144	22 Oct 2021 13:48:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	FBQ4145B	SDM693J	11.00
2736393	27 Oct 2021 15:57:21	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	FBQ4145B	CHEW HSIAO TONG	xx.xx
2736394	27 Oct 2021 15:57:22	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	FBQ4145B	CHEW HSIAO TONG	xx.xx
2789720	05 May 2022 23:11:36	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	FBQ4145B	SDM693J	11.00