

RE: LOD - FINAL REVISION - SMC6242J - OD AIG - SURVEYED 22 OCT 21

Claims <claims@premiumauto.com.sg>

Mon 11/4/2022 11:50 AM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: claims@premiumauto.com.sg <claims@premiumauto.com.sg>

Dear Denise,

Attached LOD for your perusal. We will be submitting the original documents to Adrian by hand.

Please arrange for settlement upon receipt.

Thank you.

**Best Regards,
Nadia Hani
Claims Administrator**

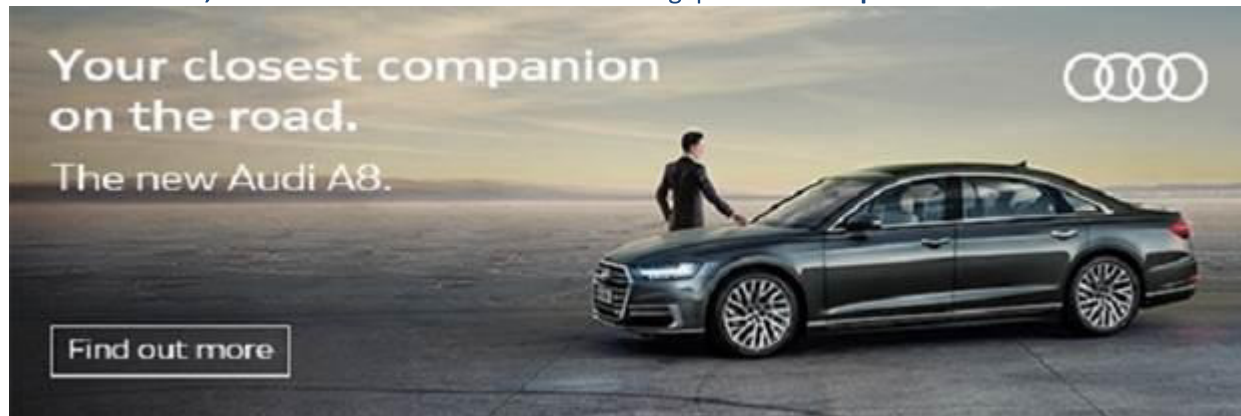
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Tuesday, 15 March 2022 4:06 PM

To: jiyee.yap@premiumauto.com.sg; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; 'Boo seng yak' <boojohnny@gmail.com>

Cc: glory.tan@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>

Subject: Re: FINAL REVISION - SMC6242J - OD AIG - SURVEYED 22 OCT 21

Dear Jia Yee,

confirm repair cost of \$37,762.32 @ 17 days

Please provide discharge voucher and tax invoice

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jiyee.yap@premiumauto.com.sg <jiyee.yap@premiumauto.com.sg>

Sent: Thursday, 10 March 2022 10:50 am

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; 'Boo seng yak' <boojohnny@gmail.com>

Cc: glory.tan@premiumauto.com.sg <glory.tan@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>

Subject: RE: FINAL REVISION - SMC6242J - OD AIG - SURVEYED 22 OCT 21

Hi Denise,

Amended estimate is attached.

Please confirm repair cost of \$37,762.32 @ 17 days exclude 2 Sundays and 1 PH.

Thanks & Best Regard

JiaYee Yap

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9925 **f.** +65 6841 1183

e. jiajee.yap@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



Email Disclaimer

This email, including any attachment, is confidential and may also be privileged.

If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

Sent: Wednesday, 9 March 2022 8:34 PM

To: Carrine Leong <carrine.leong@premiumauto.com.sg>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; 'Boo seng yak' <boojohnny@gmail.com>

Cc: glory.tan@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>; jiajee.yap@premiumauto.com.sg

Subject: Re: FINAL REVISION - SMC6242J - OD AIG - SURVEYED 22 OCT 21

Hi

Please resend me amended finalise including the above has been approved

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>

Sent: Tuesday, 25 January 2022 4:50 pm

To: Carrine Leong <carrine.leong@premiumauto.com.sg>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; 'Boo seng yak' <boojohnny@gmail.com>

Cc: SUR <sur@lkkauto.com>; glory.tan@premiumauto.com.sg <glory.tan@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg <jiayee.yap@premiumauto.com.sg>

Subject: Re: FINAL REVISION - SMC6242J - OD AIG - SURVEYED 22 OCT 21

Dear Carrine,

confirm repair cost of \$37,571.92 @ 17 days

please provide discharge voucher and tax invoice for closure

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>

Sent: Monday, 3 January 2022 11:02 am

To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; 'Boo seng yak' <boojohnny@gmail.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; glory.tan@premiumauto.com.sg <glory.tan@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg <jiayee.yap@premiumauto.com.sg>

Subject: RE: FINAL REVISION - SMC6242J - OD AIG - SURVEYED 22 OCT 21

Hi Steve,

Amended estimate is attached.

Please confirm repair cost of \$37,571.92 @ 17 days exclude 2 Sundays and 1 PH.

Thanks & Best Regard

Carrine Leong

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9925 **f.** +65 6841 1183

e. carrine.leong@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



From: Steve Chen (LKK Auto) [<mailto:SteveChen@lkkauto.com>]

Sent: Wednesday, 22 December 2021 9:49 pm

To: Boo seng yak <boojohnny@gmail.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; glory.tan@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Subject: FINAL REVISION - SMC6242J - OD AIG - SURVEYED 22 OCT 21

Hi Mr Boo,

Kindly amend the labour 6 - \$2200 (not \$2700). The rest correct.

Thanks.

Best Regards,

Steve Chen | Automotive Assessor

LKK Auto Consultants Pte Ltd

Phone: 81117723/6256-3561 | email: stevenfoong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Wednesday, 22 December 2021 3:49 pm

To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg <jiayee.yap@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; glory.tan@premiumauto.com.sg <glory.tan@premiumauto.com.sg>

Subject: FINAL REVISION - SMC6242J - OD AIG - SURVEYED 22 OCT 21

Hi Steve and all,

Revised estimate and re-survey docs is attached. Photographs will be furnished from Benoi Center.

Please confirm repair cost of \$38,071.92 @ 17 days exclude 2 Sundays and 1 PH.

Your early closure is well appreciated.

ASIDE GLORY - Pls furnish photographs to Steve LKK

Best regards - Johnny Boo