

Meng Yan (LKK Auto)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Friday, 22 October, 2021 10:14 AM
To: 'Admin A'; Admin-D (LKKAuto)
Cc: 'Celine Fong (LKKAuto)'
Subject: FW: SNM21D205941/C02/GBE357X/CHEESC & YOUR REF: SDN6899M - TO REVERT LIABILITY & CONDUCT PRS

Hi Team

Please arrange Steve Chen to conduct PRS.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Steven Chee <steven.chee@tridenteautomobili.com.sg>
Sent: Friday, October 22, 2021 9:36 AM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Esther Wong Seay En <esther.wong@tridenteautomobili.com.sg>; Danny Goh <danny.goh@tridenteautomobili.com.sg>; Amirul Fikri Mok Jia Quan Bin Mohd Farhan Mok <amirul.fikri@tridenteautomobili.com.sg>
Subject: Re: SNM21D205941/C02/GBE357X/CHEESC & YOUR REF: SDN6899M - TO REVERT LIABILITY & CONDUCT PRS

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Dear Chee,

Please kindly arrange Steve Chen for this claim surveyor

Best regards,



Steven Chee

Service Advisor

Tridente Automobili Pte Ltd

30 Leng Kee Road, Unit 01-02, Singapore 159100

T(+65) 6475 2168 F(+65) 6472 2928 HP (+65) 8693 3065

Email: steven.chee@tridenteautomobili.com.sg

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: 22 October 2021 08:47

To: Steven Chee <steven.chee@tridenteautomobili.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: SNM21D205941/C02/GBE357X/CHEESC & YOUR REF: SDN6899M - TO REVERT LIABILITY & CONDUCT PRS

Hi Team

We refer to your email of 21/10/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, October 21, 2021 3:15 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>; steven.chee@tridenteautomobili.com.sg
Subject: OUR REF: SNM21D205941/C02/GBE357X/CHEESC & YOUR REF: SDN6899M - TO REVERT LIABILITY & CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear So Chow,

Please revert **on liability & conduct PRS SDN6899M** soonest possible.

Please contact our claims department **Ms Chee So Chow 6389 6176** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Steven Chee <steven.chee@tridenteautomobili.com.sg>

Sent: Thursday, 21 October 2021 11:32 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Amirul Fikri Mok Jia Quan Bin Mohd Farhan Mok <amirul.fikri@tridenteautomobili.com.sg>; Esther Wong Seay En <esther.wong@tridenteautomobili.com.sg>; Danny Goh <danny.goh@tridenteautomobili.com.sg>

Subject: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SDN6899M & GBE357X DOA : 15/10/2021

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Dear Claims,

Please kindly arrange for survey and revert on liability

Best regards,



Steven Chee

Service Advisor

Tridente Automobili Pte Ltd

30 Leng Kee Road, Unit 01-02, Singapore 159100

T(+65) 6475 2168 F(+65) 6472 2928 HP (+65) 8693 3065

Email: steven.chee@tridenteautomobili.com.sg