

Veron Chen (LKKAuto)

From: Steven Chee <steven.chee@tridenteautomobili.com.sg>
Sent: Tuesday, 14 December 2021 11:33 AM
To: Chee So Chow; Claims Dept of CTI
Cc: Esther Wong Seay En; Danny Goh; Amirul Fikri Mok Jia Quan Bin Mohd Farhan Mok; Admin A; Admin-D (LKKAuto); Siti Nurashikin Binte Shaly; Tan You Jing
Subject: RE: SNM21D205941/C02/GBE357X/CHEESC & YOUR REF: SDN6899M - TO REVERT LIABILITY & CONDUCT PRS
Attachments: Insurer Enquiry — GEARS.pdf; SDN6899M DV.pdf; SDN6899M LOA.pdf; SDN6899M LOD.pdf; SDN6899M TAX INVOICE.pdf

Dear claims,

Please kindly revert to attached document search fee, discharge voucher ,LOA, LOD, and tax invoice

Please proceed necessary action

Best regards,



Steven Chee
Service Advisor
Tridente Automobili Pte Ltd
30 Leng Kee Road, Unit 01-02, Singapore 159100
T(+65) 6475 2168 F(+65) 6472 2928 HP (+65) 8693 3065
Email: steven.chee@tridenteautomobili.com.sg

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Tuesday, 2 November 2021 3:08 pm
To: Steven Chee <steven.chee@tridenteautomobili.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Esther Wong Seay En <esther.wong@tridenteautomobili.com.sg>; Danny Goh <danny.goh@tridenteautomobili.com.sg>; Amirul Fikri Mok Jia Quan Bin Mohd Farhan Mok <amirul.fikri@tridenteautomobili.com.sg>; Admin A <admin-a@lkkauto.com>; 'Meng Yan (LKK Auto)' <admin-d@lkkauto.com>
Subject: RE: SNM21D205941/C02/GBE357X/CHEESC & YOUR REF: SDN6899M - TO REVERT LIABILITY & CONDUCT PRS

Hi Steven

We agree to do direct settlement based on our surveyor's recommendation on repair cost and period of repair.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Steven Chee <steven.chee@tridenteautomobili.com.sg>

Sent: Tuesday, November 2, 2021 11:50 AM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Esther Wong Seay En <esther.wong@tridenteautomobili.com.sg>; Danny Goh

<danny.goh@tridenteautomobili.com.sg>; Amirul Fikri Mok Jia Quan Bin Mohd Farhan Mok

<amirul.fikri@tridenteautomobili.com.sg>

Subject: Re: SNM21D205941/C02/GBE357X/CHEESC & YOUR REF: SDN6899M - TO REVERT LIABILITY & CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

hi,

Please kindly revert on liability. Thank you

Best regards,



Steven Chee

Service Advisor

Tridente Automobili Pte Ltd

30 Leng Kee Road, Unit 01-02, Singapore 159100

T(+65) 6475 2168 F(+65) 6472 2928 HP (+65) 8693 3065

Email: steven.chee@tridenteautomobili.com.sg

From: Steven Chee <steven.chee@tridenteautomobili.com.sg>
Sent: 01 November 2021 10:47
To: sochow.chee@sg.cntaiping.com <sochow.chee@sg.cntaiping.com>
Cc: Esther Wong Seay En <esther.wong@tridenteautomobili.com.sg>; Danny Goh <danny.goh@tridenteautomobili.com.sg>; Amirul Fikri Mok Jia Quan Bin Mohd Farhan Mok <amirul.fikri@tridenteautomobili.com.sg>
Subject: Re: SNM21D205941/C02/GBE357X/CHEESC & YOUR REF: SDN6899M - TO REVERT LIABILITY & CONDUCT PRS

Dear Ms Chee,

Please kindly revert on liability please

Best regards,



Steven Chee

Service Advisor

Tridente Automobili Pte Ltd

30 Leng Kee Road, Unit 01-02, Singapore 159100

T(+65) 6475 2168 F(+65) 6472 2928 HP (+65) 8693 3065

Email: steven.chee@tridenteautomobili.com.sg

From: Steven Chee <steven.chee@tridenteautomobili.com.sg>
Sent: 26 October 2021 09:59
To: sochow.chee@sg.cntaiping.com <sochow.chee@sg.cntaiping.com>
Cc: Esther Wong Seay En <esther.wong@tridenteautomobili.com.sg>; Danny Goh <danny.goh@tridenteautomobili.com.sg>; Amirul Fikri Mok Jia Quan Bin Mohd Farhan Mok <amirul.fikri@tridenteautomobili.com.sg>
Subject: Re: SNM21D205941/C02/GBE357X/CHEESC & YOUR REF: SDN6899M - TO REVERT LIABILITY & CONDUCT PRS

Dear Chee,

Please kindly revert on liability for this claim

Best regards,



Steven Chee

Service Advisor

Tridente Automobili Pte Ltd

30 Leng Kee Road, Unit 01-02, Singapore 159100

T(+65) 6475 2168 F(+65) 6472 2928 HP (+65) 8693 3065

Email: steven.chee@tridenteautomobili.com.sg

From: Steven Chee <steven.chee@tridenteautomobili.com.sg>

Sent: 25 October 2021 19:48

To: Admin A <admin-a@lkkauto.com>; cs-a@lkkauto.com <cs-a@lkkauto.com>

Cc: Esther Wong Seay En <esther.wong@tridenteautomobili.com.sg>; Danny Goh <danny.goh@tridenteautomobili.com.sg>; Amirul Fikri Mok Jia Quan Bin Mohd Farhan Mok <amirul.fikri@tridenteautomobili.com.sg>

Subject: Re: SNM21D205941/C02/GBE357X/CHEESC & YOUR REF: SDN6899M - TO REVERT LIABILITY & CONDUCT PRS

Dear LKK,

Please kindly revert on liability while waiting for survey

Best regards,



Steven Chee

Service Advisor

Tridente Automobili Pte Ltd

30 Leng Kee Road, Unit 01-02, Singapore 159100

T(+65) 6475 2168 F(+65) 6472 2928 HP (+65) 8693 3065

Email: steven.chee@tridenteautomobili.com.sg

From: Steven Chee <steven.chee@tridenteautomobili.com.sg>

Sent: 22 October 2021 09:35

To: Chee So Chow <sochow.chee@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Esther Wong Seay En

<esther.wong@tridenteautomobili.com.sg>; Danny Goh <danny.goh@tridenteautomobili.com.sg>; Amirul Fikri Mok Jia

Quan Bin Mohd Farhan Mok <amirul.fikri@tridenteautomobili.com.sg>

Subject: Re: SNM21D205941/C02/GBE357X/CHEESC & YOUR REF: SDN6899M - TO REVERT LIABILITY & CONDUCT PRS

Dear Chee,

Please kindly arrange Steve Chen for this claim surveyor

Best regards,



Steven Chee

Service Advisor

Tridente Automobili Pte Ltd

30 Leng Kee Road, Unit 01-02, Singapore 159100

T(+65) 6475 2168 F(+65) 6472 2928 HP (+65) 8693 3065

Email: steven.chee@tridenteautomobili.com.sg

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: 22 October 2021 08:47

To: Steven Chee <steven.chee@tridenteautomobili.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: SNM21D205941/C02/GBE357X/CHEESC & YOUR REF: SDN6899M - TO REVERT LIABILITY & CONDUCT PRS

Hi Team

We refer to your email of 21/10/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

- 3.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, October 21, 2021 3:15 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>; steven.chee@tridentautomobili.com.sg

Subject: OUR REF: SNM21D205941/C02/GBE357X/CHEESC & YOUR REF: SDN6899M - TO REVERT LIABILITY & CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear So Chow,

Please revert **on liability & conduct PRS SDN6899M** soonest possible.

Please contact our claims department **Ms Chee So Chow 6389 6176** the officer in charge.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Steven Chee <steven.chee@tridenteautomobili.com.sg>

Sent: Thursday, 21 October 2021 11:32 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Amirul Fikri Mok Jia Quan Bin Mohd Farhan Mok <amirul.fikri@tridenteautomobili.com.sg>; Esther Wong Seay En <esther.wong@tridenteautomobili.com.sg>; Danny Goh <danny.goh@tridenteautomobili.com.sg>

Subject: REQUEST DIRECT SETTLEMENT ACCIDENT INVOLVING SDN6899M & GBE357X DOA : 15/10/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Claims,

Please kindly arrange for survey and revert on liability

Best regards,



Steven Chee

Service Advisor

Tridente Automobili Pte Ltd

30 Leng Kee Road, Unit 01-02, Singapore 159100

T(+65) 6475 2168 F(+65) 6472 2928 HP (+65) 8693 3065

Email: steven.chee@tridenteautomobili.com.sg