

Meng Yan (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Thursday, 21 October, 2021 8:16 PM
To: Emma Wong; SUR; Meng Yan (LKK Auto); assignments@lkkauto.com
Cc: Claims Dept of CTI; Irene Tan; Tan Ling Ling; Loo Sile; Yeh Kai
Subject: RE: OUR REF: SNM21D206006/C02/SMJ4411P/THAMYL & YOUR REF: SMJ4411P - TO CONDUCT PRS
Attachments: NOA.pdf

Without Prejudice

Hi Emma

We cannot agree with your selection of surveyor.

We will be appointment LKK to conduct PRS

Hi LKK

Please conduct PRS.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Emma Wong <emma@iaconsultingsg.com>
Sent: Thursday, October 21, 2021 5:08 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Irene Tan <motor@iaconsultingsg.com>; Tan Ling Ling

<candy@iaconsultingsg.com>; Loo Sile <sile@iaconsultingsg.com>; Yeh Kai <seth@iaconsultingsg.com>

Subject: RE: OUR REF: SNM21D206006/C02/SMJ4411P/THAMYL & YOUR REF: SMJ4411P - TO CONDUCT PRS

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Dear Sir,

We refer to the above matter.

We regret to inform you that our client will not appoint any of the surveyors from your list provided in your email dated 21/10/2021.

However, we are pleased to provide below a list of ten surveyors for your consideration.

| | |
|---------------|----------------------------|
| Gilbert Leow | Impact Analysis Consultant |
| Andy Ho | Impact Analysis Consultant |
| Shandy Loh | Impact Analysis Consultant |
| Michael Yap | Mccoy Pte Ltd |
| Seth Yeh | Delta-V Consultant |
| James Ong | Delta-V Consultant |
| Nick Ng | Delta-V Consultant |
| Loo Yee Khang | Cozon Engineers |
| Alex Teo | Cozon Engineers |
| Denise Yap | Pal's Appraiser Pte Ltd |

Kindly let us know if you agree or disagree to appointing any of the above surveyors within the timeline stipulated under the NIMA protocol.

Thank you.

Best regards,
Emma Wong
For and On behalf of Triple-T Automobile
+65 6385 1171

---- On Thu, 21 Oct 2021 16:51:56 +0800 **Pauline Tham** <pauline.tham@sg.cntaiping.com> wrote ----

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

| | |
|--------------------|---------------------|
| Marcus Chua (LKK) | Gary Soon (FTA) |
| Kenneth Kong (LKK) | Chow Bo Xiong (FTA) |
| Adrian Ling (LKK) | Ben Chua (FTA) |
| Mohd Taufikh (LKK) | Ng You Han (FTA) |
| Steve Chen (LKK) | Henry Ng (FTA) |

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, October 21, 2021 3:02 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; emma@iaconsultingsg.com
Subject: OUR REF: SNM21D206006/C02/SMJ4411P/THAMYL & YOUR REF: SMJ4411P - TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Pauline,

Please conduct **PRS SJU7633Z** soonest possible. (Our Insured has not filed SAS Report)

Please contact our claims department **Pauline Tham 6389 6541** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城
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From: Emma Wong <emma@iaconsultingsg.com>
Sent: Thursday, 21 October 2021 11:20 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Irene Tan <motor@iaconsultingsg.com>; Tan Ling Ling <candy@iaconsultingsg.com>; Loo Sile <sile@iaconsultingsg.com>; Yeh Kai <seth@iaconsultingsg.com>
Subject: ACCIDENT INVOLVING SJU7633Z AND SMJ4411P ALONG AYE BEFORE NUH TWDS CITY ON 21.10.2021

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Dear Sir,

Attached herewith the Notification Of Accident for your reference.

Kindly let us have a list of your ten surveyors as your nominated SJE for our consideration within the stipulated timeline under the NIMA Protocol.

Thank you.

Best regards,
Emma Wong

For and On behalf of Triple-T Automobile
+65 6385 1171