

Cecilia Chong (LKK Auto)

From: Ong Hua Yen (Strides Automotive Services Pte Ltd) <HuaYen.Ong@strides.com.sg>
Sent: Monday, 22 November 2021 3:52 pm
To: Admin A; CS A Team
Cc: Chong Fei Yuan (Strides Automotive Services Pte Ltd); Balqish Binte Abdul Halil (Strides Automotive Services Pte Ltd); Tan Wei Teck (Strides Automotive Services Pte Ltd); Karen Chan Siau Chin (Strides Automotive Services Pte Ltd); Foo Chit Yan (Strides Automotive Services Pte Ltd)
Subject: OUR REF:BUS/10/21/7009(CHINA TAIPING) - ACCIDENT ON 18/10/21 INVOLVING SMB8014T AND XE4229X ALONG WOODLANDS ST 41 BS:46369-BLK 413
Attachments: BUS 10 21 7009 INV.pdf; BUS 10 21 7009 LTA.pdf; BUS 10 21 7009 SAS.pdf

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB8014T. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

| | |
|----------------|----------------------------------|
| Cost of Repair | \$792.00 |
| Loss of Use | \$875.00 (2.5 days x \$350.00) |
| LTA search fee | \$7.00 |
| Total | \$1,674.00 |

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) LTA Search Fee

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen

AUTHORIZATION TO ACT

I, SMRT BUSES LTD (the third party claimant") of BLK 6 ANG MO KIO STREET 62 (S) 569140 (address), owner of SMB 8014T (vehicle no.) hereby authorize STRIDES AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SMB 8014T that was damaged pursuant to the accident which occurred on 18/10/2021 (date) along BLK 413 WOODLANDS ST 41, BS-46369 (location) involving vehicle no/s XE 4229X ("the accident").


I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT BUSES LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 18 (day) of May (month) 20 22 (year)




Signed by "the third party claimant"
(with chop if applicable)




Signed by "the workshop"
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00084162101

Claim No : SNM21D205934

Claimant : SMRT BUSES LTD

Amount : S\$ 1,400.00

Singapore Dollars One Thousand Four Hundred Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMB 8014T

Insured Vehicle No. : XE 4229X

Date of Loss : 18/10/2021

Place of Accident : BLK 413 WOODLANDS ST 41, BS-46369

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : CLC MACHINERY PTE LTD

Driver Name : BALAKRISHNAN S/O T RAMA CHANDRAM

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

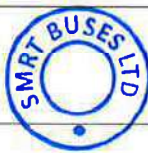
I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum S\$ 1,400.00

TOTAL S\$ 1,400.00

Claimant Name : SMRT Buses Ltd NRIC No : 198202292D

Signature :  Date : 18/5/22



STRIDES

AUTOMOTIVE

Strides Automotive Services Pte. Ltd.
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 1990042802
Invoice No. : IV211000506
Date : 29.10.2021
Vehicle No. : SMB8014T
Your Ref No. : BUS/10/21/7009
Our Ref No. : 24112772
Terms : 30 Days

Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140

RECEIVED

11 NOV 2021

SMRT AUTOMOTIVE SERVICES PTE LTD
Claims & Insurance Agency

| Description | Qty | Unit Cost | Add % | (Discount) Amount | Amount |
|---|------|-----------|-------|-------------------|-----------|
| Labour | | | | | |
| TO REPAIR RH PORTION | 1.00 | \$ 530.00 | 0.00 | \$ 0.00 | \$ 530.00 |
| Others | | | | | |
| PROVIDE LABOUR AND MATERIAL TO PUTTY AND RESPRAY ABOVE REPAIR ITEMS | 1.00 | \$ 262.00 | 0.00 | \$ 0.00 | \$ 262.00 |

GRAND TOTAL \$ 792.00

Remark :

Make/Model : MAN A24
Accident Date : 18.10.2021

Payment Instructions

- By Cheque: Crossed and made payable to "Strides Automotive Services Pte. Ltd." with invoice no. indicated on the reverse side. No receipt will be issued unless requested.
- By Bank Transfer:
 - Account Name : Strides Automotive Services Pte. Ltd.
 - Bank Name : DBS Bank Ltd - SGD
 - Bank Account No.: 018-008617-4
 - Swift Code : DBSS88GSG

Koo Yew Chung

Koo Yew Chung (Oct 29, 2021) - SMRT

Authorised Signature
for Strides Automotive Services Pte. Ltd.

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time: 19 Oct 2021 / 14:33:02

| | | | |
|-------------------|--|-------------------------------------|----------------------|
| Asset Type: | Vehicle | Transaction Amount: | \$7.49 |
| Asset ID: | XE4229X | | |
| Transaction Type: | 18.32 Insurance Enquiry (GIRO Payment) | Channel: | External Agency |
| User ID: | ESASBAHO - BALQISH BINTE ABDUL HALIL | Business Transaction Reference No.: | 20211019143302888917 |

Search Date / Time: 18 Oct 2021 14:46:00

Insurance Company:CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 28 October 2021 3:17 pm
To: chongleng.yee@chuanlim.com
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/CTI21010847/R1gs3*** ACCIDENT INVOLVING XE 4229X & SMB 8014T ON 18/10/2021 ***

Our Ref: CC4/CTI21010847/R1gs3

28 OCTOBER 2021

CLC MACHINERY PTE LTD

DRIVER: BALAKRISHNAN S/O T RAMA CHANDRAM

Dear Sir/Madam,

ACCIDENT INVOLVING XE 4229X & SMB 8014T ON 18/10/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter.

Kindly let us have a copy of the following:

1. Accident Video Footage

Please call us if you have further queries.

c.c. *China Taiping Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Cecilia Chong (LKK Auto)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 11 January 2022 10:52 am
To: Cecilia Chong (LKK Auto); Su Li (LKK Auto); Admin A
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM21D205934/C02/XE4229X/TANCHC & YOUR REF: CC4/CTI21010847/R1gs3-SMB8014T, TPP ON DIRECT SETTLEMENT

[Strictly Confidential]

Dear Cecilia,

Please proceed as proposed.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Friday, 7 January 2022 10:15 AM

To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM21D205934/C02/XE4229X/TANCHC & YOUR REF: CC4/CTI21010847/R1gs3-SMB8014T, TPP ON DIRECT SETTLEMENT

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : **SNM21D205934**

Our ref : CC4/CTI21010847/R1gs3

Dear Sirs/Madam,

ACCIDENT INVOLVING XE 4229X (OI) & SMB 8014T (TP) ON 18/10/2021

We refer to the above matter.

OI OVER TAKE TPV AND HIT ONTO TP. Liability is not in our driver's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer " **SMRT BUSES LTD**" at **\$1,486.50(all-in).**

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|-------------------------------------|-------------------|--------------------------------|
| 1. Cost of Repair (w/GST) | \$ 1,227.00 | \$ 792.00 |
| 2. Loss of Use (2.5days x \$350.00) | \$ 875.00 | \$ 687.50 (2.5days x \$275.00) |
| 3. LTA/ GIA Search Fee | \$ 7.00 | \$ 7.00 |
| Total | \$ 2,109.00 | <u>\$ 1,486.50</u> |

****2 days recommendation for repair + 0.5PRS = 2.5 DAYS**

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Tan Chew Chik Jacqueline

Sent: Friday, 22 October 2021 11:19 AM

To: suli@lkkauto.com; CeciliaChong@lkkauto.co; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM21D205934/C02/XE4229X/TANCHC & YOUR REF: CC4/CTI21010847/R1gs3-SMB8014T, TPP ON DIRECT SETTLEMENT

Hi Suli,

Enclosed Insured's SAS for your necessary action.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

Senior Executive