

RE: [EXTERNAL] - Re: PRI ARRANGEMENT FOR VEHICLE: SLZ3940M DOA: 20/10/21 SLN4526H (GRAB)

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Thu 10/21/2021 5:47 PM

To: 'Motor Claim - III' <motorclaim@iii.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Gabriel Wee' <Gabriel@iii.com.sg>

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 22-10-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: Thursday, 21 October, 2021 5:42 PM

To: JWG CLAIMS <jwg.claims@yahoo.com>; 'SUR' <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Summer (LKK Auto) <admin-d@lkkauto.com>

Cc: Gabriel Wee <Gabriel@iii.com.sg>

Subject: RE: [EXTERNAL] - Re: PRI ARRANGEMENT FOR VEHICLE: SLZ3940M DOA: 20/10/21 SLN4526H (GRAB)

Dear Sir / Mdm,

Please conduct a survey on TP vehicle [SLZ3940M](#) and let us have your report urgently.

This claim will be handled by [Mr Gabriel](#).

*Kindly upload this survey request email to merimen.

Aside JWG:

Kindly provide your client's SAS/GIA Report.

Thank You.

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: JWG CLAIMS <jwg.claims@yahoo.com>
Sent: Thursday, 21 October 2021 5:35 pm
To: Motor Claim - III <motorclaim@iii.com.sg>
Subject: Re: [EXTERNAL] - Re: PRI ARRANGEMENT FOR VEHICLE: SLZ3940M DOA: 20/10/21 SLN4526H

Without Prejudice

Dear Sir/Madam,

We would like to engage LKK Auto Consultants Pte Ltd to conduct PRI.

Thanks & Warmest Regards,

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A
#03-08 AMK AutoPoint
Singapore 568047

TEL: 8498 0038 | FAX: 6909 9592

On Thursday, 21 October 2021, 05:13:31 pm SGT, Motor Claim - III <motorclaim@iii.com.sg> wrote:

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Bhuvaneswari

Motor & Work Injury Claims Department

India International Insurance Pte Ltd

64 Cecil Street #04-02 IOB Building

Singapore 049711

Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: JWG CLAIMS <jwg.claims@yahoo.com>

Sent: Thursday, 21 October 2021 5:02 pm

To: Motor Claim - III <motorclaim@iii.com.sg>

Subject: [EXTERNAL] - Re: PRI ARRANGEMENT FOR VEHICLE: SLZ3940M DOA: 20/10/21 SLN4526H (Not covered with MSIG)

Without Prejudice

Dear Sir/Madam,

ACCIDENT INVOLVING **SLZ3940M**, **SLN4526H** & **SGQ8171P** ALONG **BKE TOWARDS SLE AFTER MANDAI ROAD** ON **20/10/2021 @ 2000HRS**.

We are instructed to notify you of a road accident on **20 Oct 2021** at about **2000 hours** along **BKE TOWARDS SLE AFTER MANDAI ROAD** involving our client's vehicle registration number **SLZ3940M** and vehicle registration number **SLN4526H** driven by your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you. Kindly send us a list of survey firms to choose from.

Thanks & Warmest Regards,

JWG INTERNATIONAL PTE. LTD.

10, Ang Mo Kio Ind Park 2A

#03-08 AMK AutoPoint

Singapore 568047

TEL: 8498 0038 | FAX: 6909 9592

On Thursday, 21 October 2021, 04:55:29 pm SGT, Motor Survey <motorsurvey@sg.msig-asia.com> wrote:

Dear Sir,

Please refer this case to the correct insurer as SLN4526H is not covered with MSIG. Tks.

🔔 Our Customer Centre walk-in counters are closed from 20 September 2021 until further notice. Please check our website or official Facebook page for the latest updates.

Best Regards

Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey)

Direct line +65 6594 2556 | Direct fax +65 6225 7402 | pingping_chua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 4 Shenton Way, #21-01 SGX Centre 2, Singapore 068807 | T: +65 6827 7888 | F: +65 6827 7800 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: JWG CLAIMS <jwg.claims@yahoo.com>
Sent: Thursday, 21 October 2021 4:45 PM
To: Motor Survey <motorsurvey@sg.msig-asia.com>
Subject: PRI ARRANGEMENT FOR VEHICLE: SLZ3940M

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Without Prejudice

Dear Sir/Madam,

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Thanks & Warmest Regards,

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Singapore 568047

TEL: 8498 0038 | FAX: 6909 9592

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