Mei Kwan (LKKAuto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Wednesday, November 17, 2021 4:32 PM

To: Mei Kwan (LKKAuto); Admin A; Asher Sng (LKKAuto)

Cc: Claims Dept of CTI

Subject: RE: OUR REF: SNM21D206032/C02/SKP7175T/THAMYL & YOUR REF:

CC6/CTI21010844/Aea3- SML9922M, TPP ON DIRECT SETTLEMENT

Attachments: SKP7175T - OI REPORT.pdf

Categories: HMK

Hi Mei Kwan

OI accident report.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, October 22, 2021 11:21 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>; Meikwan@lkkauto.com; Admin A <admin-a@lkkauto.com>; Asher

Sng (LKKAuto < Asher Sng@lkkauto.com>

Subject: OUR REF: SNM21D206032/C02/SKP7175T/THAMYL & YOUR REF: CC6/CTI21010844/Aea3- SML9922M, TPP ON

DIRECT SETTLEMENT

^{**} Note: Please cc to com when you reply to us.

WITHOUT PREJUDICE via EMAIL ONLY

Dear Pauline.

Please revert to LKK Auto on DS soonest possible. (Our Insured has not filed SAS Report)

Please contact our claims department **Pauline Tham 6389 6541** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

DID: (03) 03030110 | 1: (03) 022 17 17 3

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Thursday, October 21, 2021 11:43 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) < AsherSng@lkkauto.com>; Admin A < admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SKP7175T (OI: CTI - TBA) AND SML9922M (TP: LKK REF -

CC6/CTI21010844/Aea3) on 13/10/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SML 9922M at M/s Hua Meng Spray Painting Workshop - Kaki Bukit on 18/10/2021 on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.