

Mei Kwan (LKKAuto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Thursday, October 28, 2021 1:05 PM
To: Mei Kwan (LKKAuto); Admin A; Jaslin Kok (LKK Auto)
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM21D206030/C02/SMW656H/TANKL & YOUR REF: CC3/CTI21010838/Kra3- SHD5789J, TPP ON DIRECT SETTLEMENT
Attachments: OI SAS.pdf
Follow Up Flag: Follow up
Flag Status: Flagged
Categories: HMK

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's accident report for your necessary action.

Please seek our mandate approval before any settlement.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI
Sent: Friday, October 22, 2021 9:46 AM
To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Meikwan@lkkauto.com; Admin A <admin-a@lkkauto.com>; jaslinkok@lkkauto.com

Subject: OUR REF: SNM21D206030/C02/SMW656H/TANKL & YOUR REF: CC3/CTI21010838/Kra3- SHD5789J, TPP ON DIRECT SETTLEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Kah Leong,

Please revert to **LKK Auto on DS** soonest possible. (Our Insured has not filed SAS Report)

Please contact our claims department **Tan Kah Leong 6389 6193** the officer in charge.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 21 October 2021 5:40 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMW656H (OI : CTI - TBA) and SHD5789J (TP : LKK REF - CC3/CTI21010838/Kra3) on 09/10/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 5789J at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.