

RE: FW: Urgent: PRE-REPAIR INSPECTION - Your Vehicle XD5882H; Our Vehicle GBH9533D Accident involving GBH9533D & XD5882H On 9 Oct 2021

ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Wed 15/12/2021 9:53 AM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

CDMFG21002034

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg**ERGO**

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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>**Sent:** Wednesday, 15 December 2021 9:45 am**To:** Admin-D (LKKAuto) <admin-d@lkkauto.com>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; SUR <sur@lkkauto.com>**Subject:** Re: FW: Urgent: PRE-REPAIR INSPECTION - Your Vehicle XD5882H; Our Vehicle GBH9533D Accident involving GBH9533D & XD5882H On 9 Oct 2021

Dear Pauline,

Please provide claim number

Best Regards,

Denise Tay | Case Handler**LKK Auto Consultants Pte Ltd**

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 21 October 2021 5:29 pm

To: 'ERGO Insurance Pte. Ltd. (Claims Department)' <claims@ergo.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: FW: Urgent: PRE-REPAIR INSPECTION - Your Vehicle XD5882H; Our Vehicle GBH9533D Accident involving GBH9533D & XD5882H On 9 Oct 2021

Dear Pauline,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Thursday, 21 October, 2021 5:28 PM

To: Summer (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com; 'Admin A' <admin-a@lkkauto.com>; 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; sur@lkkauto.com

Subject: RE: FW: Urgent: PRE-REPAIR INSPECTION - Your Vehicle XD5882H; Our Vehicle GBH9533D Accident involving GBH9533D & XD5882H On 9 Oct 2021

Hi Summer

Insured has not report, no claim no. as of now.

Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Thursday, 21 October 2021 5:23 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; assignments@lkkauto.com; 'Admin A' <admin-a@lkkauto.com>; 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; sur@lkkauto.com
Cc: Zheng Hanyang <hanyang.zheng@ergo.com.sg>
Subject: RE: FW: Urgent: PRE-REPAIR INSPECTION - Your Vehicle XD5882H; Our Vehicle GBH9533D Accident involving GBH9533D & XD5882H On 9 Oct 2021

Dear Pauline,

Kindly assist to provide the claim number.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Thursday, 21 October, 2021 5:01 PM
To: Ryder Auto workshop <ryderautoworkshop@gmail.com>; Admin-D (LKKAuto (admin-d@lkkauto.com) <admin-d@lkkauto.com>; Admin A (admin-a@lkkauto.com) <admin-a@lkkauto.com>; Mei Kwan (LKKAuto (Meikwan@lkkauto.com) <Meikwan@lkkauto.com>
Cc: Zheng Hanyang <hanyang.zheng@ergo.com.sg>
Subject: RE: FW: Urgent: PRE-REPAIR INSPECTION - Your Vehicle XD5882H; Our Vehicle GBH9533D Accident involving GBH9533D & XD5882H On 9 Oct 2021

Dear Orson,
Please provide us TP accident report **ASAP** for case registration.

Hi LKK,

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

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From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Thursday, 21 October 2021 4:12 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Zheng Hanyang <hanyang.zheng@ergo.com.sg>

Subject: Re: FW: Urgent: PRE-REPAIR INSPECTION - Your Vehicle XD5882H; Our Vehicle GBH9533D Accident involving GBH9533D & XD5882H On 9 Oct 2021

Dear Pauline,

Kindly assign LKK.

Thank you

Best regards

Orson

On Thu, 21 Oct 2021 at 4:03 PM, ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> wrote:

Dear Zeph,

*** Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Priority Services	Jeffrey Ong
AJAX	Billy
Autoprobe	Tay Beng Hee
Perfect Automobile	Gary Chuah
AIS	Looi
Formteam (FTA)	Gary Soon
IAS	Edward
LKK	Byran / Andrew Ling

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

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From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Thursday, 21 October 2021 1:32 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Ivy Yong <ivy.yong@ergo.com.sg>; Pauline Soh <pauline.soh@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>

Subject: Urgent: PRE-REPAIR INSPECTION - Your Vehicle XD5882H; Our Vehicle GBH9533D Accident involving GBH9533D & XD5882H On 9 Oct 2021

Dear Sir,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use your list of surveyors. Kindly provide us with a list.

Thank you.

Best regards

Zeph

[Redacted]

[2 Kaki Bukit Ave 2, #02-19 / 22](#) AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277

[Redacted]

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[Redacted]

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Tel : 67418277 Fax: 67468277

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