

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	21 Oct 2021 15:11	Clm Veh Model Changed	(202116) BMW X1 1.8 SDRIVE 18L (A).	[R] Jeremiah Ng
2	21 Oct 2021 15:11	Clm Created	Reg No: SMQ1205B. Policy No: A80481333QMY. Acct Date: 2021/10/19. Claim Type: OD	[R] Jeremiah Ng
3	21 Oct 2021 15:24	Clm Submitted	16717.98.	[R] Jeremiah Ng
4	21 Oct 2021 15:32	Clm Registration Modified	Init.Est.: ->TBA.	[I] Richard Ang Wei Guang
5	21 Oct 2021 15:40	Clm Registration Modified	Excess: -> 500.00.	[I] Vimmala
6	21 Oct 2021 15:40	Adj Co Assigned	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor):Please revert. Surveyor to check on the market value & rebate.	[I] Vimmala
7	21 Oct 2021 15:40	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2021/10/22	[I] Vimmala
8	21 Oct 2021 15:40	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Vimmala
9	21 Oct 2021 15:40	Clm Registration Modified	Init.Est.:TBA->17,354.	[I] Vimmala
10	21 Oct 2021 15:45	Clm Registration Modified	Pol No:A80481333QMY->80481333QMY.	[I] Priscilla Liou Shi Hui
11	21 Oct 2021 15:58	Assignment 1st Accessed		[A] Crystal Lee
12	21 Oct 2021 16:02	Adj Assignment Cancelled	Car in. Outsource as per Wee Ho instruction. (IHS sharing session and Claim Sharing)	[I] Crystal Lee
13	21 Oct 2021 16:02	Adj Est Details Deleted	Deleting Est Details For Cancelling Adjuster Assignment	[I] Crystal Lee
14	21 Oct 2021 16:02	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):Car in. Survey and Revert. Please revert. Surveyor to check on the market value & rebate.	[I] Crystal Lee
15	21 Oct 2021 16:02	Adj Next Rpt Changed	Next Rpt:Im. Advice.Due Date:2021/10/22	[I] Crystal Lee
16	21 Oct 2021 16:02	Adj Mandate Set	Approved:25000.00.Reinsp:Adj decides.	[I] Crystal Lee
17	21 Oct 2021 16:22	Assignment 1st Accessed		[A] LEE SU THING
18	21 Oct 2021 16:43	Adj Adjuster Assigned	[None] -> Thevan Thomas Karthikesavan	[A] LEE SU THING
19	25 Oct 2021 13:17	Adj Rpt Initiated		[A] Tan Hui Zhen
20	25 Oct 2021 13:17	Clm Dtl Modified	Vehicle Class: -> -1.	[A] Tan Hui Zhen
21	25 Oct 2021 13:33	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2021/11/20	[A] Tan Hui Zhen
22	25 Oct 2021 13:33	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/11/20	[A] Tan Hui Zhen
23	25 Oct 2021 13:35	Adj Mandate Request	Cur Req:13998.40:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] Tan Hui Zhen
24	25 Oct 2021 13:35	Adj Mandate Request Cancelled		[A] Tan Hui Zhen
25	25 Oct 2021 13:35	Adj Mandate Request	Cur Req:13988.40:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] Tan Hui Zhen
26	26 Oct 2021 08:04	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/11/20. Mandate Remarks: Approved mandate on confirmed items \$8,106.40 (subject to excess \$500.00). Check items of \$5,882.00 to be verified.	[I] Vimmala

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No.	On	Audit	Remarks	By
27	26 Oct 2021 08:04	Adj Mandate Set	Approved:8106.40:Approved mandate on confirmed items \$8,106.40 (subject to excess \$500.00). Check items of \$5,882.00 to be verified.	[I] Vimmala

Date From



Date To



Audit Type

None

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Go

ACTIVITY

[21/10/2021 16:00] Crystal Lee:
Jeremiah confirmed car in. Outsource as per Wee Ho instruction. (IHS sharing session and Claim Sharing)

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2734905	21 Oct 2021 15:11:45	OD/TP Case (Repairer)	Motor	Falcon-Air Auto Services Pte Ltd	Falcon-Air Auto Services Pte Ltd (Tampines)	SMQ1205B		xx.xx
2735501	25 Oct 2021 13:17:01	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMQ1205B		11.00