

## Meng Yan (LKK Auto)

**From:** Cecilia Lee Peng Geok <cecilia.lee@sg.cntaiping.com>  
**Sent:** Thursday, 21 October, 2021 2:39 PM  
**To:** assignments@lkkauto.com; sur@lkkauto.com  
**Cc:** Tan Chew Chik Jacqueline  
**Subject:** OD / SNM21D205908/C01/SJM4898M/TANCHC; OD SURVEY

Dear LKK

Please arrange to conduct survey on without prejudice basis. OIC: Jacqueline Tan

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Submitted	Ins Auth'd	Status
Main	21 Oct 2021 <a href="#">Sendback Est</a>	21 Oct 2021 09:52 S\$ 0.00	21 Oct 2021 14:36			<a href="#">Pending Adjuster Survey</a> <a href="#">Cancel Case</a>

Main		Offer Processing		Claim Details	
<b>CLAIM SUBFOLDER DETAILS</b>					
Insured:	TANG HENG HUAT , ID : SXXXX204A				
Vehicle Reg. No.:	SJM4898M				Date of Loss :
Claim Type:	OD / SNM21D205908/C01/TANCHC ... [ MRMCaseID: SG1040480 ]				Policy/Cover No
					Excess:
Repairer:	Jin Auto Services Pte Ltd (Defu) <b>PROFILE</b> Blk 14 Defu Lane 10, #01-410/412, 539195 Defu Lane - Tel: 6289 8126				
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Jacqueline Tan]				
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 01/11/2021]				
Driver/Custodian:	TANG HENG HUAT ( / Male) , NRIC: SXXXX204A Email:				
Est. Repair Duration:	30				
Adj Asg. Remarks:	without prejudice				
<b>CLAIM REGISTERED</b>					
Clm. No (Cm Reg Date)	SNM21D205908/C01/TANCHC (21/10/2021)				Intimation (Not
Policy No.	DMPCSNW00161082000				
Registration Type	[Manually registered]				Claim Status
No.	Subfolder	SubCode	Reg. No / Claimant	Person-in-Charge	Status
1	OD		SJM4898M / TANG HENG HUAT	Jacqueline Tan	Pending Adjuster Survey

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Best Regards,  
**Cecilia Lee**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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