

Veron Chen (LKKAUTO)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Sent: Tuesday, 2 November 2021 12:25 PM
To: Veron Chen (LKKAUTO); Admin-D (LKKAUTO); assignments; SUR
Subject: RE: SNM21D205908/C01/TANCHC - OD claim-SJM4898M

Hi Veron,

Agreed to TTL Insured vehicle.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jacqueline Tan

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6185 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Sent: Tuesday, 2 November 2021 11:44 AM

To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: SNM21D205908/C01/TANCHC - OD claim-SJM4898M

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Jacqueline,

Refer to below email.

Any updates.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Tuesday, 26 October 2021 11:32 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Tan Chew Chik Jacqueline' <jacqueline.tan@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: SNM21D205908/C01/TANCHC - OD claim-SJM4898M

Dear Jacqueline,

We have check with other panel workshops as below:

- 1) Car City- Not quoting
- 2) Lai Huat (Meng Kee)-Not quoting
- 3) S &H Motor-Not quoting

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Friday, 22 October 2021 2:47 PM

To: 'Tan Chew Chik Jacqueline' <jacqueline.tan@sg.cntaiping.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: SNM21D205908/C01/TANCHC - OD claim-SJM4898M

Dear Jacqueline,

Thank you for the email.

Dear Veron,

Kindly assist. Our ref : CS/CTI21010829/Uvy3

Thank you.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>

Sent: Friday, 22 October, 2021 1:11 PM

To: assignments <assignments@lkkauto.com>; sur@lkkauto.com

Subject: RE: SNM21D205908/C01/TANCHC - OD claim-SJM4898M

Importance: High

Hi LKK,

Please refer the email below from Jin Auto.

Please assist to check with other panel workshops if they are able to undertake the repair within the repair limit as Insured insists to repair his vehicle.

We look forward to receiving your reply on urgent basis.

Thank you.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jacqueline Tan

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From: jin <jin@jinauto.com.sg>
Sent: Friday, 22 October 2021 12:15 PM
To: Tan Chew Chik Jacqueline <jacqueline.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D205908/C01/TANCHC - OD claim-SJM4898M

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Without Prejudice

Dear Jacqueline,

For this case , due to the car body was badly damaged, and we have check with parts supplier
Majority of the parts require to carry out the replacement and repairs of SJM4898M
They don't have stock and unable to give us their quotation .

Therefore we unable to quantify the repair cost at this stage .

Thank you & Best Regards,
Jouis Seow
Jin Auto Services Pte Ltd
Blk 14 #01-412 Defu Lane 10
Singapore 539195.

Tel : (65) 62898126
Fax : (65) 62870590
Email : jouis@jinauto.com.sg

From: Tan Chew Chik Jacqueline [<mailto:jacqueline.tan@sg.cntaiping.com>]
Sent: Friday, 22 October 2021 11:13 AM
To: Jin <jin@jinauto.com.sg>
Subject: SNM21D205908/C01/TANCHC - OD claim-SJM4898M

Hi Joius,

Please refer to the above matter.

Understand that the COR is beyond the margin of repair.

Kindly advise the actual COR for this said vehicle for our further consideration.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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