

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 08.11.2021

Lonpac Insurance BHD
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SKZ 9091K / YP 6484S ON 20.10.2021

We are the authorized repair workshop for the owner of motor vehicle no: **SKZ 9091K**, which was involved in the captioned accident with your insured vehicle no: **YP 6484S**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 7,704.00
2) Loss of Use (7 days + 1 Sunday X \$60)	\$ 480.00
3) Towing Fee	\$ 120.00
4) GIA Search Fee	\$ 2.00
	<u>\$ 8,306.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|----------------------------------|------------------------------------|
| a) Final Repair Invoice | b) Towing Bill |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) Police Report |
| g) I/C & Driving Licence | h) Insurance Certificate |
| i) Vehicle Registration Log Card | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.
Yours faithfully,



Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

DATE : 20.10.2021

TO : Longpac Insurance Berhad.

RE : ACCIDENT INVOLVING VEHICLE NO. SKZ 9091K / YP 6484S

ALONG AYE Exit Towards Clementi West Street 2

ON 20.10.2021

I/We, Song Li Wah

of (NRIC No./ROC No.) S 6803694A

of Bik 146 Jalan Bukit Merah # 07-1076 Singapore 160146.

owner of vehicle no. SKZ 9091K in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle SKZ 9091K at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner :  _____

Name of Owner : Song Li Wah.



LONPAC INSURANCE BHD

CLAIM NO : 21/21/21/VC05/025065
DATE : 14 DEC 2021

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

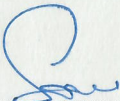
DISCHARGE VOUCHER

I/We, **SONG LI WAH** confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of **YP 6484S** the sum of Singapore Dollar **EIGHT THOUSAND THREE HUNDRED AND SIX ONLY (\$8,306.00)** in full and final satisfaction, liquidation and discharge of all injury/property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all injury/property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **SKZ 9091K** and **YP 6484S** on **20/10/2021** along **AYE EXIT TOWARDS CLEMENTI WEST STREET 2**.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ LEE UN LYE**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **FASTECH AUTO PTE LTD**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


.....10.01.2022
Signature of vehicle owner/Date

Song Li Wah.....10.01.2022
Name of vehicle owner /Date

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Tax Invoice : 22649

Lonpac Insurance BHD
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

Attn : Motor Claim Department

Date 08.11.2021
Vehicle No SKZ 9091K
Make/Model SUZUKI SWIFT
Chassis/Eng#
Accident Date 20.10.2021
Claim No :
Reference 1021 -22649
Policy No

Amount

To proceed on lump sum repair S\$ 7200.00

E. & O. E.

Total : S\$ 7200.00

GST @ 7% : S\$ 504.00

Amount Due : **S\$ 7704.00**


for FASTECH AUTO PTE LTD



Victory Recovery (Business Reg No.: 53096358B)
65 Teban Gardens Rd #23-617, Singapore 600065.
Mobile: 9618 0311 Fax: 6267 8996

CASH / **113078**
W.O. No.

TOW JOB WORKS ORDER

M Cash Svc Date 20/10/21
Car Make/Model Suzuki Vehicle No. SKZ 9091 K
M'ship/NRIC No./Card No. _____ Contact No. _____
Time -- Rec'd _____ Arrived 1600 Completed 1515
Amount Charge S\$ \$120 K(dolly) Tow Truck No. 448718
Destination (from) 704 Clementi Ave 2 (to) Auto Bay
Remark (if any) _____

Tow Driver's Signature _____ Member's Signature _____

☐ Change Tyres & Towing
☐ Basement / Multi Carpark
☐ Causeway / 2nd Link

☐ Using King Dolly
☐ Low Spoiler / Low Oil Sump
☐ Accident / Over-turn

☐ Use Car Carrier
☐ Release Brake / Shaft
☐ Loaded

Note : The owner or his representative is required to follow along to the towing destination, failing which the tow operator shall not be liable for any allied damages to the car nor missing items from the same. Vehicle is towed at owner's risk. The tow operator


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

YP6484S

Date of Accident

20/10/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **02/05/2021 - 01/05/2022**Requested By **ALLAN TANG (KIM CHWEE AUT...**Requested Date **20/10/2021 16:33****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Asher Sng (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, 13 December 2021 4:24 PM
To: Asher Sng (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] RE: Your Ref: 21/21/21/VC05/025065 // ACCIDENT INVOLVING YP 6484S AND SKZ 9091K ON 20/10/2021

Follow Up Flag: Follow up
Flag Status: Flagged

Lonpac External - General

Dear Asher,

Please proceed.

Thank you.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused” .

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Monday, 13 December 2021 1:13 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: Your Ref: 21/21/21/VC05/025065 // ACCIDENT INVOLVING YP 6484S AND SKZ 9091K ON 20/10/2021

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 21/10/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **FASTECH AUTO PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 19,113.41	\$ 7,704.00
2. Loss of Use (8days x \$60)	\$ 480.00	\$ 480.00 (8days x \$60)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
4. Towing Fee	\$ 120.00	\$ 120.00
Total	\$ 19,715.41	<u>\$ 8,306.00</u>

**7 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Wednesday, 3 November 2021 10:24 AM

To: geraldpoh@lonpac.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Your Ref: 21/21/21/VC05/025065 // ACCIDENT INVOLVING YP 6484S AND SKZ 9091K ON 20/10/2021

Your Ref: 21/21/21/VC05/025065

Hi Gerald,

We refer to the above matter.

ACCIDENT INVOLVING YP 6484S AND SKZ 9091K ON 20/10/2021

Enclosed the following document for your perusal.

1. TP GIA Report
2. TP estimate – marked
3. Preliminary Advice

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.