

## Mei Kwan (LKKAUTO)

---

**From:** Mei Kwan (LKKAUTO)  
**Sent:** Thursday, October 21, 2021 3:36 PM  
**To:** 'GERALD POH WEE BIN'  
**Cc:** 'MT\_Claim\_SG'; Asher Sng (LKKAUTO); Admin A  
**Subject:** RE: REQUEST FOR PRE- REPAIR INSPECTION FOR SKZ 9091K DOA : 20.10.2021 \*\*\*  
LKK REF: CC4/LPC21010828/Uea3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Asher.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

---

**From:** Admin-D (LKKAUTO)  
**Sent:** Thursday, October 21, 2021 11:16 AM  
**To:** 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Cc:** 'MT\_Claim\_SG' <mt\_claim@lonpac.com>  
**Subject:** RE: REQUEST FOR PRE- REPAIR INSPECTION FOR SKZ 9091K DOA : 20.10.2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

---

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Thursday, 21 October, 2021 11:14 AM  
**To:** Summer (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Cc:** [assignments@lkkauto.com](mailto:assignments@lkkauto.com); MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: REQUEST FOR PRE- REPAIR INSPECTION FOR SKZ 9091K DOA : 20.10.2021

## Lonpac External - General

Dear Summer,

FYA

Thank you.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



***“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused ” .***

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

---

**From:** Ashley Chia <[ashley.chia@fastechauto.com.sg](mailto:ashley.chia@fastechauto.com.sg)>  
**Sent:** Thursday, 21 October 2021 11:06 am  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** Jason <[jason@fastechauto.com.sg](mailto:jason@fastechauto.com.sg)>; Ong Shiyong <[shiyong.ong@fastechauto.com.sg](mailto:shiyong.ong@fastechauto.com.sg)>  
**Subject:** RE: REQUEST FOR PRE- REPAIR INSPECTION FOR SKZ 9091K DOA : 20.10.2021

Without Prejudice

Dear Sir / Madam,

Please arrange ( **Marcus Chua - LKK** ) to conduct the pre- repair survey.

Thank You

Best Regards,  
Ashley Chia  
Fastech Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-46/48/50  
Autobay Singapore 417883  
Tel: 6746 5405  
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

---

**From:** Ong Shiying <[shiying.ong@fastechauto.com.sg](mailto:shiying.ong@fastechauto.com.sg)>  
**Sent:** Thursday, October 21, 2021 11:03 AM  
**To:** Ashley Chia <[ashley.chia@fastechauto.com.sg](mailto:ashley.chia@fastechauto.com.sg)>  
**Subject:** FW: REQUEST FOR PRE- REPAIR INSPECTION FOR SKZ 9091K DOA : 20.10.2021

---

**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Thursday, October 21, 2021 10:29 AM  
**To:** Ong Shiying <[shiying.ong@fastechauto.com.sg](mailto:shiying.ong@fastechauto.com.sg)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: REQUEST FOR PRE- REPAIR INSPECTION FOR SKZ 9091K DOA : 20.10.2021

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Shiying,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Joshua Ong - Appraisal
4	Steve Chen- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Qing Quo Xiang- LKK
8	Mohd Rasul - LKK
9	Marcus Chua -LKK

Please let us hear from you within the next 2 working days.

Thank you.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



***“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused ”.***

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

---

**From:** Ong Shiyong <[shiyong.ong@fastechauto.com.sg](mailto:shiyong.ong@fastechauto.com.sg)>  
**Sent:** Wednesday, 20 October 2021 6:10 pm  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>  
**Cc:** Jason <[Jason@fastechauto.com.sg](mailto:Jason@fastechauto.com.sg)>; Ashley Chia <[ashley.chia@fastechauto.com.sg](mailto:ashley.chia@fastechauto.com.sg)>  
**Subject:** REQUEST FOR PRE- REPAIR INSPECTION FOR SKZ 9091K DOA : 20.10.2021

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: YP 6484S.

Date of accident: 20/10/2021

Please arrange Pre-repair Inspection for my client' s vehicle no: SKZ 9091K.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you

Best Regards,  
Shiyong

Fastech Auto Pte Ltd  
1 Kaki Bukit Avenue 6 #01-46/48/50  
Autobay Singapore 417883  
Tel: 6746 5405  
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.