

Mei Kwan (LKKAUTO)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Monday, October 25, 2021 1:02 PM
To: Mei Kwan (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: REQUEST FOR PRE- REPAIR INSPECTION FOR SKZ 9091K DOA : 20.10.2021 ***
LKK REF: CC4/LPC21010828/Uea3
Attachments: YP6484S.pdf
Categories: HMK

Lonpac External - General

Dear Mei Kwan,

Attached copy of insured's report for your attention.

Thank you.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



“In view of the revised measures for COVID-19 restrictions effective 27 September 2021, more than 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused ”.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 21 October 2021 3:39 pm
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: REQUEST FOR PRE- REPAIR INSPECTION FOR SKZ 9091K DOA : 20.10.2021 *** LKK REF: CC4/LPC21010828/Uea3

Lonpac External - General

Our Ref : 21/21/21/VC05/025065

Dear Mei Kwan,

Our insured has not lodged the report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 21 October 2021 3:36 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR PRE- REPAIR INSPECTION FOR SKZ 9091K DOA : 20.10.2021 *** LKK REF: CC4/LPC21010828/Uea3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)
Sent: Thursday, October 21, 2021 11:16 AM
To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: REQUEST FOR PRE- REPAIR INSPECTION FOR SKZ 9091K DOA : 20.10.2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 21 October, 2021 11:14 AM
To: Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: assignments@lkkauto.com; MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: REQUEST FOR PRE- REPAIR INSPECTION FOR SKZ 9091K DOA : 20.10.2021

Lonpac External - General

Dear Summer,

FYA

Thank you.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Ashley Chia <ashley.chia@fastechauto.com.sg>
Sent: Thursday, 21 October 2021 11:06 am
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Jason <Jason@fastechauto.com.sg>; Ong Shiyong <shiyong.ong@fastechauto.com.sg>
Subject: RE: REQUEST FOR PRE- REPAIR INSPECTION FOR SKZ 9091K DOA : 20.10.2021

Without Prejudice

Dear Sir / Madam,

Please arrange (**Marcus Chua - LKK**) to conduct the pre- repair survey.

Thank You

Best Regards,
Ashley Chia
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Ong Shiyong <shiyong.ong@fastechauto.com.sg>
Sent: Thursday, October 21, 2021 11:03 AM
To: Ashley Chia <ashley.chia@fastechauto.com.sg>
Subject: FW: REQUEST FOR PRE- REPAIR INSPECTION FOR SKZ 9091K DOA : 20.10.2021

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, October 21, 2021 10:29 AM
To: Ong Shiyong <shiyong.ong@fastechauto.com.sg>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: REQUEST FOR PRE- REPAIR INSPECTION FOR SKZ 9091K DOA : 20.10.2021

Lonpac External - General

WITHOUT PREJUDICE

Our Ref : TBA

Dear Shiying,

We intend to conduct a pre-repair survey of your client's vehicle and enclose our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Joshua Ong - Appraisal
4	Steve Chen- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Qing Quo Xiang- LKK
8	Mohd Rasul - LKK
9	Marcus Chua -LKK

Please let us hear from you within the next 2 working days.

Thank you.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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From: Ong Shiying <shiyong.ong@fastechauto.com.sg>
Sent: Wednesday, 20 October 2021 6:10 pm
To: MT_Claim_SG <mt_claim@lonpac.com>; ONG LI LI <llong@lonpac.com>
Cc: Jason <Jason@fastechauto.com.sg>; Ashley Chia <ashley.chia@fastechauto.com.sg>
Subject: REQUEST FOR PRE- REPAIR INSPECTION FOR SKZ 9091K DOA : 20.10.2021

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: [YP 6484S.](#)

Date of accident: [20/10/2021](#)

Please arrange [Pre-repair Inspection](#) for my client' s vehicle no: [SKZ 9091K.](#)

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least [10 motor surveyors](#) within [2 days](#) of the notice.

Thank you

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

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