

Meng Yan (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, 21 October, 2021 11:11 AM
To: Accord Claims(AV); 'LKK Auto'
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM21D205973/C02/SMT3341L/CHNGPW & YOUR REF: SMF3138G - TO REVERT ON LIABILITY & CONDUCT PRS

Without Prejudice, Save as to Costs

Dear Celia

Please be advised that liability is unclear.

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Accord Claims(AV) <avclaims@mycarworkshop.com.sg>
Sent: Thursday, October 21, 2021 10:44 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: OUR REF: SNM21D205973/C02/SMT3341L/CHNGPW & YOUR REF: SMF3138G - TO REVERT ON LIABILITY & CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Adeline,

Kindly assist arrange LKK Auto Consultants Pte Ltd as above mentioned.

Please advise on the liability.

Thank you.

Kind regards,
Celia Lai

Accord Auto Services Pte Ltd
Blk 1009 Bukit Merah Lane 3
#01-80
Singapore 159723

Mobile: (65) 9274 0999
Tel : (65) 6271 7433
Fax : (65) 6274 5715

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.

On Wed, Oct 20, 2021 at 3:05 PM Adeline Chng <adeline.chng@sg.entaiping.com> wrote:

Without Prejudice, Save as to Costs

Our reference: SNM21D205973 C02/ SMT3341L /Chngpw

Your reference: SMF3138G

Dear Sirs

ACCIDENT INVOLVING SMT3341L & SMF3138G ON 14/10/2021

We refer to your email of 20/10/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, October 20, 2021 2:13 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; avclaims@mycarworkshop.com.sg
Subject: OUR REF: SNM21D205973/C02/SMT3341L/CHNGPW & YOUR REF: SMF3138G – TO REVERT ON
LIABILITY & CONDUCT PRS

WITHOUT PREJUDICE

via **EMAIL ONLY**

Dear Adeline,

Please revert on **Liability & conduct PRS SMF3138G** soonest possible.

Please contact our claims department **Adeline Chng 6389 6155** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Accord Claims (AV) <avclaims@mycarworkshop.com.sg>
Sent: Wednesday, 20 October 2021 10:59 am
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Accord Auto Services <gilbert.ng@mycarworkshop.com.sg>
Subject: PRS- Accident Involving SMF3138G & SMT3341L (Your Ref) On 14.10.2021

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Dear Officer In Charge,

Kindly arrange survey as mentioned above and please provide us with a 10 surveyor name list.

Kindly advise have your insurer make an accident report and please advise on the liability.

Thank you!

Kind regards,
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999

Tel : (65) 6271 7433

Fax : (65) 6274 5715

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