

## Meng Yan (LKK Auto)

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**From:** Agnes <agnes@aplp.com.sg>  
**Sent:** Thursday, 21 October, 2021 11:25 AM  
**To:** Irene Tay  
**Cc:** Charles Hoon; Caroline; merina; nxpress18@gmail.com; Admin A; assignments  
**Subject:** RE: OUR REF : SNM21D205945/C02/SME9033R/TAYHP & YOUR REF : AP/2021/004239, SLQ606X - TO CONDUCT PRS  
**Attachments:** Client GIA.pdf

Dear Irene,

As attached our client GIA report for your perusal

Thank you

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy 🍀

Best Regards,

**Agnes**

**AP** Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House S169876

T: 6955 8899 F: 6900 9899 E: [agnes@aplp.com.sg](mailto:agnes@aplp.com.sg)

Singapore UEN No.: 201939937D

GST Registration No.: 201939937D

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**From:** Irene Tay <irene.tay@sg.cntaiping.com>  
**Sent:** Thursday, 21 October 2021 10:09 am  
**To:** Agnes <agnes@aplp.com.sg>; 'admin-a@lkkauto.com' <admin-a@lkkauto.com>; 'assignments' <assignments@lkkauto.com>  
**Cc:** Charles Hoon <charles@aplp.com.sg>; Caroline <caroline@aplp.com.sg>; merina <merina@aplp.com.sg>; nxpress18@gmail.com  
**Subject:** RE: OUR REF : SNM21D205945/C02/SME9033R/TAYHP & YOUR REF : AP/2021/004239, SLQ606X - TO CONDUCT PRS

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with APLP to conduct survey.

Aside to APLP;

Please let us have a copy of your client GIA REPORT.

Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F: (65) 62247478/62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Agnes <[agnes@aplp.com.sg](mailto:agnes@aplp.com.sg)>  
**Sent:** Thursday, October 21, 2021 9:44 AM  
**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>  
**Cc:** Charles Hoon <[charles@aplp.com.sg](mailto:charles@aplp.com.sg)>; Caroline <[caroline@aplp.com.sg](mailto:caroline@aplp.com.sg)>; merina <[merina@aplp.com.sg](mailto:merina@aplp.com.sg)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; [nxpress18@gmail.com](mailto:nxpress18@gmail.com)  
**Subject:** RE: OUR REF : SNM21D205945/C02/SME9033R/TAYHP & YOUR REF : AP/2021/004239, SLQ606X - TO CONDUCT PRS

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Dear Irene,

We refer to your email of even date.

Our clients do not agree to your list of surveyors.

We are instructed to propose the use of one of the motor surveyors named below to conduct the joint pre-repair survey as a single joint expert:

- a) Alan Cheong
- b) TT Rajan
- c) Oh Han Cheong
- d) Andrew How
- e) Dave Ho Joo Koong
- f) Sincere Appraiser
- g) Seah Kwang Boon
- h) L H Teo
- i) Mr Willy Goh
- j) Nicky Seah
- k) Jayson Liaw
- l) Tan Ling Ling

*Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors.*

In the event you are not agreeable to our list of surveyors, please note that our client's vehicle can be inspected at:

**Repairer Office**

**M/s. Nxpress Performance Pte Ltd**

Contact Person 1: Mr Pan (Ah Nam) / GQ @ 81270834 / 97304896

Email: [nxpress18@gmail.com](mailto:nxpress18@gmail.com)

Address: 25, Kaki Bukit Road 4, Synergy @ KB, #01-39, Singapore 417800.

*Please note that our clients' vehicle will only be available for pre-repair survey within the next two (2) working days. Our clients shall proceed to repair their vehicle thereafter without further notice or reference to you.*

All our clients' rights are reserved.

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy 😊

Best Regards,

Agnes

**AP** Law Practice LLC  
151 Chin Swee Road #10-03/05 Manhattan House S169876  
T: 6955 8899 F: 6900 9899 E: [agnes@aplp.com.sg](mailto:agnes@aplp.com.sg)  
Singapore UEN No.: 201939937D  
GST Registration No.: 201939937D

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**From:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Sent:** Wednesday, 20 October 2021 10:24 AM

**To:** merina <[merina@aplp.com.sg](mailto:merina@aplp.com.sg)>

**Subject:** FW: OUR REF : SNM21D205945/C02/SME9033R/TAYHP & YOUR REF : AP/2021/004239, SLQ606X - TO CONDUCT PRS

Dear Sir/Mdm,

We refer to your email.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

|                        |                       |
|------------------------|-----------------------|
| 1. Gary Soon (FTA)     | 6. Marcus Chua (LKK)  |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA)      | 8. Adrian Ling (LKK)  |
| 4. Ng You Han (FTA)    | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA)      | 10. Steve Chen (LKK)  |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Irene Tay**

Claims Department (Motor Division)

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896192 | F:(65) 62247478/62247175

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**From:** Claims Dept of CTI  
**Sent:** Tuesday, October 19, 2021 4:09 PM  
**To:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>; [merina@aplp.com.sg](mailto:merina@aplp.com.sg)  
**Subject:** OUR REF : SNM21D205945/C02/SME9033R/TAYHP & YOUR REF : AP/2021/004239, SLQ606X - TO CONDUCT PRS

WITHOUT PREJUDICE  
via EMAIL ONLY

Dear Irene,

Please **conduct PRS SLQ606X** soonest possible.

Please contact our claims department **Irene Tay 6389 6192** the officer in charge.

\*Kindly quote our claim reference number when replying.\*

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** merina <[merina@aplp.com.sg](mailto:merina@aplp.com.sg)>  
**Sent:** Tuesday, 19 October 2021 12:33 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Charles Hoon <[charles@aplp.com.sg](mailto:charles@aplp.com.sg)>; Caroline <[caroline@aplp.com.sg](mailto:caroline@aplp.com.sg)>; Agnes <[agnes@aplp.com.sg](mailto:agnes@aplp.com.sg)>; christy <[christy@aplp.com.sg](mailto:christy@aplp.com.sg)>; [nxpress18@gmail.com](mailto:nxpress18@gmail.com)  
**Subject:** PRS - YOUR REF : SME9033R; OUR REF : AP/2021/004239; RTA ON 15 OCTOBER 2021 AT ABOUT 2020 HRS INVOLVING MOTOR VEHICLES NO(S). SLQ606X AND SME9033R ALONG LORONG CHUAN ESSO

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**WITHOUT PREJUDICE**

Attn: Motor Claims Department

Dear Sirs,

**Your Ref: SME9033R**  
**Our Ref : AP/2021/004239**

Please find attached, our letter of even date.

Thank you.

**Please note that our office will still be tele-commuting. Please correspond with us through email only.**

**As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.**

**Stay safe. Stay healthy.**

**Regards,**  
**Merina Chia Secretary to Mr Charles Hoon**

**A P** Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House, Singapore 169876

T: 6955 8899 F: 6900 9899 E: [merina@aplp.com.sg](mailto:merina@aplp.com.sg)

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