

**RE: OUR REF: SNM21D206013/C02/GBG6973S/CHNGPW & YOUR REF: CC3/CTI21010802/Kgs3-SHD23T, TPP DIRECT SETTLEMENT**

Adeline Chng <adeline.chng@sg.cntaiping.com>

Tue 10/26/2021 9:57 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

 1 attachments (2 MB)

bill (5).pdf;

**[Strictly Confidential]**

**Without Prejudice, Save as to Costs**

Dear Suli/Cecilia

Attached herewith OI SAS report for your perusal.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Adeline Chng

**Sent:** Friday, October 22, 2021 2:06 PM

**To:** suli@lkkauto.com; Admin A <admin-a@lkkauto.com>; CeciliaChong@lkkauto.co

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** RE: OUR REF: SNM21D206013/C02/GBG6973S/CHNGPW & YOUR REF: CC3/CTI21010802/Kgs3-SHD23T, TPP DIRECT SETTLEMENT

**Without Prejudice, Save as to Costs**

Dear Cecilia/Su li

We regret to advise that our insured has yet to file accident report.

We will send letter to our insured and keep you in the loop. Please assist to follow up with our insured accordingly.

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**Thank you.**

**Adeline Chng**

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, October 21, 2021 6:03 PM

**To:** Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>; [suli@lkkauto.com](mailto:suli@lkkauto.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; [CeciliaChong@lkkauto.co](mailto:CeciliaChong@lkkauto.co)

**Subject:** OUR REF: SNM21D206013/C02/GBG6973S/CHNGPW & YOUR REF: CC3/CTI21010802/Kgs3-SHD23T, TPP DIRECT SETTLEMENT

**WITHOUT PREJUDICE**  
**via EMAIL ONLY**

Dear Adeline,

Please revert to **LKK Auto on DS** soonest possible. ( Our Insured has not filed SAS Report)

Please contact our claims department **Adeline Chng 6389 6155** the officer in charge.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Thursday, 21 October 2021 4:10 pm  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBG 6973S (OI : CTI - TBA) and SHD 23T (TP : LKK REF - CC3/CTI21010802/Kgs3) on 15/10/2021

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 23T at M/s TRANS-CAB AUTO SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Cecilia.

***To check availability of the case handler, you may contact the undersigned.***

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**