

LOD-TP - India LKK Ref: CC4/III21010801/ra3, C&C Ref: SMX6597A, claim TP India PC3719K, DOA: 18/10/2021



Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>

To Jaslin Kok (LKK Auto)

Cc 田 **SUR**; Lauro Araos Songcuan JR; Andre Chow En De



[Untitled].pdf  
558 KB



Dear Sir/Madam,

Attached our repair invoice, rental bill & agreement, and Authorisation to Act, for your perusal.

**Do let us know if you need the original copies to be mail to you.**

Our client's claim is as stated below:

<b>COR</b>	<b>\$ 10,278.42</b>
<b>LOR</b>	<b>\$ 1,198.40 (\$171.20/day x 7 days)</b>
	<hr/>
<b>Total</b>	<b>\$ 11,476.82</b>
	<hr/>

Kindly offer for settlement.



Exceptional Journeys

To:  
Cycle & Carriage Automotive Pte Limited /  
209 Pandan Gardens,  
Singapore 609339

Attention: [Motor Claims Department]

Date: [19.10.2021]

**LETTER OF AUTHORIZATION TO ACT**

Dear Sirs,

1. I/We, the undersigned, am the registered owner of vehicle no. SMX6597A (vehicle no.) (the "**Vehicle**").
2. As a result of a motor incident occurring on 18.10.2021 (date and time of accident) on/along JURONG WEST STREET 63 (PIONEER MRT) (location) between the Vehicle and PC3719K (3<sup>rd</sup> party vehicle(s) number, if any) (the "**Accident**"), the Vehicle was damaged and has been sent in for repairs to be conducted at Cycle & Carriage's workshop.
3. I/We hereby authorize Cycle & Carriage to act for and on my/our behalf in respect of the following:
  - (a) to submit, make, settle and/or resolve any claims (the "**Claims**") which I/we may have against third party insurers and/or any other parties ("**Third Parties**") arising out of the Accident, in any manner as it deems fit;
  - (b) to receive payment from any Third Parties as settlement for the Claims (including accepting cheques made out in favour of Cycle & Carriage); and
  - (c) to generally do or cause to be done all acts or things (including signing any forms or documents or giving instructions to any Third Parties) which it deems necessary or expedient for the foregoing purposes.
4. In addition to the above, I/We hereby further authorize Cycle & Carriage, for and on our behalf, to **execute and sign any discharge vouchers, indemnity forms and/or any other forms or documents** in relation to or arising from the Claims.

For the avoidance of doubt, all payments towards settlement of the Claims should be made in favour of Cycle & Carriage.



Exceptional Journeys

5. I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any admission of liability in so far as any other Third Parties are concerned.

Thank you.

Yours faithfully,

---

Name: LIM YEW TEE

NRIC / Passport No. / Company Registration No.: 506D

## EXPRESS SETTLEMENT

### **DISCHARGE VOUCHER** **III-Direct Settlement (PODS)**

**India Ref:** MCV2021D0004524  
**Claimant Ref:** SMX6597A

We/I, CYCLE & CARRIAGE AUTOMOTIVE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 10,278.42 (repair cost), S\$ 1,198.40 (loss of use/rental), S\$ — (search fee), vehicle no. SMX6597A that was damaged pursuant to the accident which occurred on 18/10/2021 (date) at JURONG WEST STREET 63 (PIONEER MRT) (location) involving vehicle no. PC3719K (insured vehicle). This is pursuant to the inspection conducted on 28/10/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LIM YEWE TEE ("the third party claimant") of vehicle no. SMX6597A to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMX6597A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 11,476.82 to Cycle & Carriage Automotive Pte Ltd

Dated this 23rd day of March 20 22

**CLAIMANT:**

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

NRIC: \_\_\_\_\_

Address: \_\_\_\_\_

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_

Signed by "the workshop" (with chop)

Loi Ai Ting

SXXXX676E

209 Pandan Gardens

Singapore 609339

Malaysian

Senior officer - Admin

**WITNESS:**

Signature: \_\_\_\_\_

Name: \_\_\_\_\_

NRIC: \_\_\_\_\_

Address: \_\_\_\_\_

Nationality: \_\_\_\_\_

Occupation: \_\_\_\_\_



Signed by appointed Surveyor

LKK Auto Consultants Pte Ltd

199607198R

51 Ubi Avenue 1

#01-25 Paya Ubi Ind. Park S(408933)

**SIGNED WITHOUT PREJUDICE FOR  
ANY PERSONAL INJURY CLAIM**

## TAX INVOICE

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
INDIA INTERNATIONAL INSURANCE PTE LTD MOTOR CLAIM DEPARTMENT 64 CECIL STREET #04-05 IOB BUILDING SINGAPORE 049711 Contact No  28/10/2021	Cust No/Name	KCV18776/LIM YEW TEE
	Reg No/Reg Date	SMX6597A / 25/01/2021
	Date In/Mileage	28/10/2021/ 6070
	Chassis/Package	GF7W0700983 /DC17PT
	Engine No	4J11CY7036
	Make/Model	MIT/20MY OUTLANDER 2.0 CVT MODERN (997)
	Colour/Trim	W01 WHITE PEARL / BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No		
CTP00040	Cash	30/11/2021/ 13:48	TLK	260 / AiTing	16567	41484955		
Description of Goods / Services					Qty	Unit Price	Disc%	Amount
E PNT88000								1280.00
REPLACE DAMAGED PARTS, REPLACE FRONT BUMPER, LH FRONT FENDER, REPAIR ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME								
E PNT98000								1100.00
RESPRAY ON FRONT BUMPER, LH FRONT FENDER, AND ALL OTHER AFFECTED AREAS TO THE SAME								
M SUNDRY								30.00
PERFORM RUST PREVENTION ON AFFECTED AREAS								
A 54900099								120.00
CHECK WIRING & CHASSIS ELECTRICAL SYSTEM								
A 10028901								280.00
CONDUCT DIAGNOSTIC CHECK USING MUT TESTER AND CLEAR TROUBLE CODE								
B WHEELALIGNMENT								192.00
To Conduct Computerize Full Wheel Alignment								
M SUNDRY								20.00
SUNDRIES								
A 33900099								225.00
REPLACE LH FRONT UNDERCARRIAGE PARTS								
S SPECIALISTJOB								50.00
REPLACE LH FRONT SPORTS RIM, REPLACE TIRE VALVE, CONDUCT WHEEL BALANCING								
X	HEADLAMP ASSY,LH				1.00	1948.00	00.00	1948.00
X	FACE,FR BUMPER				1.00	863.00	00.00	863.00
X	BRACKET,FR BUMPER SIDE,LH				1.00	18.00	00.00	18.00
X	GARNISH,FR BUMPER,LH				1.00	48.00	00.00	48.00
X	GARNISH,FR BUMPER SIDE				1.00	112.00	00.00	112.00
X	GARNISH,FR BUMPER SIDE				1.00	220.00	00.00	220.00
X	GARNISH,FR BUMPER SIDE				1.00	48.00	00.00	48.00
X	FENDER,FR LH				1.00	622.00	00.00	622.00
X	SHIELD,FR WHEELHOUSE,LH				1.00	164.00	00.00	164.00
X	MOULDING,FR BUMPER,LH				1.00	97.00	00.00	97.00
X	MOULDING,FR WHEEL ARCH,LH				1.00	168.00	00.00	168.00

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.  
 Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

## TAX INVOICE

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info	
INDIA INTERNATIONAL INSURANCE PTE LTD MOTOR CLAIM DEPARTMENT 64 CECIL STREET #04-05 IOB BUILDING SINGAPORE 049711 Contact No  28/10/2021	Cust No/Name	KCV18776/LIM YEW TEE
	Reg No/Reg Date	SMX6597A / 25/01/2021
	Date In/Mileage	28/10/2021/ 6070
	Chassis/Package	GF7W0700983 /DC17PT
	Engine No	4J11CY7036
	Make/Model	MIT/20MY OUTLANDER 2.0 CVT MODERN (997)
	Colour/Trim	W01 WHITE PEARL / BK BLACK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CTP00040	Cash	30/11/2021/ 13:48	TLK	260 / AiTing	16567	41484955

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
X WHEEL,DISC	1.00	974.00	00.00	974.00
X EXTENSION,FR BUMPER	1.00	517.00	00.00	517.00
X RIVET,FR BUMPER	10.00	5.00	00.00	50.00
X CLIP,INST PANEL CONSOLE	10.00	3.00	00.00	30.00
X CLIP,ENG ROOM COVER	10.00	2.00	00.00	20.00
X STRUT,FR SUSP,LH	1.00	410.00	00.00	410.00
Z TEXT TP CLAIM INDIA PC3719K DOA : 18.10.21 SURVEYOR STEVE-LKK 28.10.2021 REPAIR 05 DAYS				
<i>Guarantee Your Warranty, Maintain with Cycle &amp; Carriage!</i>				

Parts	6,309.00	Nett	9,606.00
Labour	3,197.00	7% GST on	672.42
Standard Menu	0.00		
Specialist Job	50.00	Total Payable	10,278.42
Diagnostics Job	0.00	Paid	0.00
Sundry/Others	50.00	Total Due	10,278.42
Total (w/o GST)	9,606.00		

Payment should be made strictly by NETS, credit cards or PayNow (via QR code or UEN) only. Thank you.  
 Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.

Tax Invoice							
 <b>www.chans.com.sg</b> <b>CHAN'S &amp; SONS ENTERPRISE</b> Company Reg No:51936900M 363 Sembawang Road, Goodlink Park, Singapore - 758379 Email: admin@chans.com.sg				Tax Invoice No: <b>INV1100572021-11</b>		Dated: <b>November 3, 2021</b>	
				Rental Agreement No: <b>RA 011021 2021-10</b>		Terms of Payment: <b>Due upon receipt</b>	
				Customer Reference: <b>SMX6597A</b>			
				Notes: <b>SMX6597A</b>			
<b>Customer Details</b> <b>CYCLE &amp; CARRIAGE KIA PTE LTD TEBAN</b> 209 PANDAN GARDENS Singapore 609339				<b>Executive Name:</b> C&C KELVIN			
S.No	Product	Description	From Date	To Date	No. of Periods	Price (SGD)	Amount (SGD)
1	SMD8213A	FORESTER 2.0I-L - LIM YEW TEE	2021-10-28	2021-11-03 (INCLUSIVE)	7 DAYS	160.00	1,120.00
							1,120.00
<b>GST 7% (7%)</b>							<b>78.40</b>
Amount in words : <b>One Thousand One Hundred Ninety Eight and Forty cents Singapore Dollar (SGD)</b>						<b>Total (SGD)</b>	<b>1,198.40</b>
<b>Declaration:</b> Please make your cheques payable to : <b>CHAN'S &amp; SONS ENTERPRISE</b>			<b>For CHAN'S &amp; SONS ENTERPRISE</b>  <b>This is a Computer generated document.</b> <b>No signature is required.</b>				
<b>Income Terms</b> Terms							

## RENTAL AGREEMENT

Hiree's Name Lim YEW TEE		Date of Birth 09.10.1962	Passport/ Nric No. [REDACTED] 506D	Nationality
Address 676B JERONG WEST ST 64		Occupation	Driving Licence No	Date of Expiry
#12-241	Postal Code 6402676	Contact No	Mobile Phone No. 91398767	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No	Date of Expiry
	Postal Code	Contact No	Mobile Phone No.	

<b>CHECK OUT</b>	Date 28.10.21	Time 9.30 am	Mileage KM	E ———— 1/2 ———— 3/4 ———— F <i>14</i>
<b>CHECK IN</b>	Date 3.11.21	Time 2.44 pm	Mileage KM	Remarks INDIA

**IMPORTANT NOTES:-**

- ✗ Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- ✗ No refund will be given for vehicle that returns early.
- ✗ Own Damage Liability – First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- ✗ Third Party Liability – First \$2000 for any Third Party Accident Claim.
- ✗ Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- ✗ Hirer is responsible for all parking fines & traffic summons.
- ✗ Extension:- One day's advance notice is required otherwise no extension will be allowed.
- ✗ Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- ✗ Vehicle returned after office hour will be charged to the next working day.
- ✗ Hourly extension is charged at 1/5 of the daily rate.
- ✗ As preventive maintenance, please check water & engine oil daily.
- ✗ Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- ✗ For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- ✗ Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	7	@	160 + 95¢	1100
DISCOUNT				
GST @ 7%				78.40
TOTAL				1198.40
EXTENSION			INV 110057	2021-11
PL				
Imp 6597A				
DEPOSIT (refundable) S\$				N/A
CHANGED OVER FROM VEH.			DATE	

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.  
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

**Hirer's Signature**

**Joint Hirer's/ Guarantor's Signature**

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.	Inv 8213 A	MODEL	Subaru Forester 2.0 L
FROM		RETURN	<small>*Estimate Date. For actual return see CHECK IN</small>

OPERATING HOURS: MONDAY TO FRIDAY 8.30AM TO 5.00PM, SATURDAY 8.30AM TO 12.00PM. CLOSED ON SUNDAY & PUBLIC HOLIDAY



## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	20 Oct 2021 22:35	<b>Clim Dtl Modified</b>	Claimant's Name: -> LIM YEW TEE.	[A] HOW MEI KWAN
2	20 Oct 2021 22:35	<b>Clim Veh Model Changed</b>	(202779) MITSUBISHI OUTLANDER 2.0 (A).	[A] HOW MEI KWAN
3	20 Oct 2021 22:35	<b>Clim Created</b>	Reg No: SMX6597A. Acct Date: 2021/10/18. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Cycle & Carriage Automotive Pte Ltd (Pandan Gardens)	[A] HOW MEI KWAN
4	20 Oct 2021 22:35	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	20 Oct 2021 22:35	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/10/29	[A] HOW MEI KWAN
6	20 Oct 2021 22:35	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	20 Oct 2021 22:36	<b>Label Added</b>	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
8	20 Oct 2021 22:36	<b>Adj Adjuster Assigned</b>	[None] -> CHEN TSUE YEE	[A] HOW MEI KWAN
9	27 Oct 2021 10:17	<b>Video Downloaded</b>	Downloaded Video - 3P	[A] Jaslin Kok Chin Yi
10	27 Oct 2021 10:19	<b>Adj Mandate Request</b>	Cur.Req:0.00:LIABILITY:100% OI CHANGING LANE (BOLA 15). For your approval. Thankyou	[A] Jaslin Kok Chin Yi
11	27 Oct 2021 11:10	<b>Video Downloaded</b>	Downloaded Video - 3P	[I] Sherini Pillai
12	27 Oct 2021 12:03	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/10/29	[I] Sherini Pillai
13	27 Oct 2021 12:03	<b>Adj Mandate Set</b>	Approved:0.00.	[I] Sherini Pillai
14	27 Oct 2021 12:27	<b>Adj Mandate Request</b>	Cur.Req:0.00:Hi, kindly let us have OID's full nric in order for us to check driving license validity.	[A] Jaslin Kok Chin Yi
15	28 Oct 2021 15:10	<b>Video Downloaded</b>	Downloaded Video - 3P	[A] CHEN TSUE YEE
16	28 Oct 2021 18:19	<b>Adj Next Rpt Changed</b>	Cur Rpt:Final Rpt. Cur Due Date:2021/10/29. Mandate Remarks: S2636440Z	[I] Sherini Pillai
17	28 Oct 2021 18:19	<b>Adj Mandate Set</b>	Maintained:S2636440Z	[I] Sherini Pillai
18	02 Nov 2021 11:36	<b>Label Removed</b>	(30651):Vehicle Not In.	[A] HOW MEI KWAN
19	25 Jan 2022 06:41	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
20	25 Jan 2022 06:41	<b>Clim Dtl Modified</b>	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
21	25 Jan 2022 06:41	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2021/01/25.	[A] JOANNE LEE KHANG MIN
22	25 Jan 2022 06:41	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
23	14 Feb 2022 14:37	<b>Adj Mandate Request</b>	Cur.Req:11476.82:Liability:100%*Quantum: (a)CORw/GST: \$10,278.42+ (b)LOR(7days x \$171.20):\$1,198.40= Total:\$11,476.82 *Vehicle Model: MITSUBISHI OUTLANDER ***Recommended 5 repair days + 1 Sunday +1 PRS=7DAYS	[A] Jaslin Kok Chin Yi
24	16 Feb 2022 10:06	<b>Video Downloaded</b>	Downloaded Video - 3P	[I] Sherini Pillai
25	16 Feb 2022 10:07	<b>Adj Mandate Set</b>	Approved:11476.82.	[I] Sherini Pillai

Date From    Date To    Audit Type None 

<b>ACTIVITY</b>
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2734701	21 Oct 2021 09:37:39	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMX6597A	PC3719K	11.00
2734908	21 Oct 2021 15:17:35	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SMX6597A	Sherini Pillai	xx.xx
2760603	25 Jan 2022 06:41:49	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMX6597A	PC3719K	11.00