

**ACCIDENT INVOLVING SE 5383K & EY 9288L ALONG/AT BKE TOWARDS MANDAI ON 19/10/2021**

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 10/25/2021 11:13 AM

To: ANDREWKOHYL@GMAIL.COM <ANDREWKOHYL@GMAIL.COM>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC3/AIG21010800/Ara3

**KOH YEW LIAN ANDREW- BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SE 5383K & EY 9288L ALONG/AT BKE TOWARDS MANDAI ON 19/10/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from EY 9288L against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favor as your vehicle was changing lane and collided with third party who is moving in his own lane. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

*c.c. AIG Asia Pacific Insurance Pte Ltd*  
*(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Hsiao Tong (LKKAuto)

**From:** Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>  
**Sent:** Friday, 16 December 2022 2:16 PM  
**To:** Hsiao Tong (LKKAuto)  
**Subject:** OFR DECEMBER

Dear Hsiao Tong,

1. The following highlighted cases as still open in merimen, kindly submit the DAR + invoice without further delay.

OC_CLAIM_NO	TPV	DOA	REMARKS
6054808049SG	SML3668L	01-10-21	pending for finalisation; last correspondence 22/12/21
5009937451SG	SLJ3747P	09-10-21	pending for finalisation; last correspondence 03/01/22
1967113240SG	SHD813E	06-04-21	no LOD receive till date, LKK to submit DAR and close the file temporarily
6894838833SG	GBD4637S	01-03-21	to submit DAR as last correspondence with repairer on 05/03/21
5198430524SG	SLZ5160J	01-03-21	to submit DAR as last correspondence with repairer on 17/06/21

2. Also, I have omitted the following case in my earlier email. Kindly do the needful.

OC_CLAIM_NO	TPV	DOA	REMARKS
1679034956SG	EY9288L	19-10-21	no further correspondence from TP since 27/10/21, to submit WP and close on your

3. Kindly provide update on the following cases

OC_CLAIM_NO	TPV	DOA	REMARKS
2714833478SG	SMR228L	06-11-21	

4. Any further development on the following cases?

OC_CLAIM_NO	TPV	DOA	REMARKS
8703476715SG	SKB88G	27-08-21	Pending TP Survey. (03/03/22)
9426419227SG	SHD1485L	22-04-21	Pending Payment From OI. (02/08/2022)

Kind Regards,  
Saliha

*Advanced Leave Notification:*

### Saliha Syed Yusoff (Ms)

Senior Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1917  
[saliha.syed-yusoff@aig.com](mailto:saliha.syed-yusoff@aig.com) | [www.AIG.sg](http://www.AIG.sg)

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**From:** Syed-Yusoff, Saliha  
**Sent:** Tuesday, November 22, 2022 12:57 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** OFR-NOVEMBER

Dear Hsiao Tong,

Further to our telephone discussion earlier; please refer to the summary below

OC_CLAIM_NO	TPV	DOA	REMARKS
6054808049SG	SML3668L	01-10-21	pending for finalisation; last correspondence 22/12/21
5009937451SG	SLJ3747P	09-10-21	pending for finalisation; last correspondence 03/01/22
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Kind Regards,  
Saliha

*Advanced Leave Notification:*

**Saliha Syed Yusoff (Ms)**  
Senior Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1917  
[saliha.syed-yusoff@aig.com](mailto:saliha.syed-yusoff@aig.com) | [www.AIG.sg](http://www.AIG.sg)

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