

Meng Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 20 October, 2021 5:07 PM
To: SUR; assignments
Subject: RE: RE-Inspection Request - OUR REF: SNM21D204440/C02/PC604C/LEWLC & YOUR REF: JLC.2621.2021.PD(I), PC7998U, TPP LOD
Attachments: LOD 11-19.pdf; LOD PG 1-10.pdf

[Strictly Confidential]

Hi LKK,

Pls refer to attached LOD. – part 2

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jenny Lew
Sent: Wednesday, 20 October 2021 5:06 pm
To: 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Subject: RE: RE-Inspection Request - OUR REF: SNM21D204440/C02/PC604C/LEWLC & YOUR REF: JLC.2621.2021.PD(I), PC7998U, TPP LOD

Hi LKK,

Pls refer to attached LOD. – part 1

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

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From: Jenny Lew

Sent: Wednesday, 20 October 2021 4:58 pm

To: 'irene@johnlawchambers.com' <irene@johnlawchambers.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: 'CARSMITH PTE LTD' <claims@carsmith.biz>; 'admin@johnlawchambers.com' <admin@johnlawchambers.com>

Subject: RE: RE-Inspection Request - OUR REF: SNM21D204440/C02/PC604C/LEWLC & YOUR REF: JLC.2621.2021.PD(I), PC7998U, TPP LOD

WITHOUT PREJUDICE

Dear Irene,

Content noted.

Aside to LKK,

Kindly arrange to do a re-inspection.

Details are as follows:

Vehicle: PC7998U
Date: 25.10.2021 Monday 10am
Time: 10AM
Venue: Carsmith Pte Ltd
13 Kaki Bukit Rd 4
#01-20 Bartley Biz Centre @ Kakit Bukit
Singapore 417807
Contact: 9091 0000 (Mr Alex Beth)

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

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From: irene@johnlawchambers.com <irene@johnlawchambers.com>

Sent: Wednesday, 20 October 2021 4:41 pm

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: 'CARSMITH PTE LTD' <claims@carsmith.biz>; admin@johnlawchambers.com; irene@johnlawchambers.com

Subject: RE-Inspection Request - OUR REF: SNM21D204440/C02/PC604C/LEWLC & YOUR REF: JLC.2621.2021.PD(I), PC7998U, TPP LOD

Importance: High

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WITHOUT PREJUDICE

Our Ref: JLC.2021.2621.PD(I) - GOLDEN TRANSPORT & TRADING

Your Ref : SNM21D204440/C02/PC604C

D.O.A : 10.08.2021

Dear Jenny,

We refer to your email dated 14,10.2021.

Kindly arrange your surveyor to do a re-inspection.

Details are as follows:

Vehicle: PC7998U

Date: 25.10.2021 Monday 10am

Time 10AM

Venue: Carsmith Pte Ltd

13 Kaki Bukit Rd 4

#01-20 Bartley Biz Centre @ Kakit Bukit

Singapore 417807

Contact: 9091 0000 (Mr Alex Beth)

Thank you.

Regards,

Irene Seow

HP : 8699 8666

JOHN LAW CHAMBERS LLC

UEN 201938836C

133 New Bridge Rd

#17-09 Chinatown Point

Singapore 059413
TEL: 6592 6981
FAX: 6592 6985

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: 14 October 2021 12:58

To: irene@johnlawchambers.com

Subject: RE: OUR REF: SNM21D204440/C02/PC604C/LEWLC & YOUR REF: JLC.2621.2021.PD(I), PC7998U, TPP LOD

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Irene,

We refer to the email dated 13.10.2021.

Without admission of liability, we are prepared to revise offer of your client's claim as follows:

Costs of Repairs	S\$16,000.00
Loss of Use	S\$ 200.00 (2 days)
Loss of Use	S\$ 1,400.00 (14 days)
Survey fees	S\$ 1,532.00
Towing fees	S\$ 150.00
GIA search	S\$ 7.49
Costs/incidentals	S\$ 600.00
Total	S\$19,889.49

Please advise if we can have a settlement, kindly arrange for re-inspection if unable to agree.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: irene@johnlawchambers.com <irene@johnlawchambers.com>

Sent: Wednesday, 13 October 2021 5:46 pm

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: irene@johnlawchambers.com

Subject: OUR REF: SNM21D204440/C02/PC604C/LEWLC & YOUR REF: JLC.2621.2021.PD(I), PC7998U, TPP LOD

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Our Ref: JLC.2021.2621.PD(I) - GOLDEN TRANSPORT & TRADING

Your Ref : SNM21D204440/C02/PC604C

D.O.A : 10.08.2021

Dear Jenny,

Please refer to your offer dated 13.10.2021.

Our client has given us his mandate and for amicable settlement, we are prepared to close as follows:

Costs of Repairs	S\$24,800.00
Loss of Use	S\$ 240.00 (This is a Toyota Hiace Commuter of 2.8cc whereby our admi staff had mad
Loss of Use	S\$ 2,100.00 (Our admin had under coded and the amount & it is reasonable and in fact
Survey fees	S\$ 1,532.00 (Agreeable)
Towing fees	S\$ 150.00 (Agreeable)
GIA search	S\$ 7.49 (Agreeable)
Costs/incidentals	S\$ 1,000.00 (In Benchmark)
Total	S\$29,829.49

Kindly review and revert to us soon and kindly let us have your final/open settlement to advise our client accordingly.

Thank you.

Regards,

Irene Seow

HP : 8699 8666

JOHN LAW CHAMBERS LLC

UEN 201938836C
133 New Bridge Rd
#17-09 Chinatown Point
Singapore 059413
TEL: 6592 6981
FAX: 6592 6985

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: 13 October 2021 17:30

To: RACHEL@JOHNLAUNCHAMBERS.COM; admin@johnlawchambers.com; irene@johnlawchambers.com

Subject: RE: OUR REF: SNM21D204440/C02/PC604C/LEWLC & YOUR REF: JLC.2621.2021.PD(I), PC7998U, TPP LOD

WITHOUT PREJUDICE
SAVE AS TO COSTS

Dear Sirs / Madam,

We refer to the letter of demand dated 23.09.2021.

Without admission of liability, we are prepared to offer your client's claim as follows:

Costs of Repairs	S\$14,000.00
Loss of Use	S\$ 120.00 (2 days)
Loss of Use	S\$ 840.00 (14 days)
Survey fees	S\$ 1,532.00
Towing fees	S\$ 150.00
GIA search	S\$ 7.49
Costs/incidentals	S\$ 500.00
Total	S\$17,149.49

Please advise if we can have a settlement.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

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From: RACHEL@JOHNLAUNCHAMBERS.COM <RACHEL@JOHNLAUNCHAMBERS.COM>

Sent: Monday, 4 October 2021 10:47 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; admin@johnlawchambers.com; irene@johnlawchambers.com; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: RE: OUR REF: SNM21D204440/C02/PC604C/LEWLC & YOUR REF: JLC.2621.2021.PD(I), PC7998U, TPP LOD

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WITHOUT PREJUDICE

Dear Angie,

We refer to the above case.

Enclosed is the LOD for your reference.

Hope to receive your favourable reply soon.

Thank you.

Regards,

RACHEL CHONG
Legal Claims Executive

JOHN LAW CHAMBERS LLC
133 NEW BRIDGE ROAD,
#17-09, CHINATOWN POINT
SINGAPORE 059413.
TEL: 65926983
FAX: 65926985

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 1 October 2021 3:32 pm

To: RACHEL@JOHNLAUNCHAMBERS.COM; admin@johnlawchambers.com; irene@johnlawchambers.com; Jenny Lew <jenny.lew@sg.cntaiping.com>

Subject: FW: OUR REF: SNM21D204440/C02/PC604C/LEWLC & YOUR REF: JLC.2621.2021.PD(I), PC7998U, TPP LOD

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Rachel,

Please refer to the above attachment which was sent to our office on 29.09.2021.

Kindly let us have the main original letter of page 1 on your letter of demand soonest possible.

Kindly quote our claim reference number when replying.

NOTICE :

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Thank you

Angie Foo.

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI

Sent: Friday, October 1, 2021 3:07 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; admin@johnlawchambers.com

Subject: OUR REF: SNM21D204440/C02/PC604C/LEWLC & YOUR REF: JLC.2621.2021.PD(I), PC7998U, TPP LOD
ACKNOWLEDGEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Sir / Madam

We acknowledge receiving letter of demand dated 23rd September 2021 with enclosures on 27th September 2021.

Please be assured that your claim is receiving our attention. We will contact you should we require additional information or other documents relating to the claim.

Kindly take note that this acknowledgement should not be construed as an admission of liability.

Please contact our claims department **Jenny Lew 6389 6172** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

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Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: admin@johnlawchambers.com <admin@johnlawchambers.com>

Sent: Monday, 27 September 2021 2:52 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: Your Ref: PC604C|| Our Ref: JLC.2621.2021.PD(I)

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WITHOUT PREJUDICE

Dear Sirs/Mdm,

We refer to the above matter.

We enclose herewith the complied LOD for your perusal.

Kindly let us have your case ref number and the OIC.

Thank you.

Regards

ANNA

JOHN LAW CHAMBERS LLC
133 NEW BRIDGE ROAD,
#17-09, CHINATOWN POINT
SINGAPORE 059413.
TEL: 65926983
DID: 88201169
FAX: 65926985

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From: admin@johnlawchambers.com <admin@johnlawchambers.com>

Sent: Monday, 27 September 2021 2:50 pm

To: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>

Subject: Your Ref: PC604C|| Our Ref: JLC.2621.2021.PD(I)

WITHOUT PREJUDICE

Dear Sirs/Mdm,

We refer to the above matter.

We enclose herewith the complied LOD for your perusal.

Kindly let us have your case ref number and the OIC.

Thank you.

Regards

ANNA

JOHN LAW CHAMBERS LLC
133 NEW BRIDGE ROAD,
#17-09, CHINATOWN POINT
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TEL: 65926983
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