

## Veron Chen (LKKAUTO)

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Thursday, 28 October 2021 12:33 PM  
**To:** Admin-D (LKKAUTO); 'Subramaniam, Divyashni'; Admin A; assignments; SUR; 'Chew.Mavis@aig.com'; 'Cheok.Leewai@aig.com'  
**Cc:** 'Lim, Kok-Chong'; 'Low, Xianyu'; 'Teo, Ericweihong'; 'Hor, Yinrul'  
**Subject:** RE: aigencrypt RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJG6036C AND SMA5189Y ON 17/10/2021

Dear Mavis/ Kathlyn.

We have conducted vehicle SMA 5189A

Please be informed that there is BI involved.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAUTO)  
**Sent:** Wednesday, 20 October 2021 3:59 PM  
**To:** 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Low, Xianyu' <Xianyu.Low@aig.com>; 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>; 'Hor, Yinrul' <Yinrul.Hor@aig.com>  
**Subject:** RE: aigencrypt RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJG6036C AND SMA5189Y ON 17/10/2021

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 21-10-21.

Best Regards,  
Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>

**Sent:** Wednesday, 20 October, 2021 3:56 PM

**To:** [admin-a@lkkauto.com](mailto:admin-a@lkkauto.com); [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Low, Xianyu <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>

**Subject:** aigencrypt RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJG6036C AND SMA5189Y ON 17/10/2021

Hi LKK,

Kindly assist on attached PRI.

*(Please be informed that OI GIA Report is not available as insured has yet to report the accident)*

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Subramaniam, Divyashni

**Sent:** Wednesday, October 20, 2021 3:52 PM

**To:** 'Agnes' <[agnes@aplp.com.sg](mailto:agnes@aplp.com.sg)>

**Cc:** Charles Hoon <[charles@aplp.com.sg](mailto:charles@aplp.com.sg)>; Caroline <[caroline@aplp.com.sg](mailto:caroline@aplp.com.sg)>; christy <[christy@aplp.com.sg](mailto:christy@aplp.com.sg)>; [stkautosg@gmail.com](mailto:stkautosg@gmail.com); Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Low, Xianyu <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; merina <[merina@aplp.com.sg](mailto:merina@aplp.com.sg)>

**Subject:** aigencrypt RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJG6036C AND SMA5189Y ON 17/10/2021

Without Prejudice

Your Reference: AP/2021/004240

Our Reference : SJG6036C

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors.

Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thanks & Regards,

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Agnes <[agnes@aplp.com.sg](mailto:agnes@aplp.com.sg)>

**Sent:** Wednesday, October 20, 2021 9:50 AM

**To:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>

**Cc:** Charles Hoon <[charles@aplp.com.sg](mailto:charles@aplp.com.sg)>; Caroline <[caroline@aplp.com.sg](mailto:caroline@aplp.com.sg)>; christy <[christy@aplp.com.sg](mailto:christy@aplp.com.sg)>; [stkautosg@gmail.com](mailto:stkautosg@gmail.com); Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Low, Xianyu <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>; merina <[merina@aplp.com.sg](mailto:merina@aplp.com.sg)>

**Subject:** [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJG6036C AND SMA5189Y ON 17/10/2021

Dear Sir/ Mdm,

We refer to your email of even date.

Our clients do not agree to your list of surveyors.

We are instructed to propose the use of one of the motor surveyors named below to conduct the joint pre-repair survey as a single joint expert:

- a) Alan Cheong
- b) TT Rajan
- c) Oh Han Cheong
- d) Andrew How
- e) Dave Ho Joo Koong
- f) Sincere Appraiser
- g) Seah Kwang Boon
- h) L H Teo
- i) Mr Willy Goh
- j) Nicky Seah
- k) Jayson Liaw
- l) Tan Ling Ling

*Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors.*

**In the event you are not agreeable to our list of surveyors, please note that our client's vehicle can be inspected at:**

**Repairer Office**

**STK AUTO (S) PTE LTD**

Contact Person 1: Guo Hua @ 91237949/63860669

Email: [stkautosg@gmail.com](mailto:stkautosg@gmail.com)

Address: 8 Kaki Bukit Ave 4 #03-21 PREMIER@KAKI BUKIT Singapore 415875

*Please note that our clients' vehicle will only be available for pre-repair survey within the next two (2) working days. Our clients shall proceed to repair their vehicle thereafter without further notice or reference to you.*

All our clients' rights are reserved.

Please note that our office will still be tele-commuting. Please correspond with us through email only.

As we have limited access to your matter and we may take a longer time to respond to you. We apologise for any inconvenience caused.

Stay safe. Stay healthy 😊

Best Regards,

**Agnes**

**A P** Law Practice LLC

151 Chin Swee Road #10-03/05 Manhattan House S169876

T: 6955 8899 F: 6900 9899 E: [agnes@aplp.com.sg](mailto:agnes@aplp.com.sg)

Singapore UEN No.: 201939937D

GST Registration No.: 201939937D

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**From:** Subramaniam, Divyashni <[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com)>

**Sent:** Tuesday, 19 October 2021 5:49 pm

**To:** merina <[merina@aplp.com.sg](mailto:merina@aplp.com.sg)>

**Cc:** Charles Hoon <[charles@aplp.com.sg](mailto:charles@aplp.com.sg)>; Caroline <[caroline@aplp.com.sg](mailto:caroline@aplp.com.sg)>; christy <[christy@aplp.com.sg](mailto:christy@aplp.com.sg)>; Agnes <[agnes@aplp.com.sg](mailto:agnes@aplp.com.sg)>; [stkautosg@gmail.com](mailto:stkautosg@gmail.com); Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>; Low, Xianyu <[Xianyu.Low@aig.com](mailto:Xianyu.Low@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; Hor, Yinrul <[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>

**Subject:** PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJG6036C AND SMA5189Y ON 17/10/2021



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เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

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첨부 파일을 엽니다.

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membuka attachment.

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đính kèm và làm theo hướng dẫn.

[Click here](#) by 2021-10-26 17:49 +08 to read your message.  
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