

## Meng Yan (LKK Auto)

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**From:** Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Sent:** Tuesday, 19 October, 2021 5:39 PM  
**To:** Admin A; Admin-D (LKKAuto)  
**Cc:** 'Celine Fong (LKKAuto)'  
**Subject:** RE: SNM21D205932C02 - ACCIDENT INVOLVING SMC9138H & SLZ 9167P ON 17.10.2021 - Priority Urgent: 1st Notice to Conduct Pre-Repair Survey SLZ 9167P/WL/jn/cl

Hi Team

Please arrange PRS by Adrian Ling.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Main: (65) 6389 6116 | F: (65) 6222 5879  
Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Motor Claims <motorclaims@kscgp.com>  
**Sent:** Tuesday, October 19, 2021 5:13 PM  
**To:** Chee So Chow <sochow.chee@sg.cntaiping.com>  
**Cc:** Jaga <jaga@kscgp.com>  
**Subject:** Re: SNM21D205932C02 - ACCIDENT INVOLVING SMC9138H & SLZ 9167P ON 17.10.2021 - Priority Urgent: 1st Notice to Conduct Pre-Repair Survey SLZ 9167P/WL/jn/cl

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Dear So Chow,

Please see attached 2nd PRS for your attention. Our client is agreeable to choose Adrian Ling, as a Single Joint Expert.

Thank you

*In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.*

Best Regards,

Calshie

For and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17](#)-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: [accident@kscgp.com](mailto:accident@kscgp.com)

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**From:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Sent:** 19 October 2021 14:37

**To:** Motor Claims <[motorclaims@kscgp.com](mailto:motorclaims@kscgp.com)>

**Cc:** Jaga <[jaga@kscgp.com](mailto:jaga@kscgp.com)>

**Subject:** SNM21D205932C02 - ACCIDENT INVOLVING SMC9138H & SLZ 9167P ON 17.10.2021 - Priority Urgent: 1st Notice to Conduct Pre-Repair Survey SLZ 9167P/WL/jn/cl

[Confidential]

Dear Calshie

We refer to your email of 18/10/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. MARCUS CHUA	6. BEN CHUA
2. GARY SOON	7. MOHD TAUFIKH
3. KENNETH KONG	8. NG YOU HAN
4. CHOW BO XIONG	9. STEVE CHEN
5. ADRIAN LING	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks and Best Regards

Chee So Chow  
Claims Department

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**From:** Motor Claims <[motorclaims@kscgp.com](mailto:motorclaims@kscgp.com)>

**Sent:** Tuesday, October 19, 2021 2:08 PM

**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Cc:** Jaga <[jaga@kscgp.com](mailto:jaga@kscgp.com)>

**Subject:** Re: Priority Urgent: 1st Notice to Conduct Pre-Repair Survey: Your insured: SMC 9138H and our ref: SLZ 9167P/WL/jn/cl

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear So Chow,

Please find enclosed the 1st Notice to Conduct Pre-Repair Survey for your attention/action.

This is a chain collision involving 3 vehicles. Our client vehicle is the 1st vehicle in this chain collision while your insured is the 2nd vehicle in this chain collision.

Kindly confirm if you wish to conduct prs on our client's vehicle.

Thank you

*In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.*

Best Regards,

Calshie

For and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17](#)-03 Chinatown Point

Singapore 059413

Tel: 6538 3611 / DID: 3152 0993 / Fax: 6538 3708

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**From:** Motor Claims

**Sent:** 18 October 2021 21:33

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Cc:** Jaga <[jaga@kscgp.com](mailto:jaga@kscgp.com)>

**Subject:** Priority Urgent: 1st Notice to Conduct Pre-Repair Survey: Your insured: SMC 9138H and our ref: SLZ 9167P/WL/jn/cl

Dear Sirs,

Please find enclosed the 1st Notice to Conduct Pre-Repair Survey for your attention/action.

This is a chain collision involving 3 vehicles. Our client vehicle is the 1st vehicle in this chain collision while your insured is the 2nd vehicle in this chain collision.

Kindly confirm if you wish to conduct prs on our client's vehicle.

Thank you

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