

## Meng Yan (LKK Auto)

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**From:** ANG Yvonne <yvonne.ang@axa.com.sg>  
**Sent:** Thursday, 21 October, 2021 12:51 PM  
**To:** Kitty Tan; 'assignments'  
**Cc:** Natalie Ng; Lua Siew Hui  
**Subject:** S1M03K71 - [EXTERNAL] RE: S1M03K71\_TP REF:RSS/2110-7257 (RUI)(PD)\_Accident Involving SH8909J & SMU4041R\_along\_Near 696 Geylang Rd on 19/10/2021 \_PersonalAutoLine

**'WITHOUT PREJUDICE'**  
**SAVE AS COST**

**Our ref :** S1M03K71

Dear Kitty

Thank you for your update.

Dear LKK

Please proceed to cancel the assignment.

Regards



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**Yvonne Ang** | Assistant Manager, Motor Claims Department  
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | [www.axa.com.sg](http://www.axa.com.sg)  
Email: [yvonne.ang@axa.com.sg](mailto:yvonne.ang@axa.com.sg)  
Customer Care No. 1800 8804888

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**From:** Kitty Tan <kitty\_tan@rssolomon.com>  
**Sent:** Thursday, October 21, 2021 11:24 AM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>  
**Cc:** filenet-ctom-p-sg <filenet-ctom-p-sg@axa.com.hk>; Natalie Ng <natalie\_ng@rssolomon.com>; Lua Siew Hui <lua\_siewhui@rssolomon.com>

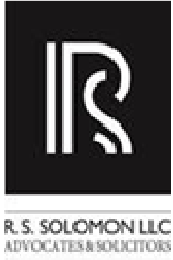
**Subject:** S1M03K71 - [EXTERNAL] RE: S1M03K71\_TP REF:RSS/2110-7257 (RUI)(PD)\_Accident Involving SH8909J & SMU4041R\_along\_Near 696 Geylang Rd on 19/10/2021\_PersonalAutoLine

Dear Sirs,

We are instructed by our client that they are not proceeding with the claim and are closing the matter.

Thank you and best regards,

**Kitty Tan** | Legal Secretary



**R. S. Solomon LLC**  
**Advocates & Solicitors**

300 Beach Road  
The Concourse #12-02/03/04  
Singapore 199555

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**E:** [kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)

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**From:** Kitty Tan

**Sent:** 20 October, 2021 10:47 AM

**To:** 'motor.survey@axa.com.sg' <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>

**Cc:** filenet-ctom-p-sg <[filenet-ctom-p-sg@axa.com.hk](mailto:filenet-ctom-p-sg@axa.com.hk)>; Natalie Ng <[natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com)>; Lua Siew Hui <[lua\\_siewhui@rssolomon.com](mailto:lua_siewhui@rssolomon.com)>

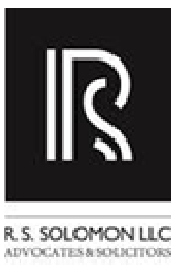
**Subject:** RE: S1M03K71\_TP REF:RSS/2110-7257 (RUI)(PD)\_Accident Involving SH8909J & SMU4041R\_along\_Near 696 Geylang Rd on 19/10/2021\_PersonalAutoLine

Dear Sirs,

Noted with thanks

Best Regards,

**Kitty Tan** | Legal Secretary



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**Advocates & Solicitors**

300 Beach Road  
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**From:** do not reply <[donotreply@axa.com.sg](mailto:donotreply@axa.com.sg)>

**Sent:** 20 October, 2021 9:56 AM

**To:** Kitty Tan <[kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)>

**Cc:** filenet-ctom-p-sg <[filenet-ctom-p-sg@axa.com.hk](mailto:filenet-ctom-p-sg@axa.com.hk)>

**Subject:** RE: S1M03K71\_TP REF:RSS/2110-7257 (RUI)(PD)\_Accident Involving SH8909J & SMU4041R\_along\_Near 696 Geylang Rd on 19/10/2021\_PersonalAutoLine

WITHOUT PREJUDICE

Hi,

We regret that we are objecting to your proposed list of surveyors.

We will be appointing, M/s LKK Auto Consultants Pte Ltd, to conduct the pre-repair survey (PRS) on your client's vehicle. We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If you have not provided us with the workshop details, please let us have the workshop details.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

Regards

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**From:** Kitty Tan [[mailto:kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)]

**Sent:** Tuesday, October 19, 2021 4:11 PM

**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>

**Cc:** filenet-ctom-p-sg <[filenet-ctom-p-sg@axa.com.hk](mailto:filenet-ctom-p-sg@axa.com.hk)>; Natalie Ng <[natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com)>; Lua Siew Hui <[lua\\_siewhui@rssolomon.com](mailto:lua_siewhui@rssolomon.com)>

**Subject:** [EXTERNAL] RE: S1M03K71\_TP REF:RSS/2110-7257 (RUI)(PD)\_Accident Involving SH8909J & SMU4041R\_along\_Near 696 Geylang Rd on 19/10/2021\_PersonalAutoLine

Dear Sirs,

We refer to your email dated 19 October 2021.

We write to inform that our client will be appointing his own Surveyors.

In this respect, please arrange your surveyors to contact Jenny of Rui Chuan Car Repairing at office no. 67474143 for a pre-repair survey of our client's vehicle located at Blk 3006 Ubi Road 1 #01-340 Singapore 408700.

Thank you and best regards,

**Kitty Tan** | Legal Secretary

**R. S. Solomon LLC**  
Advocates & Solicitors

300 Beach Road  
The Concourse #12-02/03/04  
Singapore 199555

**T:** +65 6817 7498



F: +65 6292 2665  
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**From:** do not reply <[donotreply@axa.com.sg](mailto:donotreply@axa.com.sg)>

**Sent:** 19 October, 2021 4:05 PM

**To:** Kitty Tan <[kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)>

**Cc:** filenet-ctom-p-sg <[filenet-ctom-p-sg@axa.com.hk](mailto:filenet-ctom-p-sg@axa.com.hk)>

**Subject:** S1M03K71\_TP REF:RSS/2110-7257 (RUI)(PD)\_Accident Involving SH8909J & SMU4041R\_along\_Near 696 Geylang Rd on 19/10/2021\_PersonalAutoLine

**WITHOUT PREJUDICE'**  
**SAVE AS TO COST**

**Please do not reply to this email as we are not able to respond to messages sent to this email. We seek your cooperation to send all replies to [motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)**

Dear Sir,

We want to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list below to conduct the joint pre-repair survey as a Single Joint Expert.

List of our motor surveyors:	
1.	LKK Auto Consultants Pte Ltd
2.	Vicom Ltd
3.	AXA in house surveyor

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert. Meanwhile, please furnish us with estimate quotation in order for our surveyor to complete the pre repair survey.

**If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.**

Should you have any other queries, please feel free to contact our Claims Service Team at 1800-8804888.

Regards,  
Shekhar Batham

AXA Singapore



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**From:** Kitty Tan [[mailto:kitty\\_tan@rssolomon.com](mailto:kitty_tan@rssolomon.com)]

**Sent:** Tuesday, October 19, 2021 3:53 PM

**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>

**Cc:** Natalie Ng <[natalie\\_ng@rssolomon.com](mailto:natalie_ng@rssolomon.com)>; Lua Siew Hui <[lua\\_siewhui@rssolomon.com](mailto:lua_siewhui@rssolomon.com)>

**Subject:** [EXTERNAL] RE: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SMU4041R AND SH8909J ON 17TH OCTOBER 2021 AT ABOUT 0100 HRS [2110-7257 (RUI)(PD)]

Dear Sirs,

We act for the owner ('our Client') of vehicle no. SMU4041R.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. SH8909J at the material time. As a result, our Client's vehicle was damaged and before our Client proceeds to repair his vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our Client's vehicle within the stipulated timeline, our Client will proceed to repair the vehicle without further reference to you.

Please see below, the following documents for your necessary action:-

1. Our letter of even date; and
2. GIA report by our Client.

Please be informed that the said vehicle can be inspected at:

Name of workshop: Rui Chuan Car Repairing

Address : Blk 3006 Ubi Road 1 #01-340 Singapore 408700

Contact : Jenny at Mobile no. 67474143

Kindly let us hear from you soonest.

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. SOLOMON LLC  
ADVOCATES & SOLICITORS

**R. S. Solomon LLC | 正氣律師事務所**

300 Beach Road The Concourse #12-02/03/04 Singapore 199555

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