

Our Ref: CT1021/SH 8229M/JW(st)  
Date: 12.11.2021

AIG ASIA PACIFIC INSURANCE PTE LTD  
78 SHENTON WAY.AIG BUILDING #07-16  
Singapore 079120

Attn : Motor Claims Department

**Without Prejudice**

**ComfortDelGro Engineering Pte Ltd**  
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

**ACCIDENT ON 19.10.2021 INVOLVING SH 8229M & GBJ 981S ALONG JLN SALLEH AFTER JLN AWANG**

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SH 8229M, which was involved in the captioned accident with your insured vehicle No GBJ 981S.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

**Taxi Owner's Claim :**

1. Cost of Repairs		S\$	2,247.00
2. Loss of Rental	4 days x S\$ 110.67	S\$	442.68
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

**Hirer's Claim :**

1. Loss of Income	4 days x S\$ 80.00	S\$	320.00
2. Others		S\$	0.00

[E&OE]	<b>Total Claims</b>	<b>S\$</b>	<b>3,011.68</b>
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A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[ ] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[ ] Survey Report / Bill	[ ] Witness Statement / Accident Scene Photo(s)
[ ] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[ ] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374

FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SH8229M , GBJ981S  
ALONG JLN SALLEH AFTER JLN AWANG****ON 19-Oct-21 08:30**I / We **OW BOON HENG** (Hirer) NRIC No.: **SXXXX436H**and/or (Relief) NRIC No.: **SXXXX436H**Taxi Number **SH8229M**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **19-Oct-2021**Name of Hirer **OW BOON HENG**  
Hirer NRIC **SXXXX436H**

Signature :

Address **3 JOO CHIAT ROAD #13-1185  
420003**Contact No. **82332356**

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,800.00** (Global Sum) for vehicle no. **SH 8229M** that was damaged pursuant to the accident which occurred on **19/10/2021** (date) along **JALAN AWANG** (location) involving vehicle no/s **GBJ 981S**.

This is pursuant to the inspection conducted on **19/10/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SH 8229M** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SH 8229M** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 21 <sup>th</sup> (day) of Feb (month) 2022 (year)



*THK*

Signed by appointed surveyor

CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 JOYANG DRIVE  
SINGAPORE 138960

Signed by "the workshop" (with chop)

The contents of this document apply to vehicle damages only.  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document.

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

**GST REG. NO. M2-8921817-3**

**TAX INVOICE**

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE 079120

CONTACT NO: 64193000 3225094

**VEHICLE NO**  
SH 8229M

**MAKE**  
HYUNDAI

**MODEL**  
I-40

**DATE OF REG**  
21.07.2016

**CHASSIS CODE**  
KMHLB41UMGU091903

**NO/DATE**  
91611596 30.10.2021

**JOB NO.**  
305491371

**ODOMETER READING**

**JOB TYPE**

Description : 3P 19.10.2021

**Invoice for Lump Sum Repair**

Total Lump Sum Repair Amt 2,100.00  
Add GST @ 7.000 % 147.00

Total Invoice amount 2,247.00

Issued by : CHEWBEELENG 01.11.2021 13:34:20  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

1) WHILEST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS RISK.  
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY A NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.  
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

**ComfortDelGro Engineering Pte Ltd**

Head Office:  
205 Braddell Road  
Singapore 579701

**ACCOUNT No.**

**INVOICE No.**

**AMOUNT**

**BANK/CHQ No.**

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

Our Ref: CT21100276

Date: 01 November 2021



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                    19/10/2021    @   08:30 hrs  
ALONG                            JLN SALLEH AFTER JLN AWANG  
INVOLVING                    GBJ981S

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH8229M** (the "Taxi"). The Taxi was hired to **OW BOON HENG IC NO SXXXX436H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$110.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

[illegible]


INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

GBJ981S

Date of Accident

19/10/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **02/01/2021 - 01/01/2022**

Requested By ..... **Janet Lim Siang Gek (COMFOR...**

Requested Date ..... **19/10/2021 10:00**

**Payment details**

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**



**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Monday, 6 December 2021 2:35 PM  
**To:** GRACE@EUROPLAST.COM.SG  
**Subject:** ACCIDENT INVOLVING GBJ 981S AND SH 8229M ON 19/10/2021

**Our Ref: CC4/AIG21010767/Vea3**

06 DEC 2021

**EUROPLAST WINDOW PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING GBJ 981S AND SH 8229M ON 19/10/2021**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*



## Print Received Message

This mail is associated with :

**\*SH8229M (8725809528SG)**  
**[GBJ981S]**

TP

COMFORT TRANSPORTATION PTE LTD

Oct 19 2021 8:35AM

[EUROPLAST WINDOW PTE LTD]

ComfortDelGro Engineering Pte Ltd

**From**      **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS)**, sent on **03/02/2022 16:39 PM**.  
**To**         LKK\_HQ  
**Subject**   **Alert - Adj Mandate Approved (S\$2811.35) - SH8229M - Claim Handler: Goh, Jeremy-CX**

Approved:2811.35:mandate approved. settle at best. subject to documents in order.