



Date: 3-Oct-21

Your Ref: CC4/AIG21010766/ga3

Our ref: LTP102021/044 (SKS4185T)

(WITHOUT PREJUDICE)

Attention To : Ms Hsiao Tong (LKK Auto Consultants Pte Ltd)

Insurance Company : AIG ASIA PACIFIC INSURANCE PTE LTD

Dear Sir/Mdm,

IN THE MATTER OF ACCIDENT INVOLVING SKS 4185 T & SMP 4076 S ON 05.10.2021

We refer to the above matter.

We are instructed and authorised by our client to quantify, to act and negotiate settlement
in related to the above road traffic accident that was caused by your insured.

All supporting documents are enclosed herewith:-

<input checked="" type="checkbox"/> Authorization To Act	<input checked="" type="checkbox"/> Original Tax Invoice No. INV55136
<input type="checkbox"/> Final Police Investigation Result	<input type="checkbox"/> GIA search receipt
<input type="checkbox"/> Letter Of Discharge	<input checked="" type="checkbox"/> LTA receipt

Survey was done by Insurance instruction and was surveyed by your assessor.

As a result of the accident, our client's vehicle was damaged and has been put to loss and
Expenses, particulars of which are as follows:-

1] Cost of repair (inclusive of 7% GST)	\$ 3,638.00
2] Rental fee	\$ 700.00
3] LTA Search Fee	\$ 7.45
Total	<u>\$ 4,345.45</u>

Please acknowledge receipt of this letter within 14 days. If you agreeable to the above, please forward
your payment. Payment to be issued directly to LIM TAN MOTOR PTE LTD within 4 weeks. Should there
be any injury related to this matter, any settlement agreed is WITHOUT PREJUDICE to the related injury
claim.

Your faithfully

Mandy Lim

Email: mandy@ltm.sg

Lim Tan Motor Pte Ltd

Blk 176 Sin Ming Drive #03-09 Sin Ming Autocare Singapore 575721

Tel:65-64520893 Fax:65-64589127

Email: mandy@LTM.sg

Website : www.LTM.sg

Co.Reg No.199307277D

GST Reg No.M2-0019086-0

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Tan Motor Pte Ltd

To Whom It May Concern

AUTHORIZATION TO ACT

I/We, FIRTH ADAM RAYMOND STANARD ('the third party Claimant') of (Address) Owner of SKS 4185 T (vehicle number) hereby authorize LIM TAN MOTOR PTE LTD ('the workshop') to act for me with respect to my/our claim for repair costs and/or rental and/or Loss of use ('claim') for my/our vehicle number SKS 4185 T That was damaged pursuant to the accident which occurred on 05-Oct-21 (date) Along MALVERN SPRING CAR PARK (locate on) involving vehicle number SMP 4076 S (the accident').

I/We further authorize the workshop to settle my above mentioned claim in a Manner that they deem fit and the workshop is further authorized to receive Payment further to settlement of my claim with payment cheque/s being made In favour of the workshop.

Dated this 15th (day) of October (month) 2021 (year)

☞


Signed By ' the third party claimant '



Signed By ' the workshop' .

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **LIM TAN MOTOR PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,100.00** (Global Sum) for vehicle no. **SKS 4185T** that was damaged pursuant to the accident which occurred on **05/10/2021** (date) along **373 ONAN ROAD MALVERN SPRING CARPARK** (location) involving vehicle no/s **SMP 4076S**.

This is pursuant to the inspection conducted on **25/10/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **FIRTH ADAM RAYMOND STANARD** (the third party claimant”) of vehicle no. **SKS 4185T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SKS 4185T** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 13th (day) of December (month) 20 21 (year)



KSC

Signed by appointed surveyor



[Signature]

Signed by “the workshop” (with chop)

Provide always that this discharge of our client's claim
For the damages relating to the damage to our client's
Vehicle shall not prejudice or effect or preclude our
Client from making a further for our client's personal
Injuries sustained in the same accident



LIM TAN MOTOR PTE LTD
林陳摩哆私人有限公司
Company's Registration No.:199307277D
GST Registration No.:M2-0119086-0

Branch
(Warranty and Performance) Blk 9 Sector C #01-38/40/42
Sin Ming Industrial Estate, Singapore 575644
Tel: +65 6452 2135 Fax: +65 6452 2159

Blk 17 Sector A #01-65
Sin Ming Industrial Estate, Singapore 575675

Main Office / Workshop
Blk 176 Sin Ming Drive #03-09/10/06
Sin Ming Autocare Singapore 575721

Tel: +65 6452 0893 (24Hrs)
Fax: +65 6458 9127
Email: sales@LTM.sg

WWW.LTM.SG

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY
#07-16 AIG BUILDING
SINGAPORE 079120

ATTN : MOTOR CLAIMS
TEL :
FAX : 68357416
A/C NO. : 30A0/097

MILEAGE :
W.O NO. : SO55898
CAR NO. : SKS4185T
MAKE : AUDI
MODEL : A3

TAX INVOICE

NO : INV55136
DATE : 03-11-2021
TERMS : COD
PAGE : 1

DESCRIPTION	QTY	U.PRICE	DIS	AMOUNT
1 TO LUMP SUM REPAIR AS RECOMMENDED BY SURVEYOR	1 UNIT	3,400.00		3,400.00

SINGAPORE DOLLARS : THREE THOUSAND SIX HUNDRED AND THIRTY EIGHT ONLY

REMARKS: LTM REF NO. LTP102021/044
DOA 05.10.2021

TOTAL QTY: 1.00

SUBTOTAL	3,400.00
DISCOUNT	0.00
TOTAL	3,400.00
GST 7 %	238.00
NET	3,638.00
Deposit	0.00
Balance	3,638.00

AUTHORISED SIGNATURE(S)

CUSTOMER NAME / SIGNATURE / DATE

Customer Acknowledgement

I/We confirm that I/We incurred the repair costs herein and will observe my/our Agreement with the repairer. I/We declare the repair for the above vehicle have been completed to my/our satisfaction



Family Car Rental Pte Ltd

Blk 176 Sin Ming Drive #03-06 Sin Ming Autocare Singapore 575721

Tel: 65-64515120

Company's Registration No. 200703924M

Rental Agreement No: 6021

HIRER'S NAME: <u>Firth Adam Raymond Stanford</u>		DRIVER'S NAME: <u>As Hirer</u>	
ADDRESS: <u>373 Onan Rd #01-09 Malvern Springs</u>		ADDRESS:	
HOME / MOBILE / OFFICE: <u>91762455 S(424775)</u>		HOME / MOBILE / OFFICE	
NATIONALITY: <u>Australian</u>		NATIONALITY:	
NRIC/ PASSPORT NO/ DATE OF BIRTH: <u>G3302769P / 20.10.1971</u>		NRIC/ PASSPORT NO/ DATE OF BIRTH	
PLACE OF ISSUE: <u>Australia / Singapore</u>		PLACE OF ISSUE:	
LOCAL / INT'L TYPE / CLASS / DRIVING EXPERIENCE		LOCAL / INT'L TYPE / CLASS / DRIVING EXPERIENCE	
DRIVING LICENSE NO/ DATE OF EXPIRY/LICENSE BAR CODE NO: <u>G3302769P / 003112628 A</u>		DRIVING LICENSE NO/ DATE OF EXPIRY/LICENSE BAR CODE NO	
VEHICLE NO. <u>SLN 6200 J</u>		RENTAL CHARGES	EXTENSION DATE/TIME: DATE TIME:
MAKE/ MODEL <u>Toyota Axio</u>		DAY(S) <u>5</u> @ S\$ <u>140.00</u>	
DATE OUT <u>25.10.2021</u> TIME OUT <u>10.00 AM</u>		WEEK(S) @ S\$	
DATE IN <u>29.10.2021</u> TIME IN <u>5.25 PM</u>		MONTH(S) @ S\$	
MILEAGE OUT		TOTAL CHARGES:	
MILEAGE IN		DEPOSIT (CASH CHEQUE NO.):	
REMARKS: *HIRER MUST ENSURE ALL DRIVER/S HAVE VALID SINGAPORE DRIVING LICENSE IN ORDER TO OPERATE THE VEHICLE		AMOUNT DUE:	PAYMENT DETAILS: AMOUNT DEPOSITED (REFUNDABLE):

VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE

Note:

1. The hirer is solely liable for all traffic violations and all parking fines or surcharge during period of hire.
2. Driving experience should be over 2 years and age over 22 years old.
3. Please notify our officer as soon as possible when this vehicle is involved in any accident.
4. Hirer is liable to pay first S\$ 2000 excess for collision/ damage to first party (i.e. FAMILY CAR RENTAL PTE LTD) vehicle and also first S\$ 1500 excess for collision/ damage to third party's vehicle for each and every accident/ damage plus loss of earnings while the damaged vehicle is under repair.

SPECIAL TERMS AND CONDITIONS: *HIRER IS LIABLE FOR ADDITIONAL EXCESS OF \$ _____ FOR FIRST PARTY AND \$ _____ FOR THIRD PARTY'S COLLISION/ DAMAGE IF DRIVER HAVE LESS THAN _____ YEARS DRIVING EXPERIENCE; AND/OR AGE _____ YEARS OLD AND BELOW; AND/OR _____ YEARS OLD AND ABOVE.

I/WE DECLARE THAT THE ABOVE PARTICULARS ARE TRUE AND CORRECT IN EVERY RESPECT. I/WE HAVE READ AND AGREED TO THE TERMS AND CONDITIONS BOTH ON SIDE OF THIS RENTAL AGREEMENT. MY/OUR DRIVING LICENSE IS/ARE CURRENT AND NOT DISQUALIFIED FROM DRIVING.

X

SIGNATURE OF HIRER
(COMPANY CHOP IF APPLICABLE)

Date: 25.10.2021

X

SIGNATURE OF DRIVER
(IF DIFFERENT FROM HIRER)

Date:

FAMILY CAR RENTAL PTE LTD

Blk 9 Sin Ming Walk #16-05 Singapore 575578
Tel : 6451 5120 Fax : 6453 1642

OFFICIAL RECEIPT NO: 2345

Received from Firth Adam Raymond Stanard

the sum of Dollars Seven Hundred only.

Being payment of rental fee for SLN 6200 J

Date 29.10.2021

\$ 700

Cash / ~~Cheque~~ No.


FAMILY CAR RENTAL PTE LTD

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 18 Oct 2021 / 15:12:45

Receipt Date/Time : 18 Oct 2021 / 15:12:45

Tax Invoice/Receipt

Receipt No. : ITNET-00000-211018-002451

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMP4076S				
As at 05 Oct 2021/09:00:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SMP4076S			
	Enquiry Fee	7.00	0.49	7.49
	20211018151101376112			
	Sub-Total	7.00	0.49	7.49
	Total Before Rounding	7.00	0.49	7.49
	Rounding Difference			0.04
	Total Amount Payable			7.45
Paid By				
	419031XXXXXX7458	eNETS Credit Card		7.45
	Total			7.45
	Cash Change			0.00
	Tendered Amount			7.45
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 20 October 2021 9:26 AM
To: GLADYSLCY@HOTMAIL.COM
Subject: Claim Notification - ACCIDENT INVOLVING SMP 4076S(AIG) AND SKS 4185T AT/ALONG 373 ONAN ROAD CARPARK ON 05/10/2021

20 Oct 2021

Ms Loh Tiong Gay

[By Email Only]

Dear Sir/Madam,

You Ref: SMP4076S

Our Ref: CC4/AIG21010766/pa3

ACCIDENT INVOLVING SMP 4076S(AIG) AND SKS 4185T AT/ALONG 373 ONAN ROAD CARPARK ON 05/10/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SKS4185T against your insurance policy.

Based on all the available information on hand, we are of the view that liability is not in your favour as your vehicle had collided onto third party parked vehicle. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost. Please be assured that we will do our due diligence to mitigate the cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	19 Oct 2021 21:30	Clim Dtl Modified	Insured Name: -> LOH TIONG GAY. Claimant's Name: -> Firth Adam Raymond Stanard. Claimant's ID: -> G3302769P.	[A] HOW MEI KWAN
2	19 Oct 2021 21:30	Clim Veh Model Changed	(204858) AUDI A3 1.4 SEDAN TFSI (AMBIENTE) (A).	[A] HOW MEI KWAN
3	19 Oct 2021 21:30	Clim Created	Reg No: SKS4185T. Acct Date: 2021/10/05. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Lim Tan Motor Pte Ltd (HQ)	[A] HOW MEI KWAN
4	19 Oct 2021 21:30	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	19 Oct 2021 21:30	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/10/28	[A] HOW MEI KWAN
6	19 Oct 2021 21:30	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	19 Oct 2021 21:30	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	19 Oct 2021 21:30	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	19 Oct 2021 21:30	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	19 Oct 2021 21:30	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
11	30 Nov 2021 15:15	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	30 Nov 2021 15:15	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	30 Nov 2021 15:15	Clim Dtl Modified	JPJ Reg. Date: -> 2015/04/14.	[A] JOANNE LEE KHANG MIN
14	30 Nov 2021 15:15	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	30 Nov 2021 21:43	Adj Mandate Request	Cur.Req:4145.45:Liability: 100%(B23) *Quantum: (a)CORw/GST:\$3,638.00 + (b)LOR(5days x \$100.00): \$500.00 + (c)Search fee: \$7.45 = Total: \$4,145.45 *4 recommendation repair days + 1PRS = 5days *For your approval please.	[A] CHEW HSIAO TONG
16	09 Dec 2021 09:01	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/10/28	[I] MdNoor, Norsiah
17	09 Dec 2021 09:01	Adj Mandate Set	Approved:4145.45.	[I] MdNoor, Norsiah

Date From Date To Audit Type None

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2734407	20 Oct 2021 09:14:05	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SKS4185T	SMP4076S	11.00
2745028	30 Nov 2021 15:15:23	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SKS4185T	SMP4076S	11.00

