

Meng Yan (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 19 October, 2021 4:26 PM
To: Chew Goon Motor(ad3); SUR; assignments
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM21D205921/C02/SMU5193D/LEWLC & YOUR REF: SND828S, TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>
Sent: Tuesday, 19 October 2021 4:12 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: OUR REF: SNM21D205921/C02/SMU5193D/LEWLC & YOUR REF: SND828S, TO CONDUCT PRS

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Dear Jenny,

According to your list, we prefer **Kenneth Kong (LKK)** to survey the vehicle.

Thanks & Regards,
Kelly

Chew Goon Motor

Blk 10, Ang Mo Kio Ind Park 2A,
Ave 5 #01-15, 16 & 17,
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6484 1626
Fax : 6484 0465

From: [Jenny Lew](#)

Sent: Tuesday, 19 October 2021 1:46 PM

To: [Chew Goon Motor\(ad3\)](#); chewgoon@singnet.com.sg; [Eric](#)

Cc: [Claims Dept of CTI](#)

Subject: RE: OUR REF: SNM21D205921/C02/SMU5193D/LEWLC & YOUR REF: SND828S, TO CONDUCT PRS

Importance: High

WITHOUT PREJUDICE

Dear Sir/Madam

We refer to our email dated 18.10.2021

We did not receive any reply from your office.

Please advise.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive

Claims Department

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From: Jenny Lew

Sent: Monday, 18 October 2021 6:01 pm

To: ad3@chewgoonmotor.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM21D205921/C02/SMU5193D/LEWLC & YOUR REF: SND828S, TO CONDUCT PRS

Without Prejudice

Our reference: SNM21D205921/C02/SMU5193D/lewlc
Your reference: SND828S

Dear Sirs / Madam,

ACCIDENT INVOLVING SMU5193D & SND828S on 15/10/2021

We refer to your email of 18/10/2021.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at claimsdept@sg.cntaiping.com

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, 18 October 2021 5:18 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; ad3@chewgoonmotor.com.sg
Subject: OUR REF: SNM21D205921/C02/SMU5193D/LEWLC & YOUR REF: SND828S, TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Jenny,

Please conduct **PRS SND828S** soonest possible.

Please contact our claims department **Jenny Lew 6389 6172** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>
Sent: Monday, 18 October 2021 3:34 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: chewgoon@singnet.com.sg; Eric <eric@chewgoonmotor.com.sg>; Irene Tay <irene.tay@sg.cntaiping.com>
Subject: Our Ref: SND828S ; Your Ref: SMU5193D ; Acc Date: 15.10.2021

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Dear Sir / Mdm,

Vehicle SND828S is at our workshop, we have to arrange surveyor.
Could you provide us with a list of 10 surveyors name.

Thanks & Regards,
Kelly

Chew Goon Motor

Blk 10, Ang Mo Kio Ind Park 2A,
Ave 5 #01-15 , 16 & 17,
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6484 1626
Fax : 6484 0465