

## Meng Yan (LKK Auto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Tuesday, 19 October, 2021 3:55 PM  
**To:** Wah Hong; SUR; assignments  
**Cc:** Claims Dept of CTI  
**Subject:** RE: OUR REF: SNM21D205947/C02/XE2647D/LEWLC & YOUR REF: GBE7098Y, TO REVERT LIABILITY & CONDUCT PRS  
**Attachments:** GIA REPORT.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Wah Hong <motor@wahhong.sg>  
**Sent:** Tuesday, 19 October 2021 3:54 pm  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** Re: OUR REF: SNM21D205947/C02/XE2647D/LEWLC & YOUR REF: GBE7098Y, TO REVERT LIABILITY & CONDUCT PRS

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Hi jenny,

We would like to appoint LKK to survey this vehicle. Kindly advise us on the liability for above stated vehicles. Good day.

Thank You and Best Regards,

Melvin  
WAH HONG MOTORS & CREDIT PTE LTD  
ROC:199806235M

ENTERPRISE HUB  
38 TOH GUAN ROAD EAST  
#01-57 S(608581)

Tel: (65) 6773 7377  
HP: (65) 8778 3338  
Website: [www.wahhong.sg](http://www.wahhong.sg)  
Mail: [motor@wahhong.sg](mailto:motor@wahhong.sg)



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**Data Privacy Policy Notice:** Wah Hong Motor & Credit Pte. Ltd. may collect, use and disclose your personal data for the purpose of Privacy Policy.

This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/require third party service providers and agents (acting on our behalf).

On 19-Oct-21 3:51 PM, Jenny Lew wrote:

**Without Prejudice**

**Our reference: SNM21D205947/C02/XE2647K/lewlc**  
**Your reference: GBE7098Y**

Dear Sirs / Madam,

**ACCIDENT INVOLVING XE2647K & GBE7098Y on 16/10/2021**

We refer to your email of 19/10/2021.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)

3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI [<claimsdept@sg.cntaiping.com>](mailto:claimsdept@sg.cntaiping.com)  
**Sent:** Tuesday, 19 October 2021 3:44 pm  
**To:** Jenny Lew [<jenny.lew@sg.cntaiping.com>](mailto:jenny.lew@sg.cntaiping.com); [motor@wahhong.sg](mailto:motor@wahhong.sg)  
**Subject:** OUR REF: SNM21D205947/C02/XE2647D/LEWLC & YOUR REF: GBE7098Y, TO REVERT LIABILITY & CONDUCT PRS

**WITHOUT PREJUDICE**  
via EMAIL ONLY

Dear Jenny,

Please **revert liability & conduct PRS GBE7098Y** soonest possible.

Please contact our claims department **Jenny Lew 6389 6172** the officer in charge.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

Angie Foo  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Wah Hong motors & credit pte ltd <[motor@wahhong.sg](mailto:motor@wahhong.sg)>

**Sent:** Tuesday, 19 October 2021 9:23 am

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Liability Check - Accident involving vehicle no. GBE7098Y and XE2647K on 16/10/2021

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Dear Sir/Mdm,

We refer to the above subject and we are acting for the owner of GBE7098Y against your insured vehicle XE2647K.

Kindly update us that your insured file a report on the mention accident? If yes, please let us know your confirmation on liability for the above accident.

Please be informed that our client has yet to leave their vehicle to our premises for claim, however we have our client's instructions to check liability for the above matter.

Kindly let us have your reply, we have attached the GIA Report for your perusal.

--  
Thank You and Best Regards,

Jenny Ng  
Admin Manager  
WAH HONG MOTORS & CREDIT PTE LTD  
ROC:199806235M

ENTERPRISE HUB  
38 TOH GUAN ROAD EAST  
#01-57 S(608581)

Tel: (65) 6773 7377  
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Website: [www.wahhong.sg](http://www.wahhong.sg)  
Mail: [motor@wahhong.sg](mailto:motor@wahhong.sg)



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