#### **ABWIN SERVICE PTE LTD**

17 KAKI BUKIT ROAD 4 #01-60 BARTLEY BIZ CENTRE SINGAPORE 417809 Tel: 67139400 Fax: 67139415

Email: servicecentre@abwinm9.com Website: www.abwinm9.com Company Reg. No: 201318685G GST Reg. No: 201318685G



01-DEC-2021

#### AIG ASIA PACIFIC INSURANCE PTE. LTD.

78 SHENTON WAY #09-16 SINGAPORE 079120 SINGAPORE 079120

Dear Sirs,

#### ACCIDENT ON 15-Oct-2021 INVOLVING SDH9588Y & SLX6651M AT CTE TOWARDS CITY BEFORE BALESTIER EXIT

We are authorised repair workshop for the owner of vehicle, SDH9588Y, which was involved in the captioned accident with your insured's vehicle. The vehicle owner has requested and authorised us to assist him/her in presenting his claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured, SLX6651M, we are submitting these claims for your consideration on behalf of the owner/driver/claimant.

1. Cost of Repair	v #150 70		\$5,992.00
<ul><li>2. 11 days Car Rental</li><li>3. Loss Of Use</li></ul>	X \$125.72		\$1,680.03 -
4. Survey Fees			-
5. LTA Fees			-
6. TP/GIA Fees			\$2.00
7. Medical Fees			-
8. Others			<del>_</del>
		(E&OE)	\$7,674.03
enclosed the following do	cuments to support the claims:	· <del>-</del>	
Repair/Excess Bill	✓ GIA/Police Report(s)	Power of Attorney	Medical Bill
Surveyor Report	✓ GIA/TP Search	✓ Car Rental Bill	Witness Statement
		LOA LOA	

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Yours faithfully,

**ABWIN SERVICE PTE LTD** 

SERVICE Co. Reg. No. 201318685G

Claim Department

Email :

HAZEL

#### ABWIN SERVICE PTE LTD

17 NAKI BUNIT ROAD 4 #01 of BARTLEY BIZ CENTRE SINGAPORE 41/809 Tel: 671 9400 - Fax: 67139415 Email: servicecentre@abwilling.com - Website, www.atwinmg.com Company Reg. No. 201318685G - GST Reg. No. 201318685G



Date: 18-Oct-2021

From: LIM BOK CHUAN (Name of Policyholder)

My Vehicle No.: SDH9588Y

Other Vehicles: SLX6651M

Accident Date: 15-Oct-2021

Location: CTE TOWARDS CITY BEFORE

**BALESTIER EXIT** 

#### LETTER OF AUTHORISATION

To: AIG ASIA PACIFIC INSURANCE PTE. LTD. (Third Party and/or Third Party Insurer)

I have authorised ABWIN SERVICE PTE LTD to proceed with the repairs to my accident damaged vehicle and to proceed with 3rd Party Insurance Claims against Third Party and / or its Insurer on my behalf for property damages, costs, and expenses, including loss of use, loss of rental, medical fees and legal costs.

To have absolete discretion to agree to any settlement of compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).

As ABWIN SERVICE PTE LTD will be handling the entire 3rd Party Claims, which includes signing / submission of all relevant documents and negotiation of my claims on my behalf, kindly forward and make payable all proceeds to my claims to **ABWIN SERVICE PTE LTD**.

I confirm that the payment of any negotiated settlement with and accepted by ABWIN SERVICE PTE LTD will serve as an effectual discharge of my claims against the Third Party and / or its Insurer for the damage caused.

Policyholder's Signature / Company's Stamp (if applicable)

Name: LIM BOK CHUAN

NRIC No. / ROC No.: SXXXX458J

Designation:

Withness's Signature

Name: HAZEL NRIC No.:

Type text here

# RELEASE VOUCHER (AIG Asia Pacific - Express Third Party Claim)

"We/I, <u>ABWIN SERVICE PTE LTD</u> ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd <u>LKK AUTO CONSULTANTS PTE LTD</u> (name of surveyor) with respect to the amount claimed for <u>S\$5,992.00</u> (Repair Cost), <u>S\$1,080.00</u> (Loss of <del>Use</del>/Rental), <u>S\$ 2.00</u> (Disbursement) for vehicle no. <u>SDH 9588Y</u> that was damaged pursuant to the accident which occurred on <u>15/10/2021</u> (date) along <u>CTE</u> (location) involving vehicle no/s <u>SLX 6651M</u>. This is pursuant to the inspection conducted on <u>19/10/2021</u> (date) at "the workshop"

We/I confirm that we/I are/am authorized by the owner <u>LIM BOK CHUAN</u> ("the third party claimant") of vehicle no. <u>SDH 9588Y</u> make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third-party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to <u>SDH 9588Y</u> (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this14(day) of02	(month) <b>20_22</b> (year)
(LKK) MTH	EXICE PIR TO THE STATE OF THE S
Signed by appointed surveyor	Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.

All personal injuries and damages arising therefrom are excluded from the ambit and application of this document"

#### **ABWIN SERVICE PTE LTD**

17 KAKI BUKIT ROAD 4

#01-60 BARTLEY BIZ CENTRE SINGAPORE 417809

Tel: 67139400 Fax: 67139415

Email: servicecentre@abwinm9.com Website: www.abwinm9.com Company Reg. No: 201318685G GST Reg. No: 201318685G



**INVOICE: HQPI00217** 

AIG ASIA PACIFIC INSURANCE PTE. LTD.

**78 SHENTON WAY** 

#09-16 SINGAPORE 079120079120

CONTACT: 64193000

VEHICLE NO : **SDH9588Y** MAKE : HONDA

MODEL : STREAM 1.8 A
MILEAGE : 238098 KM

DATE JOB SHEET NO SERVICE ADVISOR JOB START

JOB COMPLETED

HQJS09138 HAZEL 2021-10-20 10:01:14 2021-10-26 16:53:18 1 OF 1

06-NOV-2021

SUM (SGD)

PAGE : 1 OF 1

NOSTOCK CODEDESCRIPTIONQTYUNIT PRICE1CLAIMCOST OF REPAIR RECOMMENDED BY LKK15,600.00

SURVEYOR TAUFIKH AT \$7000 ON A LUMP SUM

**BASIS** 

5,600.00 5,600.00

SGD: FIVE THOUSAND NINE HUNDRED AND NINETY-TWO ONLY

SUB-TOTAL: 5,600.00

GST - 7 %: 392.00

TOTAL: 5,992.00

RVICE PTE LTD

PREPARED BY

## Fong Motors Rental Pte Ltd

1 Autobay@Kaki Bukit #01-45 Singapore 417883 Tel: 6748 5648

INVOICE

No.: FM-000102

ABWIN SERVICE PTE LTD

Your Ref.

17 KAKI BUKIT ROAD 4 #01-58/59/60/61/62 Our D/O No. :

BARTLEY BIZ CENTRE

Terms : C.O.D.

SINGAPORE 417809

Date

: 29/10/2021

TEL: 87007821

FAX: 67139415

Page

: 1 of 1

Item	n Description	Qty	UOM	U/ Price Disc.	Total
				S\$	S\$
1.	SMH122X (19/10/21- 27/10/21)	1	CAR	1,440.00	1,440.00

REPLACE VHICLE NO. SDH9588Y

REF AGREEMENT NO. 10109

BIS

	Pls	<u>r</u>
For P	ayment	]
Veh. No.	SDH95887	_
PO No.	P007062	400000H
Good Received		1100000000
Invoice Verified		
Approved		

SINGAPORE	DOLLAR	ONE	THOUSAND	<b>FOLIR</b>	HUNDRED	FORTY	ONLY
DIMONI OILE	DOLLAIN	OIVL	IIIOOSAND	1 001	HONDINED		OIVE

Total

1,440.00

Notes:

 All cheques should be crossed and made payable to Fong Motors Rental Pte Ltd

2. Goods sold are neither returnable nor refundable. Otherwise a cancellation fee of 20% on purchase price will be imposed.

Authorised Signature

### **FONG MOTORS RENTAL PTE LTD**

1 KAKI BUKIT AVENUE 6 BLK C #01-45 (AUTOBAY@ KAKI BUKIT) SINGAPORE 417883 HP: 8182 0548 H/P: 9633 7504

202109962H

HIRER'S PARTICULAR

No: 10109

Vehicle Nouth (22) CReplace Veh No: DH 9588Y

#### **VEHICLE RENTAL AGREEMENT**

Name: (as in I/C) Daniel Lin Sin choo	Mileage Out:					
NRIC/PASSPORT NO: 395158431	Make & Model: Honda Strom Auto/ Manual					
Address (Res): 31 19 3000 3004 Rocd 407-23 3'0002 460019	Date Out: $(9/(0)202)$ Time: $3.30pm$ .					
Name & Address of employer:	HIRE / PERIOD EXPIRY Time:					
gover's technical control but to the state of the state o	NON-WAIVER EXCESS =\$					
Occupation: Driving Exp:	CHARGES:					
Occupation: Driving Exp:  Driving License No: \$\frac{3}{2}\frac{5}{2}\frac{5}{2}\frac{1}	Daily & @\$ 180 Per day 1440					
Tel: (O)(R)HP:	Weekly @\$ Per week					
ADDITIONAL DRIVER'S PARTICULAR	Monthly @\$ Per month					
Name: (as in I/C)	Hours @\$ Per hour					
NRIC/PASSPORT NO:Address (Res):	Malaysia @\$					
Address (Nes).	CDW @\$ Per day/month					
Name & Address of employer:	PAI @\$ Per day/month					
Yo Tens Louis a year pit which	Delivery / Collection Services					
Occupation: Driving Exp:	SUB - TOTAL \$ 1440					
VEHICLE CHECK LIST:	PETROL LEVEL					
VERNOLE STEEK LIST	Out E 1/4 (1/2) 3/4 F					
	Out E 1/4 1/2 3/4 F					
	EXTENSION					
	Misc.					
	TOTAL CHARGES \$ 1440					
	Hirer's Signature:					
INDICATE: D - DENTS A - ACCIDENTS S - SCRATCHES	Additional Driver's Signature:					
solds of the passenger						
I have read and agree to the terms and conditions on both sides of the agreeme payable under this agreement and for parking and traffic infringements may be on the charge/credit card. All information that I have given to <b>FONG MOTORS</b> I	, 0					
*IMPORTANT NOTES	to to set the sector to read the sector to t					
<ol> <li>ONLY PERSON ABOVE 22 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENC</li> <li>ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADI</li> </ol>						
3. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE S 4. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY IN THE	IERE IS BODILY INJURIES. A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.					
5. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SING	APORE WITHOUT PRIOR CONSENT OF THE COMPANY FONG MOTORS RENTAL PTE LTD					
RETURN OF VEHICLE. THE HIRER / DRIVER IS TO SIGN IN THE COLUMN (SIGNATURE OF HIR THE DAY AND TIME THE VEHICLE IS RETURNED TO FONG MOTORS RENTAL PTE LTD AND TO CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.	ER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE					
DATE IN TIME IN MILEAGE CHECKED BY FONG MO	OTORS RENTAL PTE LTD					
27 10/21 16:24 155553 Hazel	SIGNATURE OF HIRER / DRIVER					



## **CHARLIE AUTOMOBILE**

BLK 10 ANG MO KIO INDUSTRIAL PARK 2A AMK AUTOPOINT #05-26 SINGAPORE 568047

TEL: (65) 6755 4411 FAX: (65) 6754 7723

UEN#:

53229902K

Bill To:

DANIEL LIM SIN CHOO

BLK 19 BEDOK SOUTH ROAD #07-23 SINGAPORE 460019

Date:

19/10/2021

Invoice #:

21000383

For the Account:

DANIEL LIM SIN CHOO

BLK 19 BEDOK SOUTH ROAD #07-23 SINGAPORE 460019

P.O. Number:

SKW5193S

Terms:

30 DAYS

The state of the s	
Description	Amount
MAKE/ MODEL: MITSUBISHI LANCER EX 1.6 AT LED TAIL LAMP VEHICLE NO.: SKW51938  OUR REF: VEHICLE RENTAL PICE AGREED: DAILY @ \$\$70.00  _:TROL TANK: N/A TANK  BEING RENTAL FOR THE ABOVE MENTION VEHICLE RENTAL FROM 16 OCT 2021, 1310HRS ~ 19 OCT 2021, 1430HRS PETROL CHARGES	\$210.00 \$30.00
Q. The state of th	

Payment Methods:

For transfer to DBS Current Account: 018-9029-515

For Paynow: 53229902K

For Cheque pls make payment to "Charlie Automobile"

Total:

\$240.00

Amount Applied:

\$0.00

Balance Due:

\$240.00

CHARLIE AUTOMOBILE For and behalf of





## CHARLIE AUTOMOBILE

Block 10 Ang Mo Kio Industrial Park 2A #05-26 Ang Mo Kio Auto Point Singapore 568047 Co. Reg. No.: 53229902K Tel: 6755 4411 Fax: 6754 7723 VEHICLE RENTAL AGREEMEN Agreement No.: **Customer Details** Name Address For the Account of Customer ID No .: Address: Contact No. By this agreement (hereinafter called the "Hirer") hereby agreed to rent from Charlie Automobile (hereinafter called the "Owner") the under mentioned vehicle at the prices and on the terms and conditions hereinafter appearing and subject to the Condition of Rental printed on the back hereof. . articulars of vehicle(s) as detailed in the schedule below. vlake / Model: and Vehicle No. Daily / Weekly / Monthly / Package @ Price Agreed Rental from: ..... to ...... Refundable Deposit - One week \$ **Total Amount Paid** Vehicle Handing Taking over Date / Time: The above-mentioned vehicle Must be returned to Charlie Automobile by Vehicle Check List REAR Petrol Level EFT SIDE **FRONT** Important notes 1. Hirer is liable to pay first \$3000.00 under section I & II in any accident plus loss of earning while damaged vehicle is under repair. 2. This rental vehicle is used within Singapore only. 3. This vehicle insurance policy does not cover any driver who is below 23 years old or with less than 2 years driving experience. 4. Insurance coverage: Comprehensive / Third party, Fire and Theft / Third party only. 5. Breakdown service does not cover battery flat, puncture tyres and lack of fuel. 6. Replacement of vehicle subject to stock avaibility Remarks: Agreement: Sign for and on behalf of I/we hereby agree to hire from you the abovementioned vehicle and ACCEPT the Charlie Automobile terms and conditions printed on the back here.

Hirer's Signature

**Authorised Signature** 

### **INSURER ENQUIRY Find insurer** Vehicle reg. no.

SLX6651M

**Date of Accident** 

15/10/2021

Reset

#### % RESULT & RECEIPT

## **TP Insurer Enquiry**

Insurance	AlG Asia Pacific Insurance Pte
Period of Insurance	
Requested By	Gerine Cheng (Abwin Service
Requested Date	18/10/2021 14:33

#### **Payment details**

Request Amount: **\$\$1.87** GST Amount: **\$\$0.13** 

Total Amount Due (GST Inclusive): **\$\$2** 

#### **General Insurance Association**

Records Management Centre GST Registration No: M400017735

#### ACCIDENT INVOLVING SLX 6651M & SDH 9588Y ALONG/AT CTE ON 15/10/2021

#### Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Tue 10/19/2021 4:31 PM

To: NUSKENNY@HOTMAIL.COM < NUSKENNY@HOTMAIL.COM>

Cc: Admin A <admin-a@lkkauto.com> Our Ref: CC4/AIG21010750/ra3

#### LIM CHEW LIANG - BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

#### ACCIDENT INVOLVING SLX 6651M & SDH 9588Y ALONG/AT CTE ON 15/10/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SDH 9588Y against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favor as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

#### Kindly let us have your video footage for our necessary action.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

**LKK Auto Consultants Pte Ltd** 

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

#### **Claim Audit**

	AUDIT 1	<b>TRAIL</b>		
No		Audit	Remarks	By
1	19 Oct 2021 16:11	Clm Dtl Modified	Claimant's Name: -> LIM BOK CHUAN.	[A] HOW MEI KWAN
2	19 Oct 2021 16:11	Clm Veh Model Changed	(205219) HONDA STREAM 1.8 (A).	[A] HOW MEI KWAN
3	19 Oct 2021 16:11	Clm Created	Reg No: SDH9588Y. Acct Date: $2021/10/15$ . Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Abwin Service Pte Ltd -( 17 Kaki Bukit Road 4 ) (HQ)	[A] HOW MEI KWAN
4	19 Oct 2021 16:11	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	2021 16:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/10/28	[A] HOW MEI KWAN
6	19 Oct 2021 16:11	Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	19 Oct 2021 16:11	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	19 Oct 2021 16:11	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	19 Oct 2021 16:13	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	19 Oct 2021 16:13	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
11	15 Dec 2021 15:02	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	15 Dec 2021 15:02	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	15 Dec 2021 15:02	Clm Dtl Modified	JPJ Reg. Date: -> 2007/09/21.	[A] JOANNE LEE KHANG MIN
14	15 Dec 2021 15:02	Clm Details Notified		[A] JOANNE LEE KHANG MIN
15	15 Dec 2021 17:00	Adj Mandate Request	Cur.Req: 7074.00: Lia: 100%*Quantum: (a) CORw/GST: \$5,992+(b) LOR(9 days x \$120): \$1,080+(c) GIA sear ch fee: \$2=Total: \$7,074.00*Vehicle Model: HONDA STREAM*Recommended 7 repair days +1 PRS +1SUN = 9 Days	[A] Jaslin Kok Chin Yi
16	26 Jan 2022 10:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/10/28. Mandate Remarks: subject to all docs in place	[I] Ler, Bernard-JQ
17	26 Jan 2022 10:07	Adj Mandate Set	Approved:7074.00:subject to all docs in place	[I] Ler, Bernard-JQ

Audit Type None Date To **∀** Go **Date From** 

#### ACTIVITY

No record

Merimen Billi	Merimen Billing for this case - Transaction History									
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount		
2734595	20 Oct 2021 16:16:55	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SDH9588Y	SLX6651M	11.00		
2734801	21 Oct 2021 11:28:41	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SDH9588Y	Jaslin Kok Chin Yi	xx.xx		
2749424	15 Dec 2021 15:02:57	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SDH9588Y	SLX6651M	11.00		