

ABWIN SERVICE PTE LTD

17 KAKI BUKIT ROAD 4
#01-60 BARTLEY BIZ CENTRE SINGAPORE 417809
Tel: 67139400 Fax: 67139415
Email: servicecentre@abwinm9.com Website: www.abwinm9.com
Company Reg. No: 201318685G GST Reg. No: 201318685G



01-DEC-2021

AIG ASIA PACIFIC INSURANCE PTE. LTD.

78 SHENTON WAY
#09-16 SINGAPORE 079120
SINGAPORE 079120

Dear Sirs,

ACCIDENT ON 15-Oct-2021 INVOLVING SDH9588Y & SLX6651M AT CTE TOWARDS CITY BEFORE BALESTIER EXIT

We are authorised repair workshop for the owner of vehicle, SDH9588Y, which was involved in the captioned accident with your insured's vehicle. The vehicle owner has requested and authorised us to assist him/her in presenting his claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured, SLX6651M, we are submitting these claims for your consideration on behalf of the owner/driver/claimant.

1. Cost of Repair	\$5,992.00
2. 11 days Car Rental x \$152.73	\$1,680.03
3. Loss Of Use	-
4. Survey Fees	-
5. LTA Fees	-
6. TP/GIA Fees	\$2.00
7. Medical Fees	-
8. Others	-
(E&OE) \$7,674.03	

We enclosed the following documents to support the claims:-

☒ Repair/Excess Bill	☒ GIA/Police Report(s)	☐ Power of Attorney	☐ Medical Bill
☐ Surveyor Report	☒ GIA/TP Search	☒ Car Rental Bill	☐ Witness Statement
☐ Coloured Photographs	☐ Insurance Certificate	☒ Others : <u>LoA</u>	

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Yours faithfully,

ABWIN SERVICE PTE LTD



HAZEL

Claim Department

Email :

ABWIN SERVICE PTE LTD

17 KAKI BUKIT ROAD 4
#01-02 BARTLEY RIZ CENTRE SINGAPORE 417809
Tel: 67139400 Fax: 67139415
Email: servicecentre@abwinm9.com Website: www.abwinm9.com
Company Reg No: 201318685G GST Reg No: 201318685G



Date : 18-Oct-2021

From : LIM BOK CHUAN (Name of **Policyholder**)

My Vehicle No. : SDH9588Y

Other Vehicles : SLX6651M

Accident Date : 15-Oct-2021

Location : CTE TOWARDS CITY BEFORE
BALESTIER EXIT

LETTER OF AUTHORISATION

To : AIG ASIA PACIFIC INSURANCE PTE. LTD. (Third Party and/or Third Party Insurer)

I have authorised ABWIN SERVICE PTE LTD to proceed with the repairs to my accident damaged vehicle and to proceed with 3rd Party Insurance Claims against Third Party and / or its Insurer on my behalf for property damages, costs, and expenses, including loss of use, loss of rental, medical fees and legal costs.

To have absolute discretion to agree to any settlement of compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).

As ABWIN SERVICE PTE LTD will be handling the entire 3rd Party Claims, which includes signing / submission of all relevant documents and negotiation of my claims on my behalf, kindly forward and make payable all proceeds to my claims to **ABWIN SERVICE PTE LTD.**

I confirm that the payment of any negotiated settlement with and accepted by ABWIN SERVICE PTE LTD will serve as an effectual discharge of my claims against the Third Party and / or its Insurer for the damage caused.

Policyholder's Signature / Company's Stamp (if applicable)

Name : LIM BOK CHUAN

NRIC No. / ROC No. : **SXXXX458J**

Designation :



Witness's Signature

Name : HAZEL

NRIC No. :

Type text here

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **ABWIN SERVICE PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$5,992.00** (Repair Cost), **S\$1,080.00** (Loss of Use/Rental), **S\$ 2.00** (Disbursement) for vehicle no. **SDH 9588Y** that was damaged pursuant to the accident which occurred on **15/10/2021** (date) along **CTE** (location) involving vehicle no/s **SLX 6651M**. This is pursuant to the inspection conducted on **19/10/2021** (date) at “the workshop”

We/I confirm that we/I are/am authorized by the owner **LIM BOK CHUAN** (“the third party claimant”) of vehicle no. **SDH 9588Y** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third-party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SDH 9588Y** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 (day) of 02 (month) 2022 (year)



MTH

Signed by appointed surveyor



Signed by “the workshop” (with chop)

***The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document***

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Company Reg. No: 201318685G GST Reg. No: 201318685G

**INVOICE: HQPI00217****AIG ASIA PACIFIC INSURANCE PTE. LTD.**

78 SHENTON WAY
#09-16 SINGAPORE 079120079120
CONTACT : 64193000

DATE : 06-NOV-2021
JOB SHEET NO : HQJS09138
SERVICE ADVISOR : HAZEL
JOB START : 2021-10-20 10:01:14
JOB COMPLETED : 2021-10-26 16:53:18
PAGE : 1 OF 1

VEHICLE NO : **SDH9588Y**
MAKE : HONDA
MODEL : STREAM 1.8 A
MILEAGE : 238098 KM

NO	STOCK CODE	DESCRIPTION	QTY	UNIT PRICE	SUM (SGD)
1	CLAIM	COST OF REPAIR RECOMMENDED BY LKK SURVEYOR TAUFIKH AT \$7000 ON A LUMP SUM BASIS	1	5,600.00	5,600.00

SGD : FIVE THOUSAND NINE HUNDRED AND NINETY-TWO ONLY

SUB-TOTAL : 5,600.00
GST - 7 % : 392.00
TOTAL 5,992.00

ABWIN SERVICE PTE LTD



PREPARED BY

FONG MOTORS RENTAL PTE LTD

1 KAKI BUKIT AVENUE 6 BLK C #01-45 (AUTOBAY@ KAKI BUKIT)

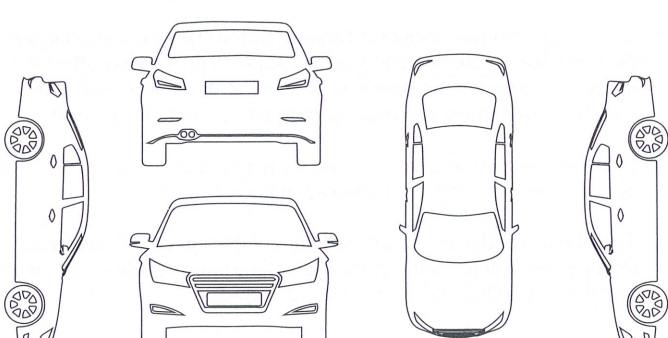
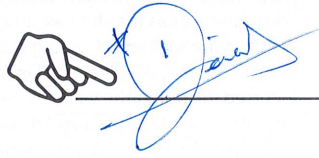
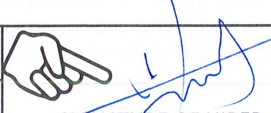
SINGAPORE 417883

HP: 8182 0548 H/P: 9633 7504

202109962H

NO: 10109

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR Name: (as in I/C) <u>Daniel Lim Sin Choo</u> NRIC/PASSPORT NO: <u>S9515843I</u> Address (Res): <u>Blk 19 8050k South Road</u> <u>#07-23 S'pore 460019</u> Name & Address of employer: _____ Occupation: _____ Driving Exp: _____ Driving License No: <u>S9515843I</u> D/L Type: <u>Local</u> / Int'l Issue Date: <u>14/3/2016</u> Date of Birth: <u>21/4/1995</u> Tel: (O) _____ (R) _____ HP: _____		Vehicle No: <u>SUH122/C</u> Replace Veh No: <u>DH9588Y</u> Mileage Out: _____ Make & Model: <u>Honda Stream</u> Auto / Manual Date Out: <u>19/10/2021</u> Time: <u>3:30pm</u> HIRE / PERIOD EXPIRY _____ Time: _____ NON-WAIVER EXCESS = \$ _____																																																							
ADDITIONAL DRIVER'S PARTICULAR Name: (as in I/C) _____ NRIC/PASSPORT NO: _____ Address (Res): _____ Name & Address of employer: _____ Occupation: _____ Driving Exp: _____		CHARGES: <table border="1"> <tr> <td>Daily</td> <td>8</td> <td>@ \$</td> <td>180</td> <td>Per day</td> <td>1440</td> </tr> <tr> <td>Weekly</td> <td>@ \$</td> <td></td> <td></td> <td>Per week</td> <td></td> </tr> <tr> <td>Monthly</td> <td>@ \$</td> <td></td> <td></td> <td>Per month</td> <td></td> </tr> <tr> <td>Hours</td> <td>@ \$</td> <td></td> <td></td> <td>Per hour</td> <td></td> </tr> <tr> <td>Malaysia</td> <td>@ \$</td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>CDW</td> <td>@ \$</td> <td></td> <td></td> <td>Per day/month</td> <td></td> </tr> <tr> <td>PAI</td> <td>@ \$</td> <td></td> <td></td> <td>Per day/month</td> <td></td> </tr> <tr> <td colspan="5">Delivery / Collection Services</td> <td></td> </tr> <tr> <td colspan="5">SUB - TOTAL \$</td> <td>1440</td> </tr> </table>		Daily	8	@ \$	180	Per day	1440	Weekly	@ \$			Per week		Monthly	@ \$			Per month		Hours	@ \$			Per hour		Malaysia	@ \$					CDW	@ \$			Per day/month		PAI	@ \$			Per day/month		Delivery / Collection Services						SUB - TOTAL \$					1440
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Delivery / Collection Services																																																									
SUB - TOTAL \$					1440																																																				
VEHICLE CHECK LIST:  INDICATE: A - ACCIDENTS D - DENTS S - SCRATCHES		PETROL LEVEL <table border="1"> <tr> <td>Out</td> <td>E</td> <td>1/4</td> <td>1/2</td> <td>3/4</td> <td>F</td> <td></td> </tr> <tr> <td>Out</td> <td>E</td> <td>1/4</td> <td>1/2</td> <td>3/4</td> <td>F</td> <td></td> </tr> </table> EXTENSION Misc. _____ TOTAL CHARGES \$ 1440		Out	E	1/4	1/2	3/4	F		Out	E	1/4	1/2	3/4	F																																									
Out	E	1/4	1/2	3/4	F																																																				
Out	E	1/4	1/2	3/4	F																																																				
I have read and agree to the terms and conditions on both sides of the agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have made on the charge/credit card. All information that I have given to FONG MOTORS RENTAL PTE LTD in connection with this agreement is true.		Hirer's Signature:  Additional Driver's Signature: _____																																																							
*IMPORTANT NOTES 1. ONLY PERSON ABOVE 22 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE. 2. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS. 3. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE. 4. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY IF THERE IS BODILY INJURIES. A POLICE REPORT MUST BE MADE WITHIN 24 HOURS. 5. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY FONG MOTORS RENTAL PTE LTD																																																									
RETURN OF VEHICLE. THE HIRER / DRIVER IS TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO FONG MOTORS RENTAL PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.																																																									
DATE IN	TIME IN	MILEAGE	CHECKED BY	FONG MOTORS RENTAL PTE LTD	SIGNATURE OF HIRER / DRIVER																																																				
27/10/21	16:24	15553	Hazel																																																						



53229902K

Terms : 30 DAYS

Balance Due:	\$240.00
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長
利
車

CHARLIE AUTOMOBILE

Block 10 Ang Mo Kio Industrial Park 2A #05-26 Ang Mo Kio Auto Point Singapore 568047
Tel: 6755 4411 Fax: 6754 7723 Co. Reg. No.: 53229902K

Date: 16 Oct 2021

VEHICLE RENTAL AGREEMENT

Agreement No.: INV2000383

Handled By: Charlie

Customer Details

Name: Daniel Lim Sin Choo
Address: Blk 19 Bedok South Rd #07-23 S(460019)
For the Account of: As above
Customer ID No.: S9515843 I
Address: As above
Contact No. (Hp) 9726-9280 (O) (R)

By this agreement (hereinafter called the "Hirer") hereby agreed to rent from **Charlie Automobile** (hereinafter called the "Owner") the under mentioned vehicle at the prices and on the terms and conditions hereinafter appearing and subject to the **Condition of Rental** printed on the back hereof.

Particulars of vehicle(s) as detailed in the schedule below.

Make / Model: Mit Lancer 1.6 Auto	Vehicle No. SKW 51935
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Price Agreed Daily / Weekly / Monthly / Package @ \$70.00

Rental from: to \$ 210 + 30 (Petrol charges)

Refundable Deposit - One week \$ Total Amount Paid \$ 240

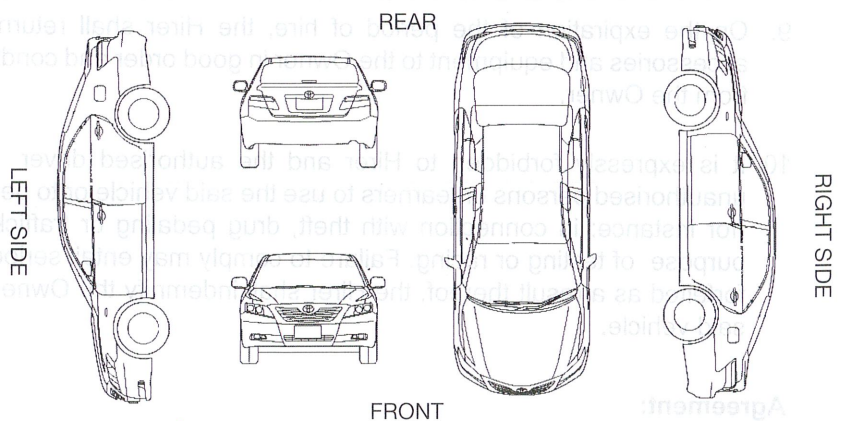
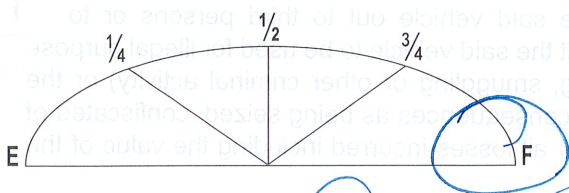
Vehicle Handing Taking over Date / Time: 13:10 hrs

The above-mentioned vehicle **Must** be returned to **Charlie Automobile** by

Date / Time: 19/10/21, 2:30 pm

Vehicle Check List

Petrol Level



Important notes

- Hirer is liable to pay first \$3000.00 under section I & II in any accident plus loss of earning while damaged vehicle is under repair.
- This rental vehicle is used within **Singapore only**.
- This vehicle insurance policy does not cover any driver who is below **23 years old** or with less than **2 years** driving experience.
- Insurance coverage: Comprehensive / Third party, Fire and Theft / Third party only.
- Breakdown service does not cover battery flat, puncture tyres and lack of fuel.
- Replacement of vehicle subject to stock availability.

Remarks: Vehicle ID: 1126014511
C.H. Motor Repairs & Services

Sign for and on behalf of
Charlie Automobile



Authorised Signature

Agreement:
I/we hereby agree to hire from you the abovementioned vehicle and ACCEPT the terms and conditions printed on the back here.

Hirer's Signature

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SLX6651M

Date of Accident

15/10/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **04/04/2021 - 03/04/2022**

Requested By **Gerine Cheng (Abwin Service ...**

Requested Date **18/10/2021 14:31**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

ACCIDENT INVOLVING SLX 6651M & SDH 9588Y ALONG/AT CTE ON 15/10/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Tue 10/19/2021 4:31 PM

To: NUSKENNY@HOTMAIL.COM <NUSKENNY@HOTMAIL.COM>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG21010750/ra3

LIM CHEW LIANG – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SLX 6651M & SDH 9588Y ALONG/AT CTE ON 15/10/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SDH 9588Y against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favor as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Kindly let us have your video footage for our necessary action.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	19 Oct 2021 16:11	Clim Dtl Modified	Claimant's Name: -> LIM BOK CHUAN.	[A] HOW MEI KWAN
2	19 Oct 2021 16:11	Clim Veh Model Changed	(205219) HONDA STREAM 1.8 (A).	[A] HOW MEI KWAN
3	19 Oct 2021 16:11	Clim Created	Reg No: SDH9588Y. Acct Date: 2021/10/15. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: NTUC Income Insurance Co-operative Ltd (HQ). Workshop: Abwin Service Pte Ltd -(17 Kaki Bukit Road 4) (HQ)	[A] HOW MEI KWAN
4	19 Oct 2021 16:11	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	19 Oct 2021 16:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/10/28	[A] HOW MEI KWAN
6	19 Oct 2021 16:11	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	19 Oct 2021 16:11	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	19 Oct 2021 16:11	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	19 Oct 2021 16:13	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	19 Oct 2021 16:13	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
11	15 Dec 2021 15:02	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	15 Dec 2021 15:02	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	15 Dec 2021 15:02	Clim Dtl Modified	JPJ Reg. Date: -> 2007/09/21.	[A] JOANNE LEE KHANG MIN
14	15 Dec 2021 15:02	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	15 Dec 2021 17:00	Adj Mandate Request	Cur.Req:7074.00:Lia:100%*Quantum:(a)CORw/GST:\$5,992+(b)LOR(9days x \$120):\$1,080+(c)GIA search fee:\$2=Total: \$7,074.00*Vehicle Model:HONDA STREAM*Recommended 7 repair days +1 PRS +1SUN = 9 Days	[A] Jaslin Kok Chin Yi
16	26 Jan 2022 10:07	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/10/28. Mandate Remarks: subject to all docs in place	[I] Ler, Bernard-JQ
17	26 Jan 2022 10:07	Adj Mandate Set	Approved:7074.00:subject to all docs in place	[I] Ler, Bernard-JQ

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2734595	20 Oct 2021 16:16:55	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SDH9588Y	SLX6651M	11.00
2734801	21 Oct 2021 11:28:41	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SDH9588Y	Jaslin Kok Chin Yi	xx.xx
2749424	15 Dec 2021 15:02:57	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SDH9588Y	SLX6651M	11.00