

Mei Kwan (LKKAUTO)

From: Mavis, Chew <Chew.Mavis@aig.com>
Sent: Wednesday, October 20, 2021 2:40 PM
To: Mei Kwan (LKKAUTO); Boyogan, Joane
Cc: Jaslin Kok (LKK Auto); Admin A; Cheok, Lee Wai
Subject: #8314522803SG005#023# << AIG REF // ACCIDENT INVOLVING SDH9588Y AND SLX6651M ALONG 98 JALAN DERMAWAN ON 15/10/2021 AT ABOUT 1930HOURS *** LKK REF: CC4/AIG21010750/T1ra3

Dear Mei Kwan,

Thanks for the referral.

Dear Joane,

Please be informed that 8314522803SG-004 & 005 have been assigned to you based on listing. For your review, thanks!

If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it or act on it until appropriate for you.

Best regards,

Ms. Mavis Chew
Complex Claims Examiner
Auto Bodily Injury Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1970
chew.mavis@aig.com | www.aig.sg

Annual leave notification –

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, October 20, 2021 1:06 PM
To: Mavis, Chew <Chew.Mavis@aig.com>; Cheok, Lee Wai <Cheok.Leewai@aig.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: ACCIDENT INVOLVING SDH9588Y AND SLX6651M ALONG 98 JALAN DERMAWAN ON 15/10/2021 AT ABOUT 1930HOURS *** LKK REF: CC4/AIG21010750/T1ra3

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Dear Sir / Madam,

We refer to the above matter.

Third party bodily injury ("BI") sighted in TP GIA report.

Note : officer in charge – Jaslin

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 19 October, 2021 3:46 PM
To: 'Chin, Lee-Ying' <Lee-Ying.Chin@aig.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>
Subject: RE: aigencrypt ACCIDENT INVOLVING SDH9588Y AND SLX6651M ALONG 98 JALAN DERMAWAN ON 15/10/2021 AT ABOUT 1930HOURS

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chin, Lee-Ying <Lee-Ying.Chin@aig.com>
Sent: Tuesday, 19 October, 2021 3:36 PM
To: assignments@lkkauto.com; Summer (LKK Auto) <admin-d@lkkauto.com>
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>
Subject: aigencrypt ACCIDENT INVOLVING SDH9588Y AND SLX6651M ALONG 98 JALAN DERMAWAN ON 15/10/2021 AT ABOUT 1930HOURS

Hi LKK,

Kindly assist to survey.

Thanks.

Best Regards,

Lee Ying, Chin
Senior Claims Associate – Auto
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1947
Lee-Ying.Chin@AIG.com | www.aig.sg

From: Hazel Natasya Chng <hazel@abwinm9.com>
Sent: Tuesday, October 19, 2021 3:06 PM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Subject: [EXTERNAL] RE: ACCIDENT INVOLVING SDH9588Y AND SLX6651M ALONG 98 JALAN DERMAWAN ON 15/10/2021 AT ABOUT 1930HOURS

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H,

We refer to your email below.

Please kindly find attached for the GIA report and repair estimate.

Please kindly arrange LKK for the survey soonest possible.

Thank you and regards,
Hazel Chng

Claims Department
DID +65 6713 9408

Mobile +65 91991691
Abwin Service Pte Ltd
17 Kaki Bukit Road 4
#01-60 Bartley Biz Centre
Singapore 417809



From: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Sent: Monday, 18 October 2021 2:49 pm
To: Hazel Natasya Chng <hazel@abwinm9.com>
Subject: RE: ACCIDENT INVOLVING SDH9588Y AND SLX6651M ALONG 98 JALAN DERMAWAN ON 15/10/2021 AT ABOUT 1930HOURS

Hi Hazel,

Please attach GIA report and repair estimate.

We will then appoint LKK to handle the liability and survey.

Thanks.

AIG Claims Survey

From: Hazel Natasya Chng <hazel@abwinm9.com>
Sent: Monday, October 18, 2021 2:38 PM
To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>
Subject: [EXTERNAL] ACCIDENT INVOLVING SDH9588Y AND SLX6651M ALONG 98 JALAN DERMAWAN ON 15/10/2021 AT ABOUT 1930HOURS

This message is from an external sender; be cautious with links and attachments.

Hi,

We refer to the above matter.

We have been appointed by the owner, MR LIM BOK CHUAN, the registered owner of vehicle no. SDH9588Y.

Kindly advise if your insured and/or insured driver has lodged the above accident.

Please let us have your liability clearance for the above accident to proceed with the mentioned claims.

Kindly arrange your surveyor to attend the Pre-repair inspection **within 2 working days**.

The said vehicle can be inspected at: **17 Kaki Bukit Road 4 #01-58/59/60/61/62 Bartley Biz Centre Singapore 417809.**

Please note that if you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday and/or Public Holiday, the said workshop will commence repairs thereafter without any further notice or reference to you.

Thank you and regards,
Hazel Chng

Claims Department

DID +65 6713 9408
Mobile +65 91991691
Abwin Service Pte Ltd
17 Kaki Bukit Road 4
#01-60 Bartley Biz Centre
Singapore 417809



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