

Claim Notification - ACCIDENT INVOLVING SJH8421E(AIG) AND SHD3699Z AT/ALONG 120 TANJUNG RHU ROAD ON 19/10/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 26/10/2021 3:34 PM

To: YEMEIFENG@SINOCHEM.COM <YEMEIFENG@SINOCHEM.COM>; ZHANGXIAOLE@SINOCHEM.COM <ZHANGXIAOLE@SINOCHEM.COM>

26 Oct 2021

M/s SINOCHEM INTERNATIONAL (OVERSEAS) PTE LTD

[By Email Only]

Driver: Zhang Xiao Lei

Dear Sir/Madam,

You Ref: SJH8421E

Our Ref: CC4/AIG21010748/pa3

ACCIDENT INVOLVING SJH8421E(AIG) AND SHD3699Z AT/ALONG 120 TANJUNG RHU ROAD ON 19/10/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHD3699Z against your insurance policy.

Based on the accident report and accident scenario, we are of the view that we do not have a good defense towards the claim submitted by SHD3699Z as your vehicle was coming out from a minor road. Under Motor Accident Guide, driver who approaching the major road from a minor road should stop at the "stop" line to give way to the oncoming traffic on the major road. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost. Please be assured that we will do our due diligence to mitigate the cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

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