

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Wednesday, 2 March 2022 8:58 AM
To: Jim Wong See Pah
Subject: RE: AIG - SHD3699Z AND SJH8421E ON 19.10.21 *** LKK REF: CC4/AIG21010748/Vpa3
Attachments: DV_SHD 3699Z.pdf

Without Prejudice

Hi Mr Jim,

Thank you for your acceptance.

Please duly sign the **documents** enclosed and return together with the following document to us (LKK) for our necessary action: -

- **Authorisation to Act signed by your client.**

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jim Wong See Pah <jimwong@cdge.com.sg>
Sent: Monday, 28 February 2022 3:48 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Subject: Re: AIG - SHD3699Z AND SJH8421E ON 19.10.21 *** LKK REF: CC4/AIG21010748/Vpa3

Dear Ms Chew

Please process settlement in sum \$ 4050.00 to resolve our property damage claim amicably.

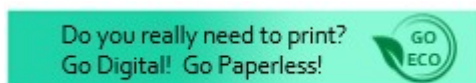
For avoidance of doubt, it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver and/or passengers.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd



From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Monday, 28 February 2022 2:53 pm

To: Jim Wong See Pah <jimwong@cde.com.sg>

Subject: RE: AIG - SHD3699Z AND SJH8421E ON 19.10.21 *** LKK REF: CC4/AIG21010748/Vpa3

CAUTION : This email originated from an external party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

Without Prejudice

Dear Sirs/mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$4,050.00(all-in)**.

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, 16 February 2022 1:32 PM

To: Jim Wong See Pah <jimwong@cde.com.sg>

Subject: Re: AIG - SHD3699Z AND SJH8421E ON 19.10.21 *** LKK REF: CC4/AIG21010748/Vpa3

Without Prejudice

Dear Mr Jim,

Please be informed that our insured has some concerns on damages. We are in the midst of clearing our insured on this matter.

We will get back to you asap.

Thank you for your kind understanding.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: -

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jim Wong See Pah <jimwong@cde.com.sg>

Sent: Tuesday, 15 February 2022 2:28 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: AIG - SHD3699Z AND SJH8421E ON 19.10.21 *** LKK REF: CC4/AIG21010748/Vpa3

Dear Ms Chew

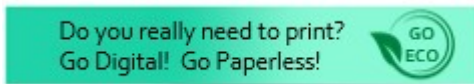
Please advise the status of our property damage claim.

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd



From: Jim Wong See Pah <jimwong@cde.com.sg>

Sent: Friday, 26 November 2021 11:48 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Re: AIG - SHD3699Z AND SJH8421E ON 19.10.21 *** LKK REF: CC4/AIG21010748/Vpa3

Dear Ms Chew

Please find the attached video footage.

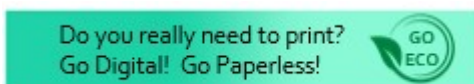
“The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party.”

Thank you.

Best Regards

Jim Wong

Claims Dept / ComfortDelgro Engineering Pte Ltd



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 26 November 2021 11:26 AM

To: Jim Wong See Pah <jimwong@cdge.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: AIG - SHD3699Z AND SJH8421E ON 19.10.21 *** LKK REF: CC4/AIG21010748/Vpa3

CAUTION : This email originated from an external party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Attached is a copy of our insured accident report for your easy reference. According to our driver, he had turned out and hit by your client.

We would like to request for a copy of video footage as sated in your client's accident report for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 12 November 2021 2:07 PM

To: Sabrina Tan Quee Ping <SabrinaTan@cdge.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Jim Wong See Pah <jimwong@cdge.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: AIG - SHD3699Z AND SJH8421E ON 19.10.21 *** LKK REF: CC4/AIG21010748/Vpa3

Dear Sabrina,

We acknowledge receipt of your email.

Our respective case handler, HT will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Sabrina Tan Quee Ping [<mailto:SabrinaTan@cdge.com.sg>]

Sent: Friday, November 12, 2021 12:19 PM

To: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Jim Wong See Pah <jimwong@cdge.com.sg>

Subject: AIG - SHD3699Z AND SJH8421E ON 19.10.21

WITHOUT PREJUDICE

Dear Sirs

M/s LKK Auto Consultants Pte Ltd

Attached are our LOD documents for the above subject matter.

Kindly review and settle our claims amicably with our Mr Jim Wong who is copied herein.

Tel: 6214 8374 Fax: 62141843 Email: jimwong@cdge.com.sg

Thank you

Best Regards

Sabrina Tan

Claims Department / ComfortDelGro Engineering Pte Ltd

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]
