

Meng Yan (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 19 October, 2021 1:06 PM
To: Chin Hui Xin; SUR; Meng Yan (LKK Auto); assignments@lkkauto.com
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM21D205922/C02/GBF5827T/THAMYL & YOUR REF: SME5833A, TO CONDUCT PRS
Attachments: 19102021104925.pdf

Without Prejudice

Hi Hui Xin

Thanks for reply.

Hi LKK

Please conduct PRS.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Chin Hui Xin <huixin@n51.com.sg>
Sent: Tuesday, October 19, 2021 12:47 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Fwd: OUR REF: SNM21D205922/C02/GBF5827T/THAMYL & YOUR REF: SME5833A, TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Pauline,

We appoint your surveyor Mr Adrian Ling from LKK.

Kindly arrange your surveyor to survey this vehicle.

Thank you

Regards,
Melody Chin
N-51 Automotive Pte Ltd
TWINCAR Automotive Pte Ltd
Direct line : 6932 4863
Office : 6842 0051
Fax : 6741 0510
www.n51.com.sg



----- Forwarded message -----

From: **Chin Hui Xin** <huixin@n51.com.sg>

Date: Tue, Oct 19, 2021 at 10:51 AM

Subject: Re: OUR REF: SNM21D205922/C02/GBF5827T/THAMYL & YOUR REF: SME5833A, TO CONDUCT PRS

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Dear Pauline,

We appoint your surveyor Mr Adrian Ling from LKK.

Please see the attachment.

Regards,
Melody Chin
N-51 Automotive Pte Ltd
TWINCAR Automotive Pte Ltd
Direct line : 6932 4863
Office : 6842 0051
Fax : 6741 0510
www.n51.com.sg



On Tue, Oct 19, 2021 at 10:41 AM Pauline Tham <pauline.tham@sg.entaiping.com> wrote:

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua (LKK)	Gary Soon (FTA)
Kenneth Kong (LKK)	Chow Bo Xiong (FTA)
Adrian Ling (LKK)	Ben Chua (FTA)

Mohd Taufikh (LKK)	Ng You Han (FTA)
Steve Chen (LKK)	Henry Ng (FTA)

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

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Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Monday, October 18, 2021 6:04 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; huixin@n51.com.sg
Subject: OUR REF: SNM21D205922/C02/GBF5827T/THAMYL & YOUR REF: SME5833A, TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Pauline,

Please conduct **PRS SME5833A** soonest possible. (Our Insured has not filed SAS Report)

Please contact our claims department **Pauline Tham 6389 6541** the officer in charge.

Kindly quote our claim reference number when replying.

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Thank you

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Chin Hui Xin <huixin@n51.com.sg>

Sent: Monday, 18 October 2021 3:50 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: SME5833A & GBF5827T – NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

As per above subject.

Please refer to attachment and:-

Kindly propose / provide your 10 surveyors.

Thank you

Regards,

Melody Chin

N-51 Automotive Pte Ltd

TWINCAR Automotive Pte Ltd

Direct line : 6932 4863

Office : 6842 0051

Fax : 6741 0510

www.n51.com.sg

