



## LETTER OF DEMAND

Your Ref: CC3/AIG2101A32/p53Our Ref: SMZ 6576UTo: AIG

Dear Sirs,

ACCIDENT INVOLVING SMZ6576U & SMA9089B ON 18/10/2021We are claiming on behalf of our client Abdul Azim bin A Rahimowner of vehicle number SMZ6576U involved in accident on 18/10/2021with vehicle SMA9089B along/at Slip Road from Punggol Field to Punggol Road S'pore

Description of claims:

Cost of Repairs \$ 11,687.14 (incl 7% GST)Loss of Use/Rental \$ 100 X 7 Days = \$ 840 (incl 7% GST)Search Fee \$ 2 (incl 7% GST)Coating  
Miscellaneous Fee \$ 200 (incl 7% GST)TOTAL \$ 12,723.14 (incl 7% GST)We are claiming in full and final settlement of \$ 12,723.14  
payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.

Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to [meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg).Dated this 19/11/2021

# ŠKODA Centre Singapore

26 Leng Kee Rd  
Singapore 159104  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



SKODA

Commercial Vehicles

## Tax invoice

Page 1/2

Document no. 12033123215  
Document date 16-11-2021  
Customer no. 5211043795  
Customer GST-ID 201009404M  
Dealer 30001  
Job order number 2021040319/ 1  
Job order date 23-10-2021  
Service Advisor PEARLYN CHEONG

Company  
AIG ASIA PACIFIC INSURANCE P/L  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120

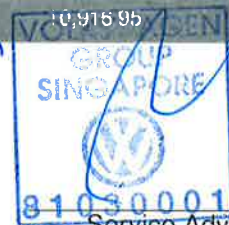
Customer Details:  
Mr  
ABDUL  
AZIM BIN A RAHIM  
299 PUNGGOL CENTRAL  
#16-461  
SINGAPORE 820299

License plate	Model code	First registration	VIN	Model	Mileage
SMZ6526U	NU74UES0	10-05-2021	TMBKC6NU1M5033502	Karoq Style 1.4 I TSI 110kW Auto	21

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B005	B&P DIAGNOSIS AND PROGRAMMING				#1	480.00	513.60
9801B004	B&P CHECK SHORT CIRCUIT/HARNESS REPAIR				#1	280.00	299.60
57A807835 2ZN	Cover For	1	pcs.	654.05	#1	654.05	699.83
57A807521 9B9	Cover For	1	pcs.	1,485.17	#1	1,485.17	1,589.13
57A827023A	REAR BOOT LID	1	pcs.	3,526.50	#1	3,526.50	3,773.36
57A853687A 2ZZ	Lettering	1	pcs.	92.81	#1	92.81	99.31
57A919485C	Sensor Bracket	1	pcs.	56.59	#1	56.59	60.55
57A919485B	Sensor Bracket	2	pcs.	56.59	#1	113.18	121.10
	A/O 25/10/2021						
57A919486C	Sensor Bracket	1	pcs.	40.43	#1	40.43	43.26
D 822150A1	Bonding Agent For Plastic	1	pcs.	65.42	#1	65.42	70.00
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	81.39	#1	81.39	87.09
D 169300M2	1k Window Adhesive	2	pcs.	51.30	#1	102.60	109.78
D 00920002	Primer	1	pcs.	28.52	#1	28.52	30.52
D 181802M1	Activator For Precoated W	1	pcs.	26.23	#1	26.23	28.07
D 002000A2	Adhesive Remover	1	pcs.	119.97	#1	119.97	128.37
D 00950025	Applicator	2	pcs.	10.47	#1	20.94	22.41
5F0945097K	Unbekannt	1	pcs.	191.90	#1	191.90	205.33
	3RD BRAKELIGHT CD 3/11/2021						
565853687F 2ZZ	Lettering "SKODA"	1	pcs.	81.25	#1	81.25	86.94
	CD 3/11/2021						
	LABOUR	2	pcs.	840.00	#1	1,680.00	1,797.60
	SPRAY PAINTING	1	pcs.	800.00	#1	800.00	856.00
	CHECK WATERLEAKAGE	1	pcs.	150.00	#1	150.00	160.50
	R&R REAR WINDSCREEN	1	pcs.	840.00	#1	840.00	898.80
	AIG DIRECT SETTLEMENT						
	DOA 18.10.2021						
	SURVEYOR LKK STEVE						
	TP VEHICLE SMA9089B						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	10,156.95	7%	764.19	10,916.95	11,681.14
Total	760.00	10,156.95		764.19	10,916.95	11,681.14

Customer



Service Advisor

# ŠKODA Centre Singapore

26 Leng Kee Rd  
Singapore 159104  
Biz. Reg. No.: 199101494Z  
GST No.: M200985052



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AIG ASIA PACIFIC INSURANCE P/L  
78 Shenton Way  
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Singapore 079120

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Mr  
ABDUL  
AZIM BIN A RAHIM  
299 PUNGGOL CENTRAL  
#16-461  
SINGAPORE 820299

License plate	Model code	First registration	VIN	Model	Mileage
SMZ6526U	NU74UES0	10-05-2021	TMBKC6NU1M5033502	Karoq Style 1.4 I TSI 110kW Auto	21

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: [aftersales.vw.com.sg](https://aftersales.vw.com.sg) (for online service appointments) and [volkswagen.com.sg](https://volkswagen.com.sg) and [www.skoda.com.sg](https://www.skoda.com.sg) (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website [www.volkswagen.com.sg](https://www.volkswagen.com.sg)

This is an authorised document. No signature is required.

All invoices are denominated in SGD, unless otherwise stated.


INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

sma9089b

Date of Accident

18/10/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**

Period of Insurance ..... **22/06/2021 - 21/06/2022**

Requested By ..... **Pearlyn Cheong (Volkswagen ...**

Requested Date ..... **19/10/2021 09:59**

**Payment details**

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**



Website: www.mova.com.sg  
Co. Reg. No.: 198904033G  
GST Reg. No.: M2-0088864-2

**Main Office:** Mova Building, No. 22, Jalan Kilang, Singapore 159419

Tel: (65) 6476 3333 Fax: (65) 6271 5891

**Fan Yoong Branch:** No. 15 Fan Yoong Road, Singapore 629792

Tel: (65) 6262 3377 Fax: (65) 6264 3151

**Workshop Dept:** Blk 1008, Bukit Merah Lane 3, #01-04/06/08, Singapore 159722

Tel: (65) 6272 3892 Fax: (65) 6270 8314

24 Hours Breakdown Service: (65) 9799 8888

**Mr ABDUL AZIM BIN A RAHIM**

BLK 299 PUNGGOL CENTRAL

#16-461

Singapore 820299

Tel: 88554484

**Tax Invoice**

**Inv No. :** RKLI21110093

**Date :** 02 Nov 2021

**Ref :** B16461

**Currency :** SGD

**Terms :** COD

**RA No. :** RKLR21110003

**Veh No. :** SMN5178K

**Sales :** Michelle Lee

#	Description	Qty	UOM	Unit Price	Amt
1	RENTAL CHARGES 02/11/2021 to 09/11/2021 SKODA SUPERB : SMN5178K DRIVEN BY : ABDUL AZIM BIN A RAHIM YOUR REF : VW-ALEX-SMZ6526U	7.00	DAY	112.15	785.05

**Remarks:**

VW-ALEX-SMZ6526U

This is a computer generated document. No signature is required,  
Cheque should be crossed and made payable to Mova Automotive Pte  
Ltd.  
Bank Transfer - OCBC Bank Account Name: Mova Automotive Pte Ltd. /  
Account No.: 524-067097-001

Subtotal :	S\$ 785.05
GST 7.0% :	S\$ 54.95
<b>Total :</b>	<b>S\$ 840.00</b>
Paid :	S\$ 840.00
Outstanding :	S\$ 0.00



# MOVA

AUTOMOTIVE PTE LTD

Website: www.mova.com.sg  
Co. Reg. No.: 198904033G

## Automotive Pte Ltd

Main Office: No. 22 Jalan Kilang, Singapore 159419  
Bukit Merah Branch: Blk 122 Bukit Merah Lane 1 #01-50, Singapore 150122  
Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792  
Tel: (65) 6476 3333 Fax: (65) 6270 8314  
24 Hours Breakdown Service: (65) 9799 8888  
Bedok Branch: 219 Bedok Central #01-138, Singapore 460219  
Tel: (65) 6604 7877

## RENTAL AGREEMENT

RA NO. : B 16461

RENTAL DETAILS				INSURANCE EXCESS AMOUNT		
Vehicle Make/Model:	Passat Superb.	Vehicle No:	5178	Singapore	Malaysia	Signature
Date/Time Out:	26/11/2019		9.00am	S\$ 2500.00	S\$ 3500.00	
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F			Per Accident	Per Accident	
Date/Time In:	9/11/2019			Charges		
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F			Months @ \$	Per Month	
Change Over 1:	Date:	Initial:		Weeks @ \$	Per Week	
Change Over 2:	Date:	Initial:		7 Days @ \$ 112.15	Per Day	\$ 785.05
KM Out:		KM In:		Hours @ \$	Per Hour	
HIRER DETAILS				Sub-Total		
Named Hirer				Less Discount	%	
Name:	Abdul Azim Bin A Rahim			Rental Charges		
Address:	Blk 299 Punggol Central			CDW @ \$	per day / week / month	
	#16-461			PAI @ \$	per day / week / month	
	S(820 299)			Petrol Top-Up		
Identity Card No:	88804064C			Misc Charges		
Date of Birth:	10-02-1988			GST		\$ 54.95
Driving License:	S8804064C			Total		
Country of Issue:	SG			VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS	\$ 840.00
Tel:	(HP) 8855 4484	(O)		Pre-Payment		
Nationality:	SG			Downpayment and Deposit		
Effective Date:	26/11/2019			Amount Refunded/ Due		
Additional Hirer				Signature of Refund		
Name:				Remarks:	partly	
Address:				VW-ALX - SM26526U		
				Invoice No:	Ref. No:	
Identity Card No:				Checked Out By:	Checked In By:	Checked By:
Date of Birth:						
Driving License:				Sales-In Charge:		
Country of Issue:				Michael		
Tel:	(HP)	(O)		Past 3 years accidents YES <input type="checkbox"/> NO <input type="checkbox"/>		
Nationality:						
Effective Date:						

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date & Time

### IMPORTANT

1. Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
2. All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
3. In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
4. The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
5. All traffic infringements and summons (if any) are the responsibility of the Hirer.





Reliance Auto Services  
Reliance Auto Services

210 Turf Club Road

The Car mart@Grandstand, Lot B77  
Singapore 287995

Receipt No. : 12112021155006

1 x Supagard Recoat Rear Do \$120.00  
or

SMZ6526U

1 x Supagard Recoat Bumper \$80.00

SMZ6526U

Total : \$200.00

Payment by : Visa Manual  
Customer Name : Azim Rahim

Staff : Sam

Powered by Qashier  
12-11-2021 15:50:06

Thank You For Your Business

Provide always that it is the intent of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

## **AUTHORIZATION TO ACT**

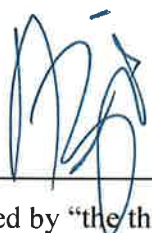
### **(AIG Asia Pacific - Express Third Party Claim)**

I, Abdul Azim Bin A Rahman (the third party claimant")  
of 81K 299 Punggol Central #16-461 sipae 820419 (address), owner  
of SMA 6576U (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop")  
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for  
my vehicle no SMA 6576U that was damaged pursuant to the accident which occurred  
on 18/10/2019 (date) along Slip Road from Punggol field to Punggol Rd (location)  
involving vehicle no/s SMA 9 081B ("the accident").


I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.


I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this \_\_\_\_\_ (day) of \_\_\_\_\_ (month) 20\_\_\_\_ (year)

  
\_\_\_\_\_  
Signed by "the third party claimant"

(with chop if applicable)

  
\_\_\_\_\_  
Signed by "the workshop"

  
(with chop)