

CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park East 1
#07-17 Admiralty Industrial Park
Singapore 757700
Tel: 62192098 (3 lines) Fax: 62192096
E-mail address: cysauto@singnet.com.sg

Our Ref : GBG9399E
Your Ref : 21/21/21/VC05/025050

11 November 2021

IMMEDIATE ATTENTION
BY EMAIL ONLY

Lonpac Insurance Berhad
300 Beach Road
#17-04/07 The Concourse
Singapore 199555
Attn: Mr. Kenny Lim, Motor Claims Department

Dear Sir,

**ACCIDENT INVOLVING GBG9399E, GBK6680R AND SLL9016R ALONG
ADMIRALTY ROAD WEST ON 15 OCTOBER 2021**

We act for Messer Ming Xin Trading (1997), the owner of vehicle registration no. GBG9399E.

We are instructed by the abovenamed to claim damages against you in connection with a road traffic accident on 15 October 2021 at 12:15pm along Admiralty Road West involving our client's vehicle registration number GBG9399E and vehicle registration number GBK6680R driven by your insured /insured's authorized driver at the material time.

We are instructed that the accident was caused by your insured /insured's authorized driver negligence driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

| | |
|------------------------------|---------------------------|
| Cost of Repairs | \$ 6,473.50 |
| Rental Charges (7daysX\$100) | \$ 700.00 |
| GIA/ LTA Search Fees | \$ 2.00 |
| TOTAL | <u>\$ 7,175.50</u> |

Our Ref : GBG9399E
Your Ref : 21/21/21/VC05/025050
Date : 11 November 2021

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We enclose herewith a copy each of the following documents for your attention:

1. CYS Automobile Services Pte Ltd's Performance Invoice no.TP6323 for the sum of S\$6,473.50;
2. CYS Car Rental Pte Ltd's Rental Agreement no 4680 for the sum of \$700.00; and
3. GIA/LTA report on vehicle no GBK6680R dated 15 October 2021 with tax invoice for the sum of \$2.00;

Please acknowledge receipt and let us have your reply within Seven days (7) days of your receipt of this letter.

Yours Sincerely,
CYS AUTOMOBILE SERVICES PTE LTD



Tee Wee Sin
Secretary

RE: ACCIDENT INVOLVING VEHICLE NO GBG 9399 E, GRK 6680R
And 8LL 9016R on 12.10.21 along Admiralty Road West.

I / we, Ming Xin Trading (1997) NRIC No 5XXXX792R
of (Address) 8A Admiralty Street #04-17 FoodExchange @ Admiralty S(757037) the
owner of motor vehicle No. GBG 9399 E hereby authorized
CYS AUTOMOBILE SERVICES PTE LTD to repairs of the said vehicle forthwith
and act for me with respect to my third party claim.

I further authorize the workshop to settle my above mentioned claim in a manner that
they deem fit and the workshop is further authorized to receive payment further to
settlement of my claim with payment cheque/ s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a
without prejudice and without admission of liability basis insofar as the driver/ owner/
insurers of the other vehicles is concerned.

I authorize you to sign all discharge voucher/indemnity forms and all necessary papers in
connection with the above claim in my absence.

I authorize the workshop to appoint such a firm of solicitors on my behalf as the
workshop shall deem fit for the purpose of the third party/owner insurer claim.

Dated this 21.10.21

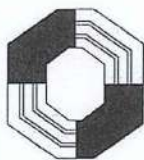
明 心 貿 易 (1997)
Ming Xin Trading (1997)

8A Admiralty Street #04-17/18
Food Xchange @ Admiralty, Singapore 757437
Tel: 6552 5955 (3 lines) Fax: 6552 0981

Owner Signature
Name :



 **進友成汽車服務私人有限公司**
CYS Automobile Services Pte Ltd
29 Woodlands Industrial Park East 1
#07-17 Admiralty Industrial Park
Singapore 757700
Tel: 6219 2000
Witness's Signature
Name :



LONPAC INSURANCE BHD

CLAIM NO : 21/21/21/VC05/025050
DATE : 24 FEBRUARY 2022

DISCHARGE VOUCHER

I/We, MING XIN TRADING (1997) confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GBK 6680R the sum of Singapore Dollar Seven Thousand Only (\$7,000.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving GBK 6680R and GBG 9399E on 15 October 2021 along JUNCTION OF ADMIRALTY RD WEST/SEMBAWANG RD.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ SYNTECH CONSTRUCTION & ENGINEERING PTE LTD AND/OR GANAPATHY PADMANATHAN ANBAZHAGAN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **CYS AUTOMOBILE SERVICES PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date

明 心 貿 易 (1997)
Ming Xin Trading (1997)

8A Admiralty Street #04-17/18
Food Xchange@Admiralty, Singapore 757437
Tel: 6552 5955 (3 lines) Fax: 6552 0981

.....
MING XIN TRADING (1997) 25/2/2022
Name of vehicle owner /Date



進友成汽車服務有限公司
CYS Automobile Services Pte Ltd

ROC Reg. No : A05041/2001E

GST Reg. NO.: 20-0105041-E

38 Woodlands industrial Park East 1 #07-17 Admiralty Industrial Park Singapore 757700

Tel: 6219 2098 (3 Lines) Fax: 6219 2096 E-mail: cysauto@singnet.com.sg

TAX INVOICE

Invoice No

8638

M/S LONPAC INSURANCE BERHAD
300 BEACH ROAD
#17-04/07 THE CONCOURE
SINGAPORE 199555
ATTN: MOTOR CLAIMS DEPT.

POLICY NO : THIRD PARTY CLAIM
OUR REF : TP 6323
VEHICLE NO : GBG 9399 E
MAKE/MODEL : TOYOTA PROACE
DATE OF ACCIDENT : 15-Oct-21
DATE : 24-Feb-22

SURVEY BY


TO AGREE AT THE SUM AT

| | |
|------------|-----------------|
| S\$ | 6,050.00 |
| GST 7% | 423.50 |
| S\$ | 6,473.50 |



SIN DOLLARS: SIX THOUSAND FOUR HUNDRED SEVENTY-THREE AND CENTS FIFTY ONLY

YOURS FAITHFULLY,


FOR CYS AUTOMOBILE SERVICES PTE LTD

CYS CAR RENTAL PTE LTD

38 Woodlands Industrial Park East 1
#07-10 Admiralty Industrial Park Singapore 757700
TEL: 6287 0750 H/P: 8163 0101
BUSINESS REG. NO: 201205697K

NO: 4680

RENTAL AGREEMENT

| | | | | | | | |
|---|--|-----------------------------------|--|---|--|--|--|
| Hirer Ming Xin Trading (1997) | | | | Car Regn No. GBH 8631K | | Make & Model T. HiACE | |
| Address SA Admiralty Street #04-17 | | | | OUT | | IN | |
| FoodExchange @ Admiralty Spine 757+37 | | | | Date 21/10/21 | | 28-10-21 | |
| Occupation | | Office | | Home Phone | | Time 11:57am | |
| Driving Licence No. | | Date of Expiry | | Place of Issue | | Form of Payment Cash | |
| NRIC/Passport No. SXXXX792K | | Date of Birth | | Place of Issue | | Prepayment | |
| Driver Eu Chin Eik | | | | Hour | | @ \$ | |
| Address 81K 893C Woodlands Drive 50 | | | | 7 Day | | @ \$ 100 | |
| 700 | | | | Week | | @ \$ | |
| Occupation | | | | Office | | Home Phone 93637925 | |
| Driving Licence No. SXXXX128Z | | Date of Expiry | | Place of Issue | | By initialing Hirer agrees to pay additional fee for Collision Damage Waiver (CDW) | |
| NRIC/Passport No. SXXXX138Z | | Date of Birth 30.3.1962 | | Place of Issue Spine | | Rental Charge | |
| Important Notes 1. This rental Vehicle is used within Singapore only. 2. Hirer is liable to pay first \$ 3745.00 under section I & II in any accident plus loss of earnings while damaged vehicle is under repair. 3. When vehicle returns, it must be in a clean condition or \$ 20.00 will be charged. 4. No Insurance Coverage if the driver is below 25 yrs old or less than 2 years driving licence. 5. For Usage to Malaysia subject to higher excess all claims of S\$5,000.00 and different rental rate. 6. Please notify our office should there be any accident involving this hired vehicle within 24 hrs 7. No refund will be given for petrol left in vehicle. 8. Hirer is liable to pay all parking fee and traffic summonses. 9. Vehicles to be return during office hour only. | | | | | | Delivery Fee | |
| | | | | | | Collection Fee | |
| | | | | | | Sub Total | |
| | | | | | | Total Charge 700 | |
| Per Day | | | | Amount Due / Refund | | | |
| Remarks | | | | I Hereby acknowledged receipt of the sum of \$ being refund due to me as computed above. | | | |

I have read and agree to the terms and conditions on both sides of this agreement if I have presented a charge or credit card for payment. All amount payable under this agreement and for parking and traffic infringement may be billed to the charge or credit card and my signature below will be considered to have been made on this charge or credit card voucher.

Signed by the parties here to on the _____ day of _____

MING XIN TRADING (1997)

Hirer's Signature : _____

CYS CAR RENTAL PTE LTD

CYS CAR RENTAL PTE LTD

38 Woodlands Industrial Park East 1
#07-10 Admiralty Industrial Park Singapore 757700
Tel: 6397 4088 HP: 9752 1101 Fax: 6397 4089
Business Reg. No.: 201205697K

M/S Ming xin Trading (P97)

8A Admiralty Street #04-17

Food exchange @ Admiralty, 5757437

INVOICE NO: 5361

DATE: 12-11-21

| QUANTITY | DESCRIPTION | UNIT PRICE | AMOUNT |
|----------|--|------------|----------|
| 1 unit | For being car rental charges | | |
| | 7 days @ \$100.00 | | |
| | Being Discount on Rental as per Invoice : 5361 | | (140.00) |
| | from 21.10.21 - 28.10.21 | | |
| | 7 days x \$100.00 | | \$700.00 |
| TOTAL | | | (140.00) |

E. & O. E.

TOTAL: \$700.00

CYS CAR RENTAL PTE LTD




INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

GBK6680R

Date of Accident

15/10/2021 **Reset**% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**Period of Insurance **30/09/2021 - 29/09/2022**Requested By **Esther Lim Xing Su (CYS Auto...**Requested Date **16/10/2021 11:13****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Cecilia Chong (LKK Auto)

From: KENNY LIM CHING GHEE <kennylin@lonpac.com>
Sent: Wednesday, 23 February 2022 1:48 PM
To: Cecilia Chong (LKK Auto)
Cc: MT_Claim_SG
Subject: RE: New Assignment (PRS) - Accident involving GBK6680R, GBG9399E and SLL9016R on 15/10/2021 - LPI Ref: 21/21/21/VC05/025050 *** LKK REF: CC4/LPC21010733/R1ga3

Lonpac External - Confidential

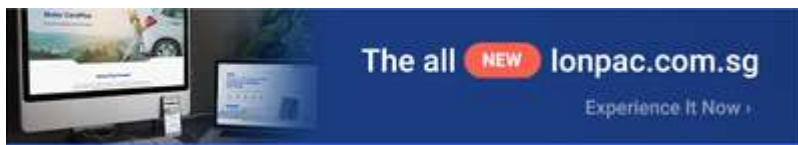
Dear Cecilia

Please proceed as per your recommendations.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Monday, 7 February 2022 4:08 pm
To: KENNY LIM CHING GHEE <kennylin@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: New Assignment (PRS) - Accident involving GBK6680R, GBG9399E and SLL9016R on 15/10/2021 - LPI Ref: 21/21/21/VC05/025050 *** LKK REF: CC4/LPC21010733/R1ga3

2ND REMINDER

Lonpac Ref: **21/21/21/VC05/025050**

LKK Ref: CC4/LPC21010733/R1ga3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 22/10/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "CYS AUTOMOBILE SERVICES PTE LTD" is as follows: -

| | Claimed Amount | Revised Amount |
|--------------------------------------|-----------------------|------------------------------|
| 1. Cost of Repair (w/GST) | \$ 13,141.47 | \$ 6,473.50 |
| 2. Loss of Rental (7days x \$100.00) | \$ 700.00 | \$ 700.00 (7days x \$100.00) |
| 3. LTA/ GIA Search Fee | \$ 2.00 | \$ 2.00 |
| Total | \$ 13,843.47 | <u>\$ 7,175.50</u> |

**06days recommendation for repair + 1sunday = 7days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Wishing You Happiness & Prosperity Chinese New Year 2022"