

## Cecilia Chong (LKK Auto)

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**From:** KENNY LIM CHING GHEE <kennylin@lonpac.com>  
**Sent:** Wednesday, 23 February 2022 1:48 PM  
**To:** Cecilia Chong (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: New Assignment (PRS) - Accident involving GBK6680R, GBG9399E and SLL9016R on 15/10/2021 - LPI Ref: 21/21/21/VC05/025050 \*\*\* LKK REF: CC4/LPC21010733/R1ga3

## Lonpac External - Confidential

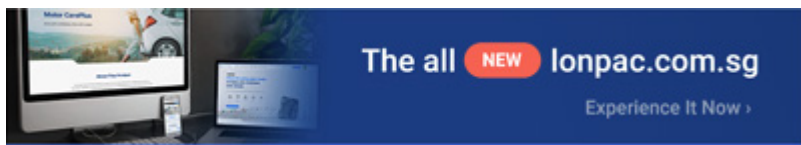
Dear Cecilia

Please proceed as per your recommendations.

Thank you.

Best Regards

Kenny Lim  
Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



***"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".***

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Sent:** Monday, 7 February 2022 4:08 pm  
**To:** KENNY LIM CHING GHEE <kennylin@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** FW: New Assignment (PRS) - Accident involving GBK6680R, GBG9399E and SLL9016R on 15/10/2021 - LPI Ref: 21/21/21/VC05/025050 \*\*\* LKK REF: CC4/LPC21010733/R1ga3

### **2<sup>ND</sup> REMINDER**

Lonpac Ref: **21/21/21/VC05/025050**

LKK Ref: CC4/LPC21010733/R1ga3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 22/10/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a head-to-rear collision. Liability is not in our driver's favour.

Summary to offer to third party repairer, "CYS AUTOMOBILE SERVICES PTE LTD" is as follows: -

	<b>Claimed Amount</b>	<b>Revised Amount</b>
1. Cost of Repair (w/GST)	\$ 13,141.47	\$ 6,473.50
2. Loss of Rental (7days x \$100.00)	\$ 700.00	\$ 700.00 (7days x \$100.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 13,843.47</b>	<b><u>\$ 7,175.50</u></b>

\*\*06days recommendation for repair + 1sunday = 7days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

**The above is for your approval.**

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

**"Wishing You Happiness & Prosperity Chinese New Year 2022"**