

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Friday, October 22, 2021 4:18 PM
To: 'KENNY LIM CHING GHEE'
Cc: 'MT_Claim_SG'; Cecilia Chong (LKK Auto); Admin A
Subject: RE: New Assignment (PRS) - Accident involving GBK6680R, GBG9399E and SLL9016R on 15/10/2021 - LPI Ref: 21/21/21/VC05/025050 *** LKK REF: CC4/LPC21010733/R1ga3
Attachments: LKK SURVEY PHOTO.PDF; TP ESTIMATE - MARKED.PDF; Preliminary Advice.pdf

Dear Kenny,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)
Sent: Tuesday, October 19, 2021 11:43 AM
To: 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>
Subject: RE: New Assignment (PRS) - Accident involving GBK6680R, GBG9399E and SLL9016R on 15/10/2021 - LPI Ref: 21/21/21/VC05/025050

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Tuesday, 19 October, 2021 11:12 AM

To: 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: New Assignment (PRS) - Accident involving GBK6680R, GBG9399E and SLL9016R on 15/10/2021 - LPI Ref: 21/21/21/VC05/025050

Lonpac External - Confidential

Dear team

Please arrange for a PRS on third party vehicle no. GBG9399E at CYS Automobile Services Pte Ltd.

Attached herewith the relevant documents for your perusal.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: KENNY LIM CHING GHEE

Sent: Tuesday, 19 October 2021 10:47 am

To: CYS <cysauto@singnet.com.sg>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: OUR REF: GBG9399E YOUR INSURED: GBK6680R - KINDLY ARRANGE TP SURVEY & CHECK LIABILITY - LPI Ref: 21/21/21/VC05/025050

Lonpac External - Confidential

Without Prejudice

Dear Ms Tee

As your workshop is ARC under GIA, the list of 10 surveyors will not be required under the market agreement in this instance.

We will be appointing LKK Auto Consultants for this survey and they will contact you shortly.

Meanwhile, we concede liability for the accident.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: CYS <cysauto@singnet.com.sg>

Sent: Monday, 18 October 2021 5:40 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: OUR REF: GBG9399E YOUR INSURED: GBK6680R – KINDLY ARRANGE TP SURVEY & CHECK LIABILITY

Our Ref: GBG9399E

Your Insured: GBK6680R

WITHOUT PREJUDICE

Dear Sirs,

ACCIDENT INVOLVING GBG9399E, GBK6680R AND SLL9016R ALONG ADMIRALTY ROAD WEST ON 15 OCTOBER 2021

Attached herewith estimate and GIA report for your attention. Kindly let us have your list of 10 motor surveyors and arrange TP survey at 38 Woodlands Industrial Park E1 #07-17 S(757700).

Dear officer in charge,

Kindly check liability for this claim. Your early reply is awaited. Thanks

Regards,

Ms Tee Wee Sin



CYS AUTOMOBILE SERVICES PTE LTD

38 Woodlands Industrial Park E1 #07-17 S(757700)

Tel: 62192098 Fax: 62192096

Email: cysauto@singnet.com.sg